



## Interoffice Memorandum

April 29, 2024

To: Mayor Jerry L. Demings  
-AND-  
County Commissioners

From: Carrie Mathes, CFCM, NIGP-CPP, CPPO, C.P.M, Manager II,  
Procurement Division

Contact: Heather Coons, Assistant Manager, Planning, Environmental, and  
Development Services Department  
407-836-5569

Subject: Approval of Purchase Order M114792, AMANDA Annual Software  
Maintenance

### ACTION REQUESTED:

Approval of Purchase Order M114792, AMANDA Annual Software Maintenance with Granicus, LLC, in the not-to-exceed amount of \$437,730.98.

### PROCUREMENT:

This purchase order provides software maintenance for the Land Development and Management System (LDMS). The software maintenance period is July 31, 2024 through July 30, 2025.

### FUNDING:

Funding is available in account numbers 1009-034-0652-3192, 0001-068-3132-3192, and 1011-068-3132-3192.

### APPROVALS:

The Planning, Environmental, and Development Services Department concurs with this recommendation.

### REMARKS:

The Planning, Environmental, and Development Services Department (PEDS) built the LDMS using customizable software products provided by Calytera Systems following the competitive award for Request for Proposals Y7-604-NW in February, 2008. LDMS is a core component of the Aladin system relied on by numerous County departments including PEDS, Public Works, Fire Rescue, and Utilities to manage and process development applications. The AMANDA software is a proprietary product of Calytera US, Inc., as such, they are the sole provider to create the One Stop Permitting process and enhance the electronic communication among agencies that are required to approve all the Land Development permits process required by the Orange County Ordinance and the Building Code. A novation agreement was executed on October 19, 2020, which changed the contractor from Calytera US, Inc. to Granicus, LLC. The pricing is determined to be reasonable, as it reflects a 3.0% increase over the prior maintenance contract, which is within industry standard.