

*Family Services Department*

# Community Action Division Update



**May 7, 2019**



# Presentation Overview

- **Our Promise**
- **Community Centers**
- **Family Self Sufficiency Program/Community Services Block Grant (CSBG)**
- **Low Income Home Energy Assistance Program (LIHEAP)**
- **Weatherization Assistance Program (WAP)**
- **Office on Aging**
- **Summary of Success**
- **Future Goals**



# Community Action





# Community Action Promise

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.



# Community Centers

- **11 Community Centers, Community Action Division Operates 7**
- **75 Partners provided services or received referrals**
- **Total of 193,408 Community action visitors**
- **553 volunteers gave 3,320 hours of service**
- **Nearly \$20K in rental revenue**



# FAMILY SELF SUFFICIENCY/CSBG

- **Community Action Board**
  - Maximum feasible participation
  - Public, Private and Community
- **Career Source**
- **Jobs Partnership**
- **Edumatics Basic Computing Skills**
- **Valencia College**
- **Orange Technical College**
- **University of Central Florida**
- **Seminole State College**
- **Supportive Services – Lynx, Duke Energy, OUC**







# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

- LIHEAP delivered \$2,532,075 worth of home energy services in their fiscal year
- The number of homes served by LIHEAP was 7,354
- LIHEAP held 3 outreach events serving 963 households





# WEATHERIZATION ASSISTANCE PROGRAM (WAP)

- Transitioned to Community Action June 2015
- \$1,632,860 grant from DEO 2018-2020
- 10 homes have been completed
- 13 homes in process of completion
- 175 homes on waiting list
- Operational procedures in place to ensure efficient rehabilitation of client homes
- Staff receiving specialized training for WAP technical certifications
- Projects bided and awarded to qualified contractors



*Weatherization Works  
in Florida*





# SUMMARY OF SUCCESS

- **State monitoring success**
- **Met organizational standards 100%**
- **Expanded and delivered specialized services through partnerships**
- **Updated and modernized standing operating procedures**
- **Focuses on meeting National Performance Indicators**
- **Participation at National, Regional and State Organizations**





# 2019/2020 GOALS

- Ongoing staff development and training
- Improve facility conditions and maintenance
- Prepare a current Needs Assessment
- Increase presence in media
- Hire an in house employment specialist
- Continue to engage in collaboration and partnerships to benefit low income individuals and families





# COMMUNITY ACTION

The success of CAD would not have been possible without the support of the:

- Orange County Board of County Commissioners
- Community Action Board Members
- Community Action Division Staff
- Community Action Partners
- Volunteers

