



**Interoffice Memorandum**

February 21, 2022

**TO:** Mayor Jerry L. Demings  
-AND-  
County Commissioners

**FROM:** Ed Torres, M.S., P.E., LEED AP, Director  
Utilities Department

A handwritten signature in black ink, appearing to read "Ed Torres", written over the "FROM:" line.

**SUBJECT: BCC AGENDA ITEM – Work Session Agenda  
March 8, 2022 BCC Meeting  
Water and Wastewater Rate Equity  
Contact Person: Glenn Kramer, Manager  
Utilities Fiscal & Operational Support Division  
407-254-9882**

The Utilities Department conducted an analysis of our compound meter billing in the Water and Wastewater System (System), which resulted in the Board approving changes to our billing methodology effective for FY 2020-21. During the course of this study, it was determined that significant differences exist between the effective rates of our residential and commercial customer classes.

On March 8, 2022, the Board is scheduled to hear a presentation on Water and Wastewater Rate Equity. In this presentation, Utilities staff will go over the reasons for rate differences between our customer classes and offer solutions to gradually reduce the differences over the course of several years. Our rate consultant, Stantec Consulting Services, will also participate in the presentation to discuss the results of their study that directly led to the potential solutions.

Staff is seeking Board direction regarding the next steps.