Utilities Department



July 10, 2024



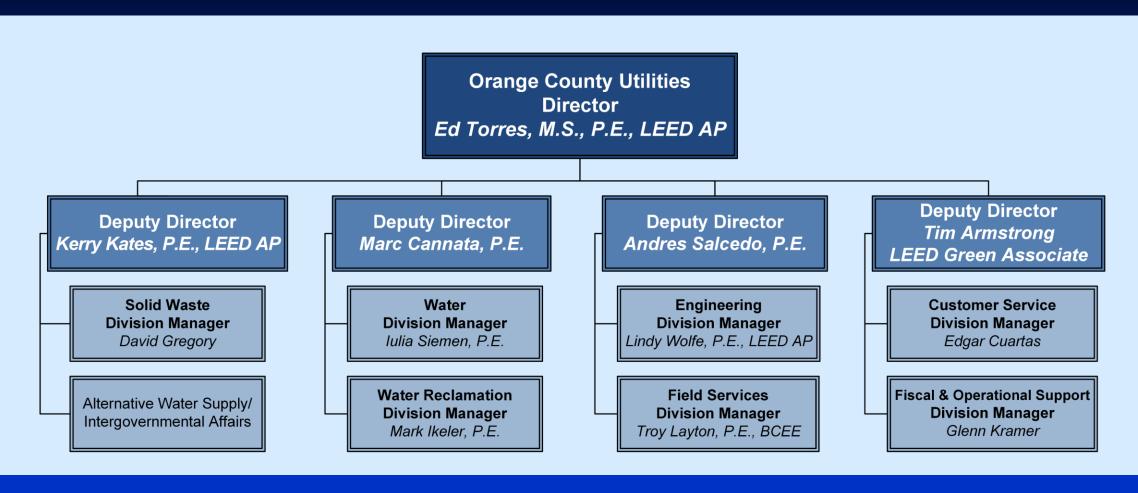
- Organization Overview
- Proposed FY 2024-25 Budget
- Operating Budget Highlights
- Capital Improvement Highlights
- Rates
- Summary



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Organization Overview



Innovation, Sustainability & Resilience!

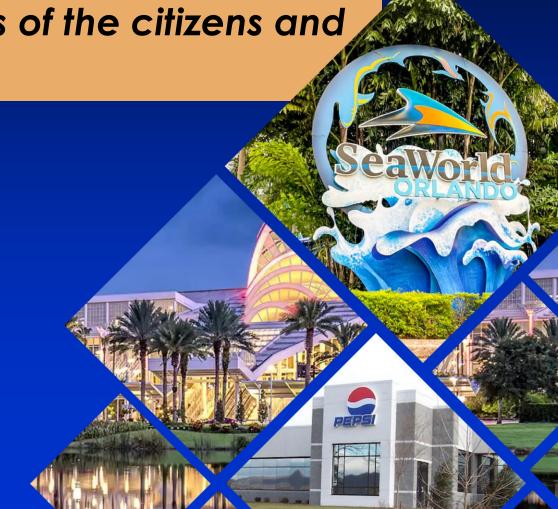


Organization Overview

Utilities provides water resources and solid waste recovery services to protect and enrich the lives of the citizens and quests of Orange County.

Population Served

- -Water 855,000
- -Wastewater 1,098,000
- -Reclaimed 415,000
- -Solid Waste 660,000





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Personal Services
Operating Budget
Total

Adopted
FY 2024
\$97.0M
\$226.6M
\$323.6M

\$ Change | F\ \$5.7M | \$1 | \$25.3M | \$2 | \$31.0M | \$3

Proposed
FY 2025
\$102.7M
\$251.9M
\$354.6M

9.6%

Budget Change

Staffing



1,036 16 1,052





Staffing Update

- Utilities' vacancy rate peaked at 18% with 181 vacant positions out of 1,036 FTEs
- Implemented recruitment and retention strategies
 - Job fairs
 - Workforce development programs
 - Career progression
 - Utilized temporary agency for early onboarding
- Vacancy rate reduced to 8% with 87 vacant positions





Staffing Update

- Operational Growth
 - Field Services additional pumping crew
 - 4 Industrial Electrician IIs
 - 4 Field Specialist IIIs
 - New scalehouse at landfill
 - 2 Weighmasters
- Operations Support
 - 2 Customer Service Reps
 - Assistant Project Manager
 - Business Unit Network Operations Specialist
 - Surveyor and Mapper II
 - Utilities Services Coordinator (Safety)





- Critical Budget Considerations
 - -Growth: more customers served
 - Regulatory Requirements: new and projected
 - Alternative Water Supply & Solid Waste Management: long-term planning
 - -Sustained Inflation: pressuring rates and bonds



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Operating Budget Highlights

Pump Station Operations Section

- Operate 861 OCU pump stations
- 600 square mile service area
- New pump stations added each year
- Responsible for:
 - Maintenance of impellers, electrical panels, etc.
 - Preparing generators and portable pumps
 - Deployment before, during, and after storm events
- Critical goal of minimizing sanitary sewer overflows (SSOs) and backups into homes and businesses







Operating Budget Highlights

Landfill Cover Operations

- Crew running operations with dump trucks, excavators, and dozers
- Responsible for:
 - Landfill regulatory "initial cover"
 - Cover keeps down "vectors" and reduces odor
 - Comprised of six inches of soil with mulch used for side-slope stabilization
- Soil is hauled from on-site borrow pits, and mulch is produced from yard waste
- Critical goal of mitigating odors and vectors and maintaining regulatory compliance







Operating Budget Highlights

In-House Advanced Water Treatment Pilots

- Engineering and Water Operations staff full integration
- Evaluate advanced treatment technologies for enhanced water quality (color and sulfide)
- Same treatment technologies used for PFAS and Contaminants of Emerging Concerns (CECs)
- Knowledge and skillset development
- Cost savings and efficiencies in design and acquiring pilot equipment





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Capital Improvement Projects

Proposed <u>FY 2025</u> \$260.4M







Facilities/Plants

Collection/Distribution

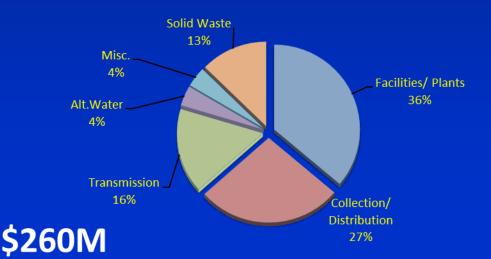
Transmission

Alternative Water

Solid Waste

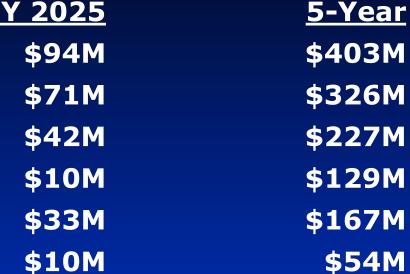
Miscellaneous

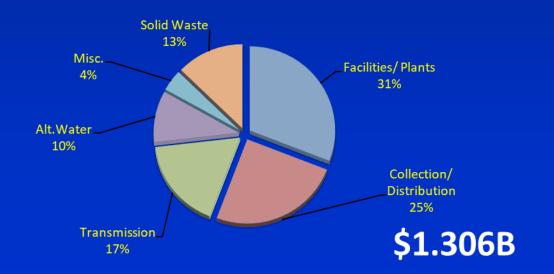
FY 2024-25



Proposed FY 2025

5-Year







Treatment Facilities Improvements

- Water: FY25 \$11M / 5-Yr \$100M
 - Water quality enhancements
 - Central Laboratory renovation/expansion
- -Water Rec: FY25 \$83M / 5-Yr \$303M
 - South WRF
 - Advanced wastewater treatment
 - Odor control
 - Treatment plant expansions (Eastern and Hamlin WRFs)
 - Reuse pumps and clarifiers





Renewal and Replacement

- -FY25 \$49M / 5-Yr \$256M
 - Gravity sewer: renew 95 miles
 - Pump station: rehab 104 stations
 - Sewer force main: replace 24 miles
 - Water distribution: replace 34 miles

Septic to Sewer Program

- -FY25 \$22M / 5-Yr \$70M
 - \$69.4M in grants from FDEP & SJRWMD
 - Wekiwa Springs Retrofit Program
 - Pine Hills Septic to Sewer Project
- -Septic Tank Workgroup Policy







Transmission Improvements

- -FY25 \$42M / 5-Yr \$227M
 - Econlockhatchee Trail/Lake Underhill Road
 - Reams Road
 - Ficquette Road
 - Texas Avenue
 - Woodbury Road
 - Forest City Road
 - Avalon Reclaim Storage & Repump
 - Storey Park Master Pump Station
 - Narcoossee Road Force Main
 - Southwest Storage, Repump, and Master Pump Station
 - Innovation Place Part E





Alternative Water Supply

- -FY25 \$10M / 5-Yr \$129M
 - Cypress Lake AWS
 - OCU's share: 30%
 - Total OCU cost: \$229.7M
 - 9 MGD
 - Taylor Creek AWS
 - OCU's share: 45%
 - Total OCU cost: \$230.2M
 - 10 MGD
 - Additional Alternatives
 - Integrated water resources
 - Brackish groundwater
 - Potable reuse





Solid Waste Improvements

- -FY25 \$33M / 5-Yr \$167M
- Projects Include:
 - Cell 11 Construction
 - 45.3 acres
 - \$32M
 - Cell 9-12 Landfill Closure
 - Closure of Cell 9 and partial closure of Cell 10
 - **\$71M**
 - Class III Roadway and Scale
 - \$2.7M
 - New Fuel Station at Landfill
 - \$1.5M







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Rates

Total Utilities Operating Revenue Budget \$392.2M

Fund	Operating Revenue Sources			
Water Utilities System	 Water Bill Revenue Wastewater Bill Revenue Reclaimed Bill Revenue Miscellaneous Operating 			
Solid Waste System	Tipping Fee RevenueLandfill Gas RevenueMiscellaneous Operating			
Mandatory Refuse Program	MSBU Revenue			



Utilities continues to face large increases in costs since FY 2022

	FY 2022	FY 2025 Proposed	4.50	
Description	Actuals	Budget	\$ Change	% Change
Personal Services	\$72.5M	\$102.7M	\$30.1M	42%
Contractual Services	\$21.0M	\$43.6M	\$22.6M	108%
Maintenance of Buildings, Equipment, & Infrastructure	\$26.0M	\$36.2M	\$10.2M	39%
Chemicals	\$7.9M	\$16.6M	\$8.8M	112%
Payments to Franchise Haulers	\$33.1M	\$40.2M	\$7.1M	21%
Utilities	\$17.7M	\$22.6M	\$4.9M	28%
Payments to Other Govt. Agencies	\$15.0M	\$18.8M	\$3.8M	25%
Total			\$87.5M	



Water and Wastewater System

- -5-year rate plan approved for FY 2024-2028
- -3% increase for other system rates
- Cost increases outpacing revenues
- Evaluating future options to address cost increases, should inflation persist
- Solid Waste System
 - -3-year rate plan to increase tipping fees 12%/Yr FY 2024-2026
- Mandatory Refuse and Recycling Program
 - Tentative MSBU rate of \$300 per household adopted in June
 - Last year of the 10-year contract



Monthly Water Bill Comparison Single-Family Residential Service (7,000 gallons)





Monthly Wastewater Bill Comparison Single-Family Residential Service (7,000 gallons)





Solid Waste System Class I Tipping Fee Survey





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Proposed FY 2024-25 Budget Reflects:

- Funding to maintain reliable services and support growth
- Continued reinvestment in our infrastructure addressing regulatory requirements
- Budget adjustments to maintain operations while incurring sustained inflation
- Rate adjustments to meet immediate needs, while revenue enhancements are planned



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