#### Community and Family Services Department

# FY 2024-25 Budget Work Session

July 10, 2024



#### **Presentation Outline**

- Organizational Chart
- Proposed FY 2024-25 Budget
- Operating Budget Highlights
- Capital Improvement Program
- Homelessness Services
- Summary



# **Presentation Outline**

- Organizational Chart
- Proposed FY 2024-25 Budget
- Operating Budget Highlights
- Capital Improvement Program
- Homelessness Services
- -Summary



#### **Organization Chart**

Community and Family Services Department Venerria L. Thomas, Director

**Deputy Director Tracy Salem, Phd** 

Citizens' Commission for Children Angela Chestang, Manager

**Cooperative Extension Kevin Camm, Manager** 

Fiscal and Operational Support Yolanda S. Brown, Manager

> Head Start Sonya Hill, Manager

**Mental Health and Homeless Issues Isabelle Klier-Graham, Manager** 

Youth and Family Services Barbara Williams, Phd, Manager



Community and Family Services Department Venerria L. Thomas, Director

Deputy Director
Lavon Williams, Esq., AICP

Citizens Resource and Outreach
 Office of Tenant Services
 Yvette Reyes, Manager

Community Action
Jonathan Kohn, Manager

Parks and Recreation Matt Suedmeyer, Manager

Regional History Center Stu Worobetz, Interim Manager



# **Presentation Outline**

- Organizational Chart
- Proposed FY 2024-25 Budget
- Operating Budget Highlights
- Capital Improvement Program
- Homelessness Services
- -Summary



#### Operating Budget by Funding Source \$220.4M

Federal and State Grants \$1.3M \$37.1M Head Start; USDA; CSBG; LIHEAP; Emergency Shelter; CINS FINS

Parks Fund & Impact Fees \$60M 28.6%

General Fund \$122M 53.2%

#### **General Fund Breakdown:**

- NCFs
- After School Zone
- Family Resource Program •
- Children Services
- Citizen Safety Task Force
- CRC System of Care
- Community Centers
- Crisis Assistance
- 4F
- Youth Mental Health
- Crisis Stabilization beds
- Permanent Supportive Housing
- Integrated Behavioral Health

- Rapid Rehousing
- Mobile Crisis Unit
  - Residential & Commercial Horticulture
- Agriculture & Natural Resources
- Family & Consumer Sciences
- History Museum
- Great Oaks Village
- Office on Aging
- Veterans Office
- **Disability Office**
- Citizen Review Panel



Personal Services
Operating Budget
Total

Adopted
FY 2024
\$76.7M
\$123.2M
\$199.9M

 Proposed

 \$ Change
 FY 2025

 \$6.9M
 \$83.6M

 \$13.6M
 \$136.8M

 \$20.5M
 \$220.4M

**Budget Change** 

10.3%

995

**Staffing** 











8

- Staffing Update
  - **–17 New Positions** 
    - · CCC 1
      - -Sr. Contract Administrator
    - Community Action
      - Project Coordinator (4)
      - -Special Events Coordinator (4)







- Staffing Update
  - **–17 New Positions** 
    - Cooperative Ext.
      - Admin Specialist
    - Dept. Office
      - Research Statistician

1

1







- Staffing Update
  - **–17 New Positions** 
    - Parks & Recreation
      - Recreation Leaders (2)
      - Recreation Specialists (2)
      - -Site Supervisor I
      - -Site Supervisor II







- Staffing Update
  - 4 Positions transfer
    - Citizen Resource & Outreach
      - Office of Tenant Services
        - » Housing Administrator
        - » Program Manager
        - » Program Coordinator
        - » Admin Assistant







- Staffing Update
  - -Community and Family Services vacancy rate is at 14.3% with 139 vacant positions out of 974 FTEs
    - Hiring Challenges
      - Citizen Resource & Outreach, Parks, Youth and Family
        - » Pre-employment process (selection and screening)



#### Staffing Update

- -Recruitment and retention strategies
  - Job Fairs
  - Internal promotions, lateral transfers and salary

adjustments









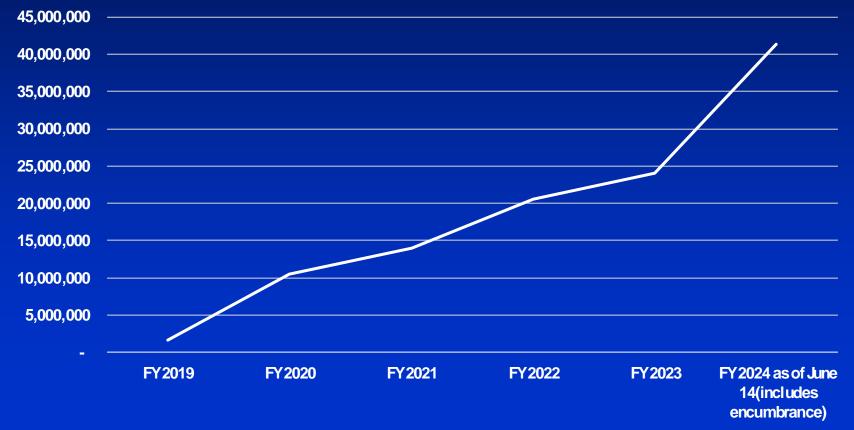
# **Presentation Outline**

- Organizational Chart
- Proposed FY 2024-25 Budget
- Operating Budget Highlights
- Capital Improvement Program
- -Homelessness Services
- -Summary



#### Children's Services Funding - \$24.1 M

Children Services Expenditures FY2019 to FY2024 (as of June 14)





#### Children's Services Funding - \$24.1 M

#### -Fund over 110 contracts and over 200 programs

8 Cents in a Jar

Adsystech

**Aspire Health Partners** 

BB4U

**Beautifully Scarred** 

**Big Brothers Big Sisters** 

**Boys & Girls Clubs** 

**Capoeira for Tomorrow** 

Center for Independent Living

**CareerSource** 

**Central Florida Diaper Bank** 

**Central Florida Urban League** 

**YMCA** 

**Chance 2 Dance** 

**City Year** 

**ClassyLinks Creative Consultants** 

Coalition for the Homeless

**Color Me Confident** 

4C

**Community Health Centers** 



#### Children's Services Funding - \$24.1 M

#### -Fund over 110 contracts and over 200 programs

#### **Comparte tu Pan**

**Conductive Education Center of Orlando** 

**Connections** 

**Devereux Foundation** 

**Drums in Recovery** 

**Easter Seals Florida** 

**Eight Waves** 

**FL Dept. of Health** 

Florida Economic Consortium

**Forefront** 

**Foundation for Foster Children** 

**Foundation for Orange County Public Schools** 

Fresh Breath Int'l Worship Center

Friends of Children and Families

Future Leaders Community Development

Grand Ave. Economic Community Development

**Harbor House** 



#### Children's Services Funding - \$24.1 M

-Fund over 110 contracts and over 200 programs

**Health Care Center for the Homeless** 

I.S. Hankins

**Inspiration and Change** 

**Inspired Innovators** 

**King Solomon Foundation** 

L.O.V.E. Our Youth

**Motivational Visions and Purpose** 

**New Image Youth Center** 

**New Journey Youth Center** 

**Opportunity, Community Ability** 

**Orange County School Readiness Coalition** 

**Orlando Health** 

**Orlando Science Center** 

**Passionate Heart Ministries** 

**Paving the Way** 

Professional
Opportunities Program
for Students



#### Children's Services Funding - \$24.1 M

-Fund over 110 contracts and over 200 programs

#### **Red Verses**

Redeeming Light Community Services

**OCPS** 

**Second Harvest Food Bank** 

Simeon Resource & Development Center for Men

**SOS** by Urbander

**Stand Up Survivor** 

Stono Institute for Freedom, Justice & Security

**Stop the Violence & Embrace** 

**Teen Xpress at Orlando Health** 

The Black History Project

The Community Life Improvement Center

The IMPACT Outreach Ministry

The Mental Health Assoc. of Central FL



- Children's Services Funding \$24.1 M
  - -Fund over 110 contracts and over 200 programs

**The PLUG 4 Connections** 

**Total Restoration Transformation** 

**UCF Research Foundation** 

**Volunteers for Community Impact** 

**Wake Up Mentoring** 

Youth Families & Communities United











- -Children's Services Funding \$24.1 M
  - -Over 1,300 youth completed paid internships
  - -Over 900,000 meals served to children and families
  - -Over 4,400 students were ready for school
    - School supplies (backpacks, shoes, clothing)
    - Immunization and sports physicals



- Children's Services Funding \$24.1 M
  - -New Programs FY 25
    - Early childhood STEM Programming



- Youth offender re-entry programming
- Hearing, vision and speech screenings
- Life skills training & development for dependent youth
- Learning loss prevention/intervention



- Citizens Safety Task Force \$2.0M
  - -Fund after school programing in Oakridge community
  - -Fund up to 10 mini-grants ranging from \$5,000 \$10,000 for prevention of youth violence
    - FY 24: 8 Waves; Brooke Jenkins Dream 360 Center; MAN UP Mentoring
  - -Fund family support and engagement
  - -Expect to serve at least 3,500 youth



- Head Start Grant \$21.1M
  - -Head Start federal grant fund: \$16.3M
  - -FY 24 general fund: \$3.1M
  - -FY 25 general fund: \$1.7M (additional)
  - -Total General Fund support: \$4.8M











#### Mental Health and Homelessness - \$43.9M

 General Fund: \$39.4M (includes \$10M for GAP System of Care and \$10M for Homelessness services)

- ARPA Fund: \$4.5M

**Aspire** 

**Peer Support Coalition** 

**Pediatric Associates** 

**Devereux** 

**Kinder Consulting** 

**Healthy Start Coalition** 

**Early Learning Coalition** 

**Samaritan Resource Center** 

Judge Baker's Children's Center

**Spirit** 

**Central Florida Behavioral** 

**University Behavioral** 

**Community Health Center** 

**Mental Health Assoc.** 

**LBJ Behavioral Services** 

**Federation of Families** 

**Chapin Hall** 

**Children's Home Society** 

**RISE Community Solutions** 

**Coalition for the Homeless** 

**Homeless Services Network** 

The Center

**Grand Ave. Economic Community Development** 

**BAYS** 

**University of Central Florida Juror** 



- Regional History Center \$4.5M
  - -General Fund: \$3.9M
  - **–Historical Society: \$600K**
  - -New exhibits:
    - Orlando's 150<sup>th</sup> anniversary
    - Home away from home
    - Watermark 30<sup>th</sup> anniversary







- Senior Climate Efficiency \$870K
  - -General Fund: \$500K
  - -Federal Grant Fund: \$370K
  - -Provide low-income seniors (60+) with new air conditioner or repair
  - -Total homes to be served: 87



# **Presentation Outline**

- Organizational Chart
- Proposed FY 2024-25 Budget
- Operating Budget Highlights
- Capital Improvement Program
- -Homelessness Services
- Summary



**Capital Improvement Projects** 

Proposed **FY 2025** \$43.3M







- CCC Bithlo Neighborhood Center for Families
  - -Construction FY25: \$1.5M
  - -Total Project Cost: \$3.5M







- John Bridges Community Center Bldg E
  - -Construction FY25: \$800K
  - -Total Project Cost: \$2.4M





- John Bridges Playground
  - -Construction FY25: \$1.2M
  - -Total Project Cost: \$1.2M







#### Various Security Upgrades

#### -Community Centers

Construction FY25: \$1M

Total Project Cost: \$2.5M

#### -Juvenile Assessment Center

Construction FY25: \$80K

Total Project Cost: \$778K

#### -Regional History Center

Construction FY25: \$466K

Total Project Cost: \$466K







- Multi-Cultural Community Center PH IV (Sr. Center)
  - -Construction FY25: \$1.9M
  - -Total Project Cost: \$5M







- Cooperative Ext. Office Renovation
  - -Construction FY25: \$2.2M
  - -Total Project Cost: \$2.3M









- Parks Inventory and Programs/Events
- Recently Completed CIP Projects
- Current CIP Projects
- Proposed CIP Projects



- Parks Inventory and Programs/Events
- Recently Completed CIP Projects
- Current CIP Projects
- Proposed CIP Projects



#### Parks Inventory & Programs/Events

#### Park Inventory (113 Parks)

- Regional Parks 3
- District Parks 6
- Community Parks 25
- Neighborhood Parks 29
- -Specialty Parks 35
- -Pocket Parks 15
- -13,067 Passive Acres
- -1,849 Active Acres
- -53 miles of "Mainline" Trails



#### Parks Inventory & Programs/Events

#### Park Programs and Events

- -Summer Camp 2023 358 participants
- -Afterschool Program 2023 298 participants
- -Sports Programs
  - Jr. Magic Basketball
  - Flag Football
  - Volleyball
  - Youth Sports Partners



#### Parks Inventory & Programs/Events

- Park Programs and Events
  - -Adult Sports Leagues
    - Softball
    - Flag Football
    - Basketball
  - -Senior Programs
    - Renaissance and Marks Street Senior Centers
  - -Special Events
    - Holiday Events
    - Music Festivals





- Parks Inventory and Programs/Events
- Recently Completed CIP Projects
- Current CIP Projects
- Proposed CIP Projects



- Cypress Grove Dog Park
  - **–December 19, 2023**





- Taborfield Neighborhood Park
  - -Horizon West Community
  - -February 28, 2024





- Dr. Phillips Ballfield Complex
  - -April 16, 2024





- Summerlake Neighborhood Park
  - **–Horizon West Community**
  - -April 17, 2024





Downey Park Pickleball Courts–May 28, 2024





- Barber Park
  - -New Multipurpose Field





- LED Ball Field Lights
  - -Arcadia Park
  - -Barber Park





- Parks Inventory and Programs/Events
- Current CIP Projects
- Proposed CIP Projects



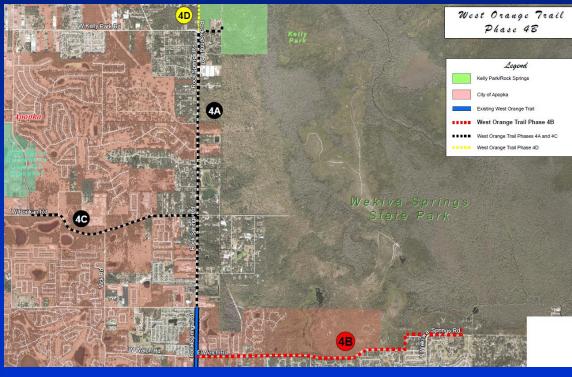
#### Horizon West Regional Park





- Blanchard Park
  - -New Restroom and Parking Improvements
- West Orange Trail Phase 4b







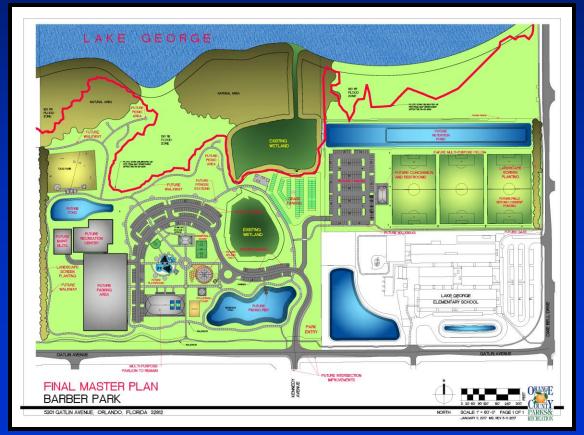
- Little Econ Greenway Trail Gap
- Bithlo Community Center Expansion

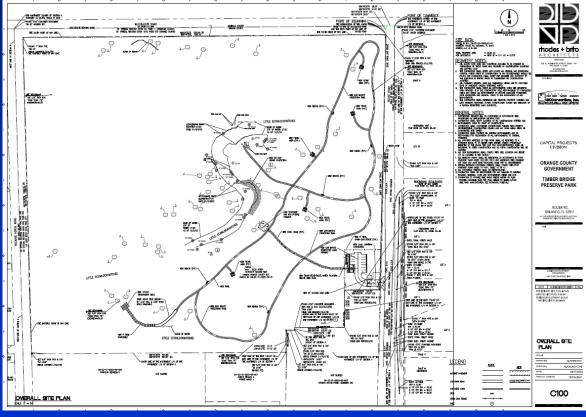






- Barber Park Recreation Center
- Timber Bridge Preserve







- Shingle Creek Trail
- Lake Apopka Loop Connector Trail







- Bentonshire Neighborhood Park
- Horizon West Trail Phase 1







- Watermark Park
- Downey Park Skate Facility







- Lake Ellenor Community Park
- Waterleigh Neighborhood Park







- Morgran Community Park
- Magnolia Solar Panels







- Barber Park Skate Park Improvements
- LED Ball Field Lights
  - -West Orange Park







- Parks Inventory and Programs/Events
- Current CIP Projects
- Proposed CIP Projects



## **Proposed CIP Projects**

 Waterleigh Neighborhood Park (South) - \$300K for design

Silverleaf Neighborhood Park -\$300K for design



- Organizational Chart
- Proposed FY 2024-25 Budget
- Operating Budget Highlights
- Capital Improvement Program
- Homelessness Services
- -Summary

# Background

- \$10M of additional funding proposed in FY 24/25 (\$56.5M total)
- Gap of 923 shelter beds based on current unsheltered PIT count
- 2,217 people currently enrolled in HMIS Coordinated Entry System awaiting housing (AMI 50% or lower)
- HB 1365 Prohibits counties/ municipalities from allowing any person to regularly engage in public camping or sleeping on any public property
- Grants Pass vs Johnson Supreme Court Decision
  - Ruled in favor of the City of Grants Pass

# Community Need

- Additional Shelter Capacity
  - Low Barrier Shelter(s) in our region
  - Smaller shelters disbursed throughout County
- Additional housing inventory for AMI 50% and below
- One 24/7 streamlined entry point for homeless or atrisk residents
- Expansion of existing programs & services

# **Potential Options for Additional Funding**

#### Expansion of services

 Additional prevention/ diversion, Rapid Rehousing, Permanent Supportive Housing, & Outreach

#### Additional shelter space

- Capital Cost: varies widely depending upon new building vs repurposed building /scope of improvements needed
  - \$11M for 100 bed shelter construction (Order of Magnitude Cost)
  - Additional \$150,000 annually to maintain the building (Insurance, repairs, etc.)
- -Operating Cost: \$10,585 per bed annually (\$1.1M for 100 bed shelter)
  - Includes staffing, services, food, utilities, security

## **Potential Options for Additional Funding**

- Assist in creation of centralized intake location to include on-site emergency housing
  - -24/7 operations
  - For families and individuals
  - Serves as walk-in site and jail diversion
  - Streamlined entry point for homeless or at-risk residents
- Additional case managers including evidencebased case management training

# Next Steps

- Proposed investment of additional \$10M in FY 24/25
- Continue to engage in regional efforts on homelessness (HSN)
  - Low Barrier Shelter Task Force
  - -Strategic Plan on Homelessness for the Region
  - Launch of shelter operator pre-application process
- Collaborating to identify feasible solutions for Orange County
- Return to BCC with specific expenditure plan



- Organizational Chart
- Proposed FY 2024-25 Budget
- Operating Budget Highlights
- Capital Improvement Program
- Homelessness Services
- Summary



- Made significant progress on our strategic plan
- Continue to improve our marketing
- Implementing a new customer service plan
- Continue to measure and monitor service delivery
- Investing additional funds for homelessness

#### Community and Family Services Department

# FY 2024-25 Budget Work Session

July 10, 2024