



Legislation Text

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Interoffice Memorandum

DATE: October 29, 2024

TO: Mayor Jerry L. Demings and County Commissioners

THROUGH: Venerria L. Thomas, Director

FROM: Lisa Klier-Graham, Manager

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PHONE: 407-836-3187

DIVISION: Mental Health and Homelessness Division

ACTION REQUESTED:

Approval of Orange County Transportation Plan in accordance with Florida Statute 394, Florida Mental Health Act Florida Statute 397, Hal S. Marchman Alcohol and Other Drug Services Act Three-Year 2024-2027 to allow the City of Orlando to contract with and utilize a third-party secure transportation company in lieu of law enforcement to take individuals with mental health and/or substance use disorders to the Central Receiving Center at 1800 Mercy Drive, Orlando, Florida with reevaluations of the plan as needed per Florida Statute. (Mental Health and Homelessness Division)

PROJECT: N/A

PURPOSE: Approval of an amendment to the agreement for a transportation exception plan with the Department of Children and Families (DCF) was first initiated in January 2003 and renewed in 2008, 2013, 2020, and 2023. The primary goal of the plan is to allow law enforcement officers in Orange County to bypass the "nearest Baker Act Receiving Facility" to take individuals to the Belvin Perry Jr., Central Receiving Center (CRC) in Orange County. The CRC is located at 1800 Mercy Drive in Orlando, Florida. The term of this plan is 3 years covering the years 2024 to 2027.

The Transportation Exception Plan, approved previously by the State of Florida, Department of Children and Families, Substance Abuse and Mental Health, allows officers to transport people needing mental health and/or substance abuse evaluations to the Central Receiving Center, bypassing the other designated receiving centers. It is being requested that the Board approve an amendment of the Transportation Exception Plan as allowed in F.S. 394 to allow a jurisdiction designated by the county to contract on an annual basis with an emergency medical transport service

or private transport company as follows:

Allow the City of Orlando to contract with a third-party secure transportation company for transporting individuals under a Marchman Act for inpatient substance use treatment or a Baker Act for inpatient mental health treatment to the CRC. This will reduce the amount of time law enforcement officers in the City of Orlando spend on transporting persons to the CRC.

The City of Orlando currently has an agreement with Orange County Office for a Drug Free Community that supports the funding of said third-party secure transportation company. This amendment further includes the following legal language: If a jurisdiction desires to use a secured transport provider for involuntary transports, as opposed to law enforcement, as authorized under section 394.462, Florida Statutes, then said jurisdiction must first enter into an agreement with Orange County. The agreement between the designated jurisdiction and Orange County must, at a minimum, set forth whether the involuntary transport will be at the sole cost of Orange County or whether there is a cost-sharing arrangement between Orange County and the designated jurisdiction.

BUDGET: N/A

BCC Mtg. Date: November 19, 2024

**Orange County
Transportation Plan
*In accordance with***

***Florida Statute 394, Florida Mental Health Act
Florida Statute 397, Hal S. Marchman Alcohol and Other Drug
Services Act***

**Three-Year
2024-2027
*Submitted to:***

**Florida Department of Children and
Families (DCF) Circuit 9
Substance Abuse and Mental Health Program
Office**

For approval by:

Shevaun Harris
Secretary

**Department of Children and Families
DEPARTMENT OF CHILDREN AND FAMILIES
SUBSTANCE ABUSE AND MENTAL HEALTH
ORANGE COUNTY BAKER ACT
- TRANSPORTATION PLAN -**

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Florida Mental Health Act (“Baker Act”)
Florida Statute 394.462
Florida Statute 397.6795, commonly referred to as the Marchman Act

Orange County Transportation Plan

2023 Renewal (as revised in 2024)

This Plan serves as a vital component of the comprehensive plan for a Designated Receiving System in Orange County to meet the behavioral health needs of persons in crisis due to mental and/or substance use conditions.

The Transportation Plan describes how the community shall support and facilitate access to the Designated Receiving System. This includes the circumstances to guide selection of the most appropriate transportation method, e.g., law enforcement, medical services, contracted non-emergency provider, or family/friends; how transportation between participating facilities is handled; respect for individual choice of service providers; and funding to sustain a successful system of efficient and humane transportation for crisis intervention and care. Approval of this plan gives DCF and its community partners the authority to continue to provide immediate access to emergency services for persons in need of help for behavioral health disorders, supporting a comprehensive and successful system of acute care.

BACKGROUND: COMMUNITY PARTNERSHIP & PROBLEM SOLVING

In July 2001, Orange County Mayor Richard T. Crotty appointed a blue-ribbon panel known as the “Chairman’s Jail Oversight Commission” to delve into the many issues facing the Orange County Jail and its various suspected maladies, in hopes of addressing and stabilizing many community concerns. In the fall of 2001, the Mental Health and Substance Abuse Sub-Committee of the Commission recognized that the county jail had become the treatment center of last resort. The jail is not always the most appropriate place for individuals with chronic substance use disorders and/or mental health issues. Therefore, the Sub-Committee requested Orange County staff to work on a concept of a central point of access (now referred to as the “Belvin Perry Jr., Central Receiving Center” (CRC).

The principle behind the Central Receiving Center is to lessen the impact to the Central Booking Unit of the jail by diverting individuals charged with minor offenses and who have been identified with a mental health or substance use disorder. It has been the experience of Orange County that transporting persons to the “nearest receiving facility” results in a fragmented system of care whereby unnecessary transports are made by law enforcement. In addition, area hospital emergency rooms are faced with treating persons who can now be seen in a more appropriate setting, such as a specialized integrated behavioral healthcare environment by way of the Central Receiving Center. To alleviate these issues and best serve the individual it is recommended that the whole receiving system in Orange County was redesigned. Since 2003, this initiative was met by forming a partnership between the State of Florida Department of Children and Families (DCF), and Orange County Government.

The Belvin Perry Jr., Central Receiving Center Governing Board continues to support the key principles of the project and encourages a co-location/integration of services (e.g., medical screening and triage, physical health services, substance use services, and mental health

services, to include Baker Act and Marchman Act evaluations) at one location. Co-locating services maximizes existing resources, reduces and/or eliminates duplication of services, and ensures a seamless system of care for the individual in crisis and their families.

The Central Receiving Center (1800 Mercy Drive Orlando, Florida) serves as a central point for assessment services for individuals who are presented by law enforcement, or a secured emergency medical transport service or secured private transport company authorized to provide transport under section 394.462, Florida Statutes, and this Plan (hereinafter referred to as “transport providers”), and ensures that law enforcement officers and transport providers have a more appropriate location to take individuals with mental health and/or substance use disorders for assessment.

In an effort to improve the coordination and integration of physical, mental health and substance use treatment in Orange County, the Central Receiving Center Governing Board continues to actively examine how the system as a whole can better deliver services to persons with dual disorders. The goal is to appropriately assess the person at the “front door” of the system and engage them in treatment appropriate to identify needs. The Central Receiving Center Governing Board has implemented co-occurring services across the county and providers are working together to meet the needs of these individuals.

Additionally, co-location of services lessens the amount of time it takes to get an individual assessed and medically screened, allowing law enforcement officers to return to the road more quickly. Waiting for a medical screening at an Emergency Room can delay law enforcement officers as much as three or four hours at a time, unnecessarily occupying beds better suited for medical health emergencies. The Orange County Central Receiving Center model, in operation for over 20 years and recognized as a State model, has proven to return law enforcement officers back to the street in a matter of minutes, increasing public safety.

OBJECTIVES:

1. Improve the centralized system of transportation, intake, comprehensive assessment and provide immediate access to emergency behavioral healthcare services for adult citizens of Orange County.
2. Provide an efficient and effective use of existing resources.
3. Reduce/eliminate duplication of services.
4. Reduce the burden on the Central Booking Unit of the Orange County Jail by diverting individuals charged with minor offenses and who have been identified with substance use and/or mental health disorders.
5. Reduce the over-population crisis in community emergency rooms by diverting individuals with psychiatric conditions from hospital emergency rooms and update medical screening policies as necessary.
6. Provide a range of acute care and step down services that would treat persons in the least restrictive setting in the community.
7. Enhance the system to serve persons with co-occurring mental health and substance use disorders.

8. Provide specialized services to adults with mental health and/or substance use disorders who may be homeless and may have misdemeanor charges as a result of their behavioral health conditions.
9. Expedite the assessment and medical screening process to allow law enforcement to return more quickly to the road thereby increasing public safety.
10. Provide a dignified, humane and streamlined method of transportation to and among acute care facilities, and reduce the demand on law enforcement for Baker Act transports.
11. Reduce the liability for law enforcement officers making decisions regarding treatment needs through enhanced and expanded Crisis Intervention Team (CIT) training.

This training ensures that law enforcement officers are able to appropriately handle the large number of persons they encounter with mental health issues and/or substance use disorders and assist them in making appropriate decisions while in the field.

IMPLEMENTATION OF THE PLAN:

The Central Receiving Center concept is an integrated system-of-care involving the jail system, court system, law enforcement, hospitals, emergency rooms, and mental health and substance use providers that will provide immediate access to emergency behavioral health services and reduce the strain on limited and extremely valuable community resources.

By implementing a Centralized Receiving Center, our community utilizes its limited, but valuable resources, effectively and efficiently. This project, on behalf of adults in need of crisis services has required a significant amount of cooperation, commitment, and collaboration from all parties involved. Besides having the strong support of the Orange County Government, DCF and multiple providers, the plan has been implemented in a variety of phases and continues to seek innovative and more creative ways to maximize resources in a seamless system of care.

CRC and LAW ENFORCEMENT OFFICERS (LEO)

The Central Receiving Center serves as a central point for assessment services for adult citizens of Orange County who are presented by law enforcement or contracted, secured transport providers on Baker Act, Marchman Act, Ex parte, and/or voluntary status. The Central Receiving Center is located at 1800 Mercy Drive, Orlando, Florida 32808 under the license and receiving facility designation of **Aspire Health Partners, Inc.** This facility currently has a 90-bed adult psychiatric hospital unit designated as a Private Receiving Facility.

Children and Adolescents will continue to be routed to the nearest receiving facility, as this site will not have separate services and treatment areas for minors, and will require further transport to an appropriate treatment area. This exception will also be contained in the Transportation Plan. Future plans may allow adolescents to be routed to a specialized assessment unit.

If there is a medical condition requiring immediate medical care, individuals will be transported directly to the nearest hospital emergency room where the person will be treated and assessed for further disposition. Although the plan is designed for enhanced medical triage and

evaluation, this facility will not replace treatment of emergency rooms or be licensed as a general hospital.

Trained medical, nursing and clinical staff with specialized training in the mental health and substance use field will conduct integrated comprehensive assessments at the Central Receiving Center. These professionals play an essential role in coordinating services and making appropriate referrals to the most appropriate level of care based on the individual's needs and preference. The Central Receiving Center staff take into consideration individual choice when making a determination of which facility to refer.

CRISIS INTERVENTION TRAINING (CIT):

The Central Receiving Center Team in collaboration with the Orange County Sheriff's Office, the Orlando Police Department, Orange County Community and Family Services, Aspire Health Partners, and Community Partners have implemented a Crisis Intervention Team involving multiple law enforcement agencies in Orange County. Besides advanced training on the Baker Act and how to intervene with persons with mental illness, law enforcement personnel receive continuing education on the Transportation Exception Plan.

Crisis Intervention Training is available to all first responders within Orange County.

WALK INS AND PHONE TRIAGE

As a Designated Receiving Facility, walk-ins, are accepted at the Access Center which is co-located adjacent to the Central Receiving Center. However, the Central Receiving Center is open strictly for the use of law enforcement and other secured transport providers. The establishment of the Central Receiving Center has impacted the overall volume of Baker Act and Marchman Act clients as Law Enforcement uses this option in lieu of arrests.

Individuals in crisis can continue to be seen at other Orange County Baker Act Receiving Facilities: **Aspire Health Partners, Inc.**, at 1800 Mercy Dr., Orlando, Florida 32804, 434 West Kennedy Boulevard, Orlando, Florida and the Orange County Addiction Receiving Facility Aspire Health Partners, Inc. 434 W Kennedy Blvd, Orlando, Florida, for substance abuse.

ADDITIONAL BEHAVIORAL HEALTH CARE BEDS

Aspire Health Partners, Inc. currently has 90 private psychiatric hospital beds licensed under Chapter 395 at its Princeton location 407-875-3700 (adults only)

Central Florida Behavioral Health – 6601 Central Florida Parkway, Orlando, Florida - 407-370-0111 (adults and children)

University Behavioral – 2500 Discovery Drive, Orlando, Florida – 407-281-7000 (adults and children)

AdventHealth – 601 Rollins Drive, Orlando, Florida - 407-303-5600 (adults only)

Inpatient psychiatric programs are designed to provide short-term treatment to persons exhibiting violent behavior, suicidal behavior or other severe disturbances and, provide a secure setting to persons who may be a danger to themselves or others under the Baker Act. These inpatient hospitals may also admit private, voluntary clients and serve persons with Medicare and/or Medicaid and/or substance abuse disorders.

ANCILLARY SERVICES

Outpatient and aftercare services are available for individuals with substance use disorders, mental health disorders, as well as co-occurring disorders. The co-location of these ancillary services at the Central Receiving Center serves to further expand the continuum of care. A program that addresses the various disorders and integrates the system of care has been a proven model with this population.

Targeted and Intensive Case Management can positively impact recurrence of destabilization and return to jail or inpatient care.

Psychotropic Medication Management, Medication Assisted Treatment and physical health care are components that have been enhanced at this location to meet the needs of the whole person. Medication clinics are needed to encourage and facilitate compliance with medication and reduce recidivism to jail and/or to other more intensive high-end treatment, such as hospitalization and crisis stabilization.

These services are currently available at this location, and operated by Aspire Health Partners, Inc.

Supportive and affordable housing is another component that is very important to the recovery phase of the disorders being treated. The homeless population represents a large percentage of the indigent population struggling with physical, mental health, substance use, and co-occurring disorders. Transitional Housing is available for this population.

MOBILE RESPONSE TEAMS:

Law enforcement officers responding to a mental health crisis may request the services of one of the Mobile Response Teams (MRTs). For those under the age of 24, this service can be accessed by dialing 211 and requesting the Devereux Mobile Response Team or for adults and/or children, by contacting Aspire Health Partners Mobile Response Team at 407.667.1600. Mobile response services are available 24/7 by a group of mental health professionals who are trained in crisis intervention skills to assist individuals who may be experiencing a mental health crisis. Services include evaluation and assessment, development of safety or crisis plans, providing or facilitating stabilization services, supportive crisis counseling, education, development of coping skills, and linkage to appropriate resources.

ACCOUNTABILITY:

The ultimate accountability lies statutorily with the State of Florida Department of Children and Families Circuit 9 Program office as the State "Substance Abuse and Mental Health Authority." The State of Florida Mental Health and Substance Abuse System is a community-based system

and most direct services are contracted with providers through a managing entity, Central Florida Cares Health System (CFCHS). The DCF/SAMH Office is responsible for:

- Continuing system oversight and contract management
- Monitoring the Transportation Plan in accordance with the Baker Act
- Safeguarding that individuals' rights are protected under contract
- Recommending and Monitoring of the Designation of Public & Private Baker Act Receiving Facilities
- DCF/SAMH Annual Evaluation of the quality of services through contract review
- Participate in the Governing Board of the Central Receiving Center
- Coordinate with Orange County Government:
 - Resolving issues related to operation of the facility
 - Assist with resolving disputes and grievances

OVERSIGHT:

Orange County Government contracts with Aspire Health Partners for operation of the CRC. The contract in place holds Aspire Health Partners accountable to the mission and Florida State Statutes regarding Baker Act Receiving Facility procedures.

Orange County Government along with the Central Receiving Center Board will ensure measurable and meaningful outcomes to verify the efficiency of the Central Receiving Center.

The County has appointed a Governing Board with representation from the following but not limited to: Circuit 9 Chief Judge, Orange County Commission; State Legislature; State Attorney; Public Defender; Clerk of Court; Aspire Health Partners, AdventHealth; Orlando Health; Mental Health Association; behavioral health advocacy, county/city law enforcement; Probation and Parole; Orange County Public Schools; Homeless Services Network; Department of Juvenile Justice; Department of Children and Families, Central Florida Cares Health Systems and community representatives.

UTILIZATION MANAGEMENT:

The publicly funded Baker Act system is targeted towards the indigent persons who are in need of emergency care and ongoing treatment. Choices of where persons are served are limited, but available through several providers. With the closure of many of the Private Psychiatric Receiving Facilities in the Orange County area, the advent of managed care and other commercial insurance plans, persons with insurance also have fewer choices in selecting their hospitals or Baker Act Receiving Facility. This is especially true when a person indigent or not, is manifesting behaviors that are a danger to themselves or others.

If a person presents himself/herself to the Central Receiving Center or is brought by law enforcement or a secured transport provider, and it is clear that a particular hospital or facility is the client's preferred health insurance provider, then the person will be referred to that facility for treatment.

TRANSPORTATION SERVICES: CENTRALIZED SYSTEM

The Orange County Transportation Plan specifically requests authority to transport persons in need of mental health services under the Baker Act to a centralized assessment location rather than the “nearest receiving facility”. In the case of Orange County it will be one of four receiving facilities, three of which are hospitals. This Central Receiving Center is located at 1800 Mercy Drive, Orlando, Florida 32808. The actual location is easily accessible by law enforcement, emergency medical transportation services and the public.

Therefore, the way the system works is that most involuntary referrals and admissions under the Baker Act to the Central Receiving Center are transported directly to the facility rather than to a hospital emergency room or other Baker Act receiving facility. This reduces the time law enforcement personnel have to spend to get someone to appropriate mental health care and enables police to be back on street patrol. This central assessment process eliminates the need for a second transfer if the person went to the wrong hospital for psychiatric treatment in the first place. It should be noted that although there is a central intake unit, there are multiple “points of entry” into the system.

TRANSPORTATION SYSTEM:

Central Receiving Center has transportation services readily available pursuant to Florida State Statute F.S. 394.463(2)(a). Orange County Government contracts with Aspire Health Partners, Inc.(the Community Mental Health Center for Orange County and publicly funded Receiving Facility). Aspire Health Partners provides transportation services from the Central Receiving Center to the treatment facility as they have the means and ability to provide dignified and safe transportation to persons experiencing a crisis that may be a “danger to themselves or others” or are “self-neglectful”.

Law enforcement will generally be responsible for involuntary transports to the Central Receiving Center. If a jurisdiction desires to use a secured transport provider for involuntary transports, as opposed to law enforcement, as authorized under section 394.462, Florida Statutes, then said jurisdiction must first enter into an agreement with Orange County. The agreement between the designated jurisdiction and Orange County must, at a minimum, set forth whether the involuntary transport will be at the sole cost of Orange County or whether there is a cost-sharing arrangement between Orange County and the designated jurisdiction.

Upon arrival at the Central Receiving Center, Aspire Health Partners Inc. transportation will provide further transfer for continued care needs. Aspire Health Partners will transport from the Central Receiving Center to the treatment facility designated by the Central Receiving Center for continued care, and may transport to the nearest area hospital when there is evidence that medical care is necessary. Ambulances should still be used for urgent or emergent care, as necessary.

MEDICAL CLEARANCE:

There are “Community Standards for Medical Clearance.” These community guidelines are used among psychiatrists, practitioners, mental health professionals, and emergency room physicians. It is an essential part of the day-to-day operations in the Baker Act system to ensure that persons who are assessed to need medical care are treated for high-risk physical health care conditions either at an emergency department or health care facility. Once a person is “medically cleared” it is understood and acknowledged that the person will be transferred to an intake unit or appropriate public or private receiving facility.

In the event a person arrives at an emergency department, it is still the expectation that the hospital will abide by Federal Medicare Guidelines Section 1867, (COBRA) Examination and Treatment for Emergency Medical Conditions (and women in labor-EMTALA) to screen, examine, stabilize, treat and transfer individuals appropriately. In turn the Crisis Stabilization Unit (CSU) or other private receiving facility works with the emergency room to coordinate the ongoing care of the individual, whether it is an outpatient discharge, referral or inpatient treatment. This system has worked well and a significant amount of trust and collaboration between mental health providers and hospitals has been built in order to provide access to care for persons in need of crisis stabilization and/or health related symptom reduction.

INDIVIDUAL AND/OR FAMILY CHOICE:

The publicly funded Baker Act system is targeted towards persons who are in need of emergency care and ongoing treatment. Choices of where persons are served are limited, but available through several providers. Due to many relinquishing their receiving center designation, there are fewer choices available for selecting hospitals or Baker Act receiving facilities. This is especially true when a person, indigent or not, is manifesting behaviors that are a danger to themselves or others.

Despite these obstacles, mental health professionals in Orange County are sensitive to individual or family provider choices. If a person presents himself or herself to the Central Receiving Center, or is brought by law enforcement or a secured transport provider, and it is clear that a particular hospital or facility is the clients’ preferred health insurance provider, the person may be transported directly to that facility under this plan. Obviously, clinical and public safety circumstances must be assessed in the process. It is not the intent of the publicly funded system to take all persons with commercial health insurance to the Central Receiving Center. The Baker Act also allows for transfers to and from receiving facilities to occur.

It has been Orange County’s experience that most persons with insurance plans who are voluntary and request services, or have been referred by their private physicians, therapists and psychiatrists, access the receiving facility of their choice. In fact, after a person is assessed at the Central Receiving Center and deemed to be in need of inpatient psychiatric care, he or she is usually transported directly to the private receiving facility where their insurance benefits will cover the cost of care and transportation if they need that level of inpatient care.

The Central Receiving Center personnel will interface with all Orange County law enforcement agencies in the coordination of assessments and transportation to the Central Receiving Center, Federal Law Enforcement Agencies, and Florida Highway Patrol. These relationships are also an important element of natural disaster preparedness and crisis planning.

MEDICAID/MEDICARE RECIPIENTS:

Persons who are eligible for Medicaid and Medicare are considered to have a fund source when they present themselves for Baker Act Services. With the exception of Medicaid recipients who have both Medicaid and Medicare, most eligible Medicaid recipients receive their mental health benefits on a fee for service basis from a Health Maintenance Organization (HMO).

CO-OCCURRING DISORDERS: MENTAL ILLNESS AND SUBSTANCE RELATED DISORDERS:

In an effort to improve the coordination and integration of mental health and substance use treatment in Orange County, several committees are examining how the system as a whole can better deliver services to persons with dual disorders. Professional judgments are used everyday on whether these persons fall under the Baker Act (Mental Health) or the Marchman Act (Substance Use). The goal is to appropriately assess the person at the “front door” of the system and engage them in treatment. Providers work together to meet the needs of these individuals. The community has achieved consensus to implement co-occurring services across the county. Crisis stabilization services and publicly funded detoxification services play essential roles in coordinating and ensuring that persons are transported to an appropriate facility that is capable of serving persons with co-occurring disorders.

DOMAINS OF PERFORMANCE AFFECTED:

The Jail Oversight Commission, in its effort to continually improve the system, identified several areas of performance that are applicable to delivering acute care services in Orange County. The goal of “taking the system to a new level” is directly related to improving the quality of care for those persons served. The following domains of performance are driving factors and community standards in achieving excellence.

- Immediate access and availability for psychiatric acute care services
- Improvement of clinical assessments at the “front door”
- Linking and providing timely aftercare services (case management)
- Monitoring appropriate lengths of stay relative to the needs of clients
- Reviewing Medical Clearance Policies with emergency rooms and hospitals
- Assessing the need for current and future treatment capacity
- Development of pre/post booking jail diversions
- Contractual accountability with state and county government
- Demonstrated cost savings to the community, hospitals and law enforcement
- Enhancing community partnerships

CRC SYSTEM CAPACITY :

The Central Receiving Center System of Care is designed to include a full array of acute care services that are flexible enough to change with new statutes, rules, financing options and, most importantly, individual needs and rights. As planned, the Central Receiving Center is a combination of crisis services for adult individuals who meet the Baker Act and Marchman Act, Public and Private Baker Act Receiving Facilities (beds), medical screening and triage services,

behavioral assessment and evaluation, continuing behavioral health care services, and transportation. The following resources are available to this system of care:

Central Receiving Center – These are non-residential acute care services available 24 hours a day and seven days a week to intervene in a crisis or provide emergency care, assessment, and referral.

1800 Mercy Drive; Orlando, FL 32808
Navigation 407.875.3700 x 3269
Navigation.Team@aspirehp.org

Adult Psychiatric Hospital and Private Designated Receiving Facility operated by Aspire Health Partners, Inc.

1800 Mercy Drive, Orlando, FL 32808
Navigation 407.875.3700 x 3269
Navigation.Team@aspirehp.org

Adult Crisis Stabilization Unit III (CSU III) operated by Aspire Health Partners, Inc. : A state licensed, publicly funded, *(nine beds by Department of Corrections) designated receiving facility providing secure residential acute care 24 hours-a-day and seven days-a-week to provide brief, intensive mental health stabilization services. These services meet the needs of individuals, 18 years-of-age and above, who are experiencing an acute crisis and who, in the absence of a suitable alternative would require hospitalization.

434 West Kennedy Boulevard, Orlando, FL 32810
Navigation 407.875.3700 x 3269
Navigation.Team@aspirehp.org

Adult Short Term Residential Treatment Facility Unit (SRT I) operated by Aspire Health Partners, Inc. : This is a publicly funded licensed Level One residential facility providing 24 hours-a-day and seven days-a-week, brief, intensive mental health stabilization and therapeutic services. These services meet the needs of individuals, 18 years-of-age and above, who are experiencing an acute crisis and in the absence of a suitable alternative, would require hospitalization.

434 West Kennedy Boulevard, Orlando, FL 32810
Navigation 407.875.3700 x 3269
Navigation.Team@aspirehp.org

Adult Detoxification Unit and Marchman Act Receiving Facility operated by Aspire Health Partners, Inc. : A residential treatment facility providing emergency screening, evaluation, short term stabilization and treatment in a secure environment and detoxification program utilizing medical and clinical procedures to assist adults with substance use problems in their effort to withdraw from the physiological and psychological effects of substance use or abuse. Although substance use services are part of the Marchman Act (FS Statute 397), they are an important part of the larger Baker Act system that addresses persons with co-occurring disorders and coordination of care for persons who need detoxification and aftercare for substance use.

434 W Kennedy Blvd. Orlando, FL 32810
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SUMMARY:

The Central Receiving Center offers Orange County a seamless system of care, for individuals who are in need of Mental Health and Substance Use services, that come in contact with law enforcement and could better be served in a treatment milieu rather than jail. In one location, services needed can be offered to these individuals with substance use disorders and mental health disorders. In a community that has struggled with the Orange County Jail becoming the de facto mental health hospital, a challenge was set forth to change the system of care to one more inclusive better serving those individuals in need. The partners of the State Department of Children and Families, Circuit Nine, Orange County Government, Aspire Health Partners, Inc., Advent Health, Orlando Health, Homeless Services Network, Law Enforcement, and many others came together to make the planning for the Central Receiving Center a reality. In the end, the Central Receiving Center has proven to save the Orange County Jail costs for these individuals rotating through their system, more efficiently and more effectively. Other phases have been accomplished and future phases include legislative change for blended funding, an integrated crisis stabilization unit for co-occurring disorders, and a specialized adolescent unit for law enforcement to divert youth from arrest who exhibit with substance use or mental health disorders.