



## Interoffice Memorandum

26,0546

**DATE:** April 28, 2026

**TO:** Mayor Jerry L. Demings  
-AND-  
County Commissioners

**FROM:** Raul Pino, M.D., M.P.H., Director  
Health Services Department

**CONTACT:** Christian C. Zuver, M.D., Medical Director  
EMS/Office of the Medical Director  
(407) 836-7606

**SUBJECT:** May 19, 2026 – Public Hearing  
Emergency and Nonemergency Medical Care and Transportation Ordinance

Chapter 20, Article III of the Orange County Code of Ordinances relates to emergency and nonemergency medical care and transportation. The Board of County Commissioners last amended this Article of the Code on May 24, 2022, via Ordinance No. 2022-19 to improve the processes related to certificates of public convenience and necessity (“COPCN”) and paratransit licenses. Specifically, the Board added a requirement for COPCN holders to submit an annual report to the County with information including, but not limited to, the number of calls received, response times, and the number of vehicles in use. This report is due each year between December 1<sup>st</sup> and December 31<sup>st</sup>. Additionally, the Board added a requirement for the EMS Division/Office of the Medical Director (“Division”) to conduct a survey of the community’s need for interfacility transport services at least every two (2) years.

The Division received feedback from COPCN holders regarding modifications to Chapter 20, Article III of the Code. The Division agrees with these suggestions, and, accordingly, scheduled this public hearing to request modifications to Chapter 20, Article III of the Code. Specifically, the Ordinance attached to this Memorandum will amend Chapter 20, Article III of the Code to: (1) remove the Emergency Medical Services Advisory Council’s (“EMSAC”) obligation to make recommendations concerning the performance of the Division—this obligation was originally added in 2001 when the County Medical Director was a contracted position and not a county employee; (2) modify the window for COPCN holders to submit annual reports to the County from December 1<sup>st</sup>-31<sup>st</sup> to January 1<sup>st</sup>-31<sup>st</sup>; and (3) move insurance coverage amounts required for applicants seeking licensure as alternative transportation service providers (i.e., paratransit) from the Code to rules and regulations adopted by the Board. The Division believes these amendments will serve the public health, safety, and welfare of the County, and therefore requests the Board’s approval and execution of the attached Ordinance.

**ACTION REQUESTED:** Approval and execution of an Ordinance Pertaining to Emergency and Nonemergency Medical Care and Transportation in Orange County, Florida; Amending Chapter 20 (“Health and Human Services”), Article III (“Emergency and Nonemergency Medical Care and Transportation”) of the Orange County Code of Ordinances; Providing for Modifications to the Emergency Medical Services Advisory Council; Providing for Modifications to

Certificates of Public Convenience and Necessity; Providing for Modifications to Alternative Transportation Services; Amending Division 1 ("Generally"), Section 20-56 ("Creation of the County Emergency Medical Services Advisory Council (EMSAC)"); Amending Division 2 ("Emergency Medical Care and Transportation Services"), Subdivision II ("Certificate of Public Convenience and Necessity"), Section 20-98 ("Rights and Duties Granted by Certificate"); Amending Division 3 ("Alternative Transportation Services"), Section 20-132 ("Prerequisites to Granting"); Providing for Repeal of Laws in Conflict; and Providing for Effective Date.

CZ/jj

Attachments

c: Byron W. Brooks, AICP, County Administrator  
Jeffrey J. Newton, County Attorney  
Danny Banks, Deputy County Administrator  
John Goodrich, Deputy Director, Health Services Department  
Dylan Schott, Assistant County Attorney, County Attorney's Office