Community and Family Services Department

FY 2024-25 Budget Work Session

July 10, 2024



Presentation Outline

- Organizational Chart
- Proposed FY 2024-25 Budget
- Operating Budget Highlights
- Capital Improvement Program
- Homelessness Services
- Summary



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Organization Chart

Community and Family Services Department Venerria L. Thomas, Director

Deputy Director Tracy Salem, Phd

Citizens' Commission for Children Angela Chestang, Manager

Cooperative Extension Kevin Camm, Manager

Fiscal and Operational Support Yolanda S. Brown, Manager

> Head Start Sonya Hill, Manager

Mental Health and Homeless Issues Isabelle Klier-Graham, Manager

Youth and Family Services Barbara Williams, Phd, Manager



Community and Family Services Department Venerria L. Thomas, Director

Deputy Director
Lavon Williams, Esq., AICP

Citizens Resource and Outreach
 Office of Tenant Services
 Yvette Reyes, Manager

Community Action
Jonathan Kohn, Manager

Parks and Recreation Matt Suedmeyer, Manager

Regional History Center Stu Worobetz, Interim Manager



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Operating Budget by Funding Source \$220.4M

Federal and State Grants \$1.3M \$37.1M Head Start; USDA; CSBG; LIHEAP; Emergency Shelter; CINS FINS

Parks Fund & Impact Fees \$60M 28.6%

General Fund \$122M 53.2%

General Fund Breakdown:

- NCFs
- After School Zone
- Family Resource Program •
- Children Services
- Citizen Safety Task Force
- CRC System of Care
- Community Centers
- Crisis Assistance
- 4F
- Youth Mental Health
- Crisis Stabilization beds
- Permanent Supportive Housing
- Integrated Behavioral Health

- Rapid Rehousing
- Mobile Crisis Unit
 - Residential & Commercial Horticulture
- Agriculture & Natural Resources
- Family & Consumer Sciences
 - **History Museum**
- Great Oaks Village
- Office on Aging
- Veterans Office
- **Disability Office**
- Citizen Review Panel



Personal Services
Operating Budget
Total

Adopted
FY 2024
\$76.7M
\$123.2M
\$199.9M

 Proposed

 \$ Change
 FY 2025

 \$6.9M
 \$83.6M

 \$13.6M
 \$136.8M

 \$20.5M
 \$220.4M

Budget Change

10.3%

995

Staffing











8

- Staffing Update
 - **–17 New Positions**
 - · CCC 1
 - -Sr. Contract Administrator
 - Community Action
 - Project Coordinator (4)
 - -Special Events Coordinator (4)







- Staffing Update
 - **–17 New Positions**
 - Cooperative Ext.
 - Admin Specialist
 - Dept. Office
 - Research Statistician

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- Staffing Update
 - **–17 New Positions**
 - Parks & Recreation
 - Recreation Leaders (2)
 - Recreation Specialists (2)
 - -Site Supervisor I
 - -Site Supervisor II







- Staffing Update
 - 4 Positions transfer
 - Citizen Resource & Outreach
 - Office of Tenant Services
 - » Housing Administrator
 - » Program Manager
 - » Program Coordinator
 - » Admin Assistant







- Staffing Update
 - -Community and Family Services vacancy rate is at 14.3% with 139 vacant positions out of 974 FTEs
 - Hiring Challenges
 - Citizen Resource & Outreach, Parks, Youth and Family
 - » Pre-employment process (selection and screening)



Staffing Update

- -Recruitment and retention strategies
 - Job Fairs
 - Internal promotions, lateral transfers and salary

adjustments









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Children's Services Funding - \$24.1 M

Children Services Expenditures FY2019 to FY2024 (as of June 14)





Children's Services Funding - \$24.1 M

-Fund over 110 contracts and over 200 programs

8 Cents in a Jar

Adsystech

Aspire Health Partners

BB4U

Beautifully Scarred

Big Brothers Big Sisters

Boys & Girls Clubs

Capoeira for Tomorrow

Center for Independent Living

CareerSource

Central Florida Diaper Bank

Central Florida Urban League

YMCA

Chance 2 Dance

City Year

ClassyLinks Creative Consultants

Coalition for the Homeless

Color Me Confident

4C

Community Health Centers



Children's Services Funding - \$24.1 M

-Fund over 110 contracts and over 200 programs

Comparte tu Pan

Conductive Education Center of Orlando

Connections

Devereux Foundation

Drums in Recovery

Easter Seals Florida

Eight Waves

FL Dept. of Health

Florida Economic Consortium

Forefront

Foundation for Foster Children

Foundation for Orange County Public Schools

Fresh Breath Int'l Worship Center

Friends of Children and Families

Future Leaders Community Development

Grand Ave. Economic Community Development

Harbor House



Children's Services Funding - \$24.1 M

-Fund over 110 contracts and over 200 programs

Health Care Center for the Homeless

I.S. Hankins

Inspiration and Change

Inspired Innovators

King Solomon Foundation

L.O.V.E. Our Youth

Motivational Visions and Purpose

New Image Youth Center

New Journey Youth Center

Opportunity, Community Ability

Orange County School Readiness Coalition

Orlando Health

Orlando Science Center

Passionate Heart Ministries

Paving the Way

Professional
Opportunities Program
for Students



Children's Services Funding - \$24.1 M

-Fund over 110 contracts and over 200 programs

Red Verses

Redeeming Light Community Services

OCPS

Second Harvest Food Bank

Simeon Resource & Development Center for Men

SOS by Urbander

Stand Up Survivor

Stono Institute for Freedom, Justice & Security

Stop the Violence & Embrace

Teen Xpress at Orlando Health

The Black History Project

The Community Life Improvement Center

The IMPACT Outreach Ministry

The Mental Health Assoc. of Central FL



- Children's Services Funding \$24.1 M
 - -Fund over 110 contracts and over 200 programs

The PLUG 4 Connections

Total Restoration Transformation

UCF Research Foundation

Volunteers for Community Impact

Wake Up Mentoring

Youth Families & Communities United











- -Children's Services Funding \$24.1 M
 - -Over 1,300 youth completed paid internships
 - -Over 900,000 meals served to children and families
 - -Over 4,400 students were ready for school
 - School supplies (backpacks, shoes, clothing)
 - Immunization and sports physicals



- Children's Services Funding \$24.1 M
 - -New Programs FY 25
 - Early childhood STEM Programming



- Youth offender re-entry programming
- Hearing, vision and speech screenings
- Life skills training & development for dependent youth
- Learning loss prevention/intervention



- Citizens Safety Task Force \$2.0M
 - -Fund after school programing in Oakridge community
 - -Fund up to 10 mini-grants ranging from \$5,000 \$10,000 for prevention of youth violence
 - FY 24: 8 Waves; Brooke Jenkins Dream 360 Center; MAN UP Mentoring
 - -Fund family support and engagement
 - -Expect to serve at least 3,500 youth



- Head Start Grant \$21.1M
 - -Head Start federal grant fund: \$16.3M
 - -FY 24 general fund: \$3.1M
 - -FY 25 general fund: \$1.7M (additional)
 - -Total General Fund support: \$4.8M











Mental Health and Homelessness - \$43.9M

 General Fund: \$39.4M (includes \$10M for GAP System of Care and \$10M for Homelessness services)

- ARPA Fund: \$4.5M

Aspire

Peer Support Coalition

Pediatric Associates

Devereux

Kinder Consulting

Healthy Start Coalition

Early Learning Coalition

Samaritan Resource Center

Judge Baker's Children's Center

Spirit

Central Florida Behavioral

University Behavioral

Community Health Center

Mental Health Assoc.

LBJ Behavioral Services

Federation of Families

Chapin Hall

Children's Home Society

RISE Community Solutions

Coalition for the Homeless

Homeless Services Network

The Center

Grand Ave. Economic Community Development

BAYS

University of Central Florida Juror



- Regional History Center \$4.5M
 - -General Fund: \$3.9M
 - **–Historical Society: \$600K**
 - -New exhibits:
 - Orlando's 150th anniversary
 - Home away from home
 - Watermark 30th anniversary







- Senior Climate Efficiency \$870K
 - -General Fund: \$500K
 - -Federal Grant Fund: \$370K
 - -Provide low-income seniors (60+) with new air conditioner or repair
 - -Total homes to be served: 87



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Capital Improvement Projects

Proposed **FY 2025** \$43.3M







- CCC Bithlo Neighborhood Center for Families
 - -Construction FY25: \$1.5M
 - -Total Project Cost: \$3.5M







- John Bridges Community Center Bldg E
 - -Construction FY25: \$800K
 - -Total Project Cost: \$2.4M





- John Bridges Playground
 - -Construction FY25: \$1.2M
 - -Total Project Cost: \$1.2M







Various Security Upgrades

-Community Centers

Construction FY25: \$1M

Total Project Cost: \$2.5M

-Juvenile Assessment Center

Construction FY25: \$80K

Total Project Cost: \$778K

-Regional History Center

Construction FY25: \$466K

Total Project Cost: \$466K







- Multi-Cultural Community Center PH IV (Sr. Center)
 - -Construction FY25: \$1.9M
 - -Total Project Cost: \$5M







- Cooperative Ext. Office Renovation
 - -Construction FY25: \$2.2M
 - -Total Project Cost: \$2.3M









- Parks Inventory and Programs/Events
- Recently Completed CIP Projects
- Current CIP Projects
- Proposed CIP Projects



- Parks Inventory and Programs/Events
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Parks Inventory & Programs/Events

Park Inventory (113 Parks)

- Regional Parks 3
- District Parks 6
- Community Parks 25
- Neighborhood Parks 29
- -Specialty Parks 35
- -Pocket Parks 15
- -13,067 Passive Acres
- -1,849 Active Acres
- -53 miles of "Mainline" Trails



Parks Inventory & Programs/Events

Park Programs and Events

- -Summer Camp 2023 358 participants
- -Afterschool Program 2023 298 participants
- -Sports Programs
 - Jr. Magic Basketball
 - Flag Football
 - Volleyball
 - Youth Sports Partners



Parks Inventory & Programs/Events

- Park Programs and Events
 - -Adult Sports Leagues
 - Softball
 - Flag Football
 - Basketball
 - -Senior Programs
 - Renaissance and Marks Street Senior Centers
 - -Special Events
 - Holiday Events
 - Music Festivals





- Parks Inventory and Programs/Events
- Recently Completed CIP Projects
- Current CIP Projects
- Proposed CIP Projects



- Cypress Grove Dog Park
 - **–December 19, 2023**





- Taborfield Neighborhood Park
 - -Horizon West Community
 - -February 28, 2024





- Dr. Phillips Ballfield Complex
 - -April 16, 2024





- Summerlake Neighborhood Park
 - **–Horizon West Community**
 - -April 17, 2024





Downey Park Pickleball Courts–May 28, 2024





- Barber Park
 - -New Multipurpose Field





- LED Ball Field Lights
 - -Arcadia Park
 - -Barber Park





- Parks Inventory and Programs/Events
- Current CIP Projects
- Proposed CIP Projects



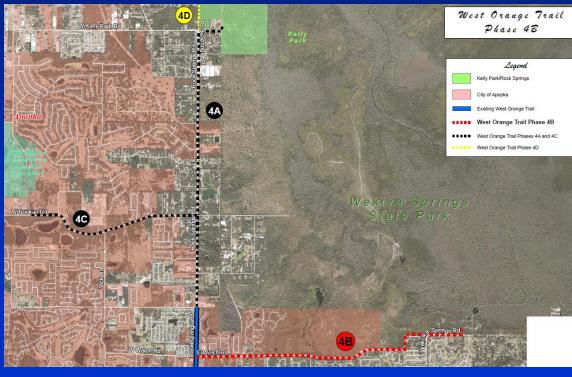
Horizon West Regional Park





- Blanchard Park
 - -New Restroom and Parking Improvements
- West Orange Trail Phase 4b







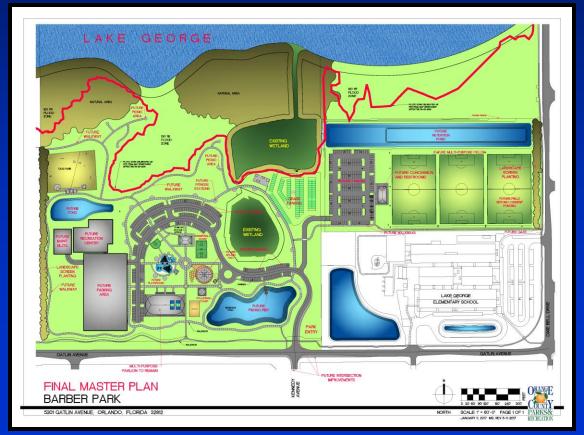
- Little Econ Greenway Trail Gap
- Bithlo Community Center Expansion

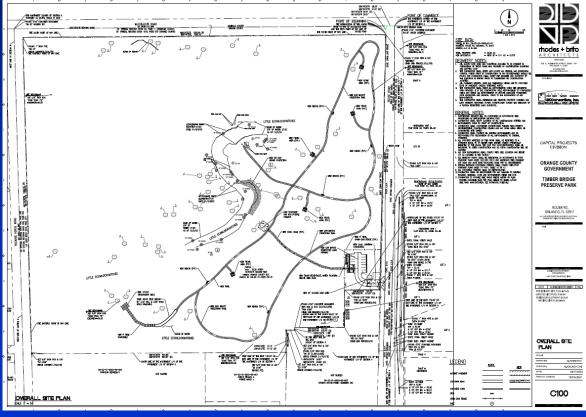






- Barber Park Recreation Center
- Timber Bridge Preserve







- Shingle Creek Trail
- Lake Apopka Loop Connector Trail







- Bentonshire Neighborhood Park
- Horizon West Trail Phase 1







- Watermark Park
- Downey Park Skate Facility







- Lake Ellenor Community Park
- Waterleigh Neighborhood Park

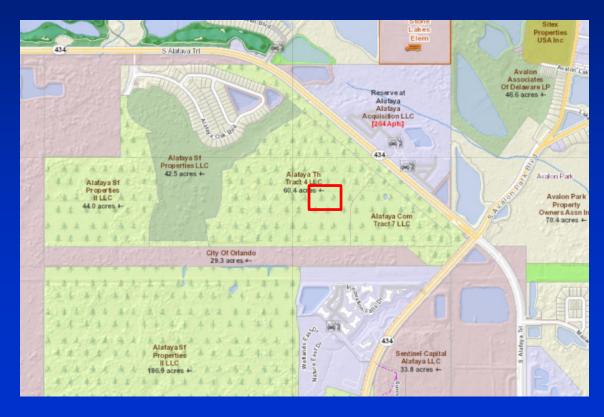






- Morgran Community Park
- Magnolia Solar Panels







- Barber Park Skate Park Improvements
- LED Ball Field Lights
 - -West Orange Park







- Parks Inventory and Programs/Events
- Current CIP Projects
- Proposed CIP Projects



Proposed CIP Projects

 Waterleigh Neighborhood Park (South) - \$300K for design

Silverleaf Neighborhood Park -\$300K for design



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Background

- \$10M of additional funding proposed in FY 24/25 (\$56.5M total)
- Gap of 923 shelter beds based on current unsheltered PIT count
- 2,217 people currently enrolled in HMIS Coordinated Entry System awaiting housing (AMI 50% or lower)
- HB 1365 Prohibits counties/ municipalities from allowing any person to regularly engage in public camping or sleeping on any public property
- Grants Pass vs Johnson Supreme Court Decision
 - Ruled in favor of the City of Grants Pass

Community Need

- Additional Shelter Capacity
 - Low Barrier Shelter(s) in our region
 - Smaller shelters disbursed throughout County
- Additional housing inventory for AMI 50% and below
- One 24/7 streamlined entry point for homeless or atrisk residents
- Expansion of existing programs & services

Potential Options for Additional Funding

Expansion of services

 Additional prevention/ diversion, Rapid Rehousing, Permanent Supportive Housing, & Outreach

Additional shelter space

- Capital Cost: varies widely depending upon new building vs repurposed building /scope of improvements needed
 - \$11M for 100 bed shelter construction (Order of Magnitude Cost)
 - Additional \$150,000 annually to maintain the building (Insurance, repairs, etc.)
- -Operating Cost: \$10,585 per bed annually (\$1.1M for 100 bed shelter)
 - Includes staffing, services, food, utilities, security

Potential Options for Additional Funding

- Assist in creation of centralized intake location to include on-site emergency housing
 - -24/7 operations
 - For families and individuals
 - Serves as walk-in site and jail diversion
 - Streamlined entry point for homeless or at-risk residents
- Additional case managers including evidencebased case management training

Next Steps

- Proposed investment of additional \$10M in FY 24/25
- Continue to engage in regional efforts on homelessness (HSN)
 - Low Barrier Shelter Task Force
 - -Strategic Plan on Homelessness for the Region
 - Launch of shelter operator pre-application process
- Collaborating to identify feasible solutions for Orange County
- Return to BCC with specific expenditure plan



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- Made significant progress on our strategic plan
- Continue to improve our marketing
- Implementing a new customer service plan
- Continue to measure and monitor service delivery
- Investing additional funds for homelessness

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