



## MEMORANDUM

**TO:** Mayor Jerry L. Demings  
and  
County Commissioners

**THRU:** Raul Pino MD, MPH., Director  
Health Services Department 

**FROM:** Christian C. Zuver, MD  
Office of the Medical Director/EMS Division  
Contact: (407) 836-7320 

**DATE:** July 3, 2025

**RE:** EMS' Recommendation on Riteway BLS Services, Inc.'s. Application for a Certificate of Public Convenience and Necessity to Provide Interfacility Basic Life Support Transport Services in Orange County, Florida

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### **I. Application.**

On February 25, 2025, Orange County EMS received an application from Riteway BLS Services, Inc. for a COPCN to provide interfacility basic life support transport services in Orange County, Florida ("Application"). In accordance with Section 20-94 of the Orange County Code, EMS reviewed the Application, and deemed the Application timely, accurate, and complete. EMS provided reasonable notice of the Application to the relevant parties, including Orange County's Emergency Medical Services Advisory Council, the general public, municipalities, and all current COPCN holders. EMS received three written objections to the application from: (1) Lifefleet Southeast, Inc. d/b/a American Medical Response; (2) RG Ambulance Service, Inc. d/b/a American Ambulance; and (3) National Health Transport Inc. Pursuant to Section 20-95 of the Code, EMS scheduled a meeting for EMSAC to evaluate the countywide emergency medical services system to consider the Application to expand the system by issuing a COPCN to Riteway.

### **II. EMSAC Meeting on May 28, 2025.**

EMSAC met on May 28, 2025, to evaluate the countywide emergency medical services system and review Riteway's Application to expand the system by issuing an additional COPCN to provide interfacility basic life support transport services. At the meeting, EMS framed the issue, Riteway presented its Application, and EMSAC heard public comment and deliberated. In determining whether the Application was in the interest of public convenience and necessity, EMSAC considered the guidelines adopted by the Board in Section 20-95 of the Code. Specifically, EMSAC considered: (1) the number of providers currently providing services and the type and quality of services being provided; (2) the historic number of requests for service; (3) the benefits of the proposed service; (4) the results of the most recent County-conducted survey; (5) the timely, written objections to Riteway's Application; and (6) Riteway's Application itself. At the conclusion of the meeting, EMSAC found that the issuance of an additional COPCN is in the

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interest of the public convenience and necessity and voted to recommend that the Board of County Commissioners grant Riteway's Application. Following the meeting, EMSAC submitted its Report and Recommendation to EMS, a copy of which is attached to this Memorandum.

### **III. EMS' Recommendation.**

Pursuant to Section 20-96 of the Code, EMS recommends that the Board grant Riteway BLS Services, Inc's Application for a certificate of public convenience and necessity to provide interfacility basic life support transport services in Orange County, Florida. EMS will schedule this item for a future Board agenda and request Board action for the final disposition of the Application.

#### **Attachments**

c: Byron W. Brooks, AICP, County Administrator  
Jeffrey J. Newton, County Attorney  
Danny Banks, Deputy County Administrator  
Dylan Schott, Assistant County Attorney