

Jason R. G. Reynolds, AICP

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Summary

A purpose-driven public administrator with more than 18 years' experience working in multidisciplinary settings facilitating economic development and healthy, prosperous, and sustainable communities. Currently leading a fast-paced division of 80 employees with diverse responsibilities. An empathetic leader with exceptional interpersonal and communication skills, and comfortable engaging across organizational structures, including elected officials, executives, business leaders, and residents.

Areas of Strength

Community and economic development, planning, project management, intergovernmental coordination, redevelopment, regulatory/compliance operations, affordable housing, public engagement/outreach strategies, communications/messaging, conflict resolution, community meeting facilitation, public speaking, and culture setting.

Professional Experience

Neighborhood Services Division, Orange County Government, Orlando, FL

Manager – Sept. 2019 to Present

Senior Planner, Principal Planner, Chief Planner, and Administrator – Dec. 2009 to Sept. 2019

- Manages the division's delivery of services and programs meant to engage and strengthen unincorporated communities in Orange County
- Coordinates service delivery with internal stakeholders (e.g., Zoning, Building Safety, Planning, Public Works, Environmental Protection, Housing, etc.) and external stakeholders (e.g., Sheriff's Office, Community Redevelopment Agencies, neighborhood associations, etc.)
- Directs the County's regulatory/compliance operations for codes related to zoning, nuisances, signage, adult entertainment, and property maintenance
- Oversees and/or provides guidance regarding the development of codes and ordinances impacting the community (selected): Orange Code, Backyard Chicken Ordinance, Pine Hills Overlay Zone, Pine Castle Station Overlay, Crime Prevention Trust Fund Ordinance, Trespass Towing, and Office of Tenant Services Ordinance
- Regularly presents policy issues and informational items to County Administration, the Board of County Commissioners, and stakeholder organizations
- Provides guidance and support to special external working groups: Advisory Committee for Redistricting (project lead), Mayor Demings' Transition Team, Housing for All Task Force, Census 2020 Complete Count Committee, and Economic Recovery Task Force
- Liaises with municipalities and other external entities regarding the County's interests in Community Redevelopment Areas
- Investigates and responds to problems/issues on behalf of the Mayor, County Commissioners, County Administration, and Department Director
- Works with Commissioners to troubleshoot problems and identify solutions to address neighborhood level problems
- Creates and guides staff regarding the division's community development programs: grants to neighborhoods/nonprofits, neighborhood organizing, community cleanups, workshops, consumer protection, Community Conference, marketing tools, etc.
- Oversees personnel matters including hiring, discipline, training and development and performance appraisals for 80 employees

Planning Services Division, School District of Osceola County, Kissimmee, FL

Facilities Planning Specialist – Mar. 2008 to Dec. 2009

Planning Consultant – Jan. 2007 to Feb. 2008

- Partnered with home builders to collect and analyze Osceola County's residential development data for use in student enrollment projection reports
- Represented the School District's interests as a member of the City of St. Cloud's Planning Commission (non-voting)
- Managed projects impacting school campuses including easements, road/right of way vacations, and cell phone towers
- Developed study areas to better manage the impacts of new residential development on schools
- Gathered and managed residential permit data to gauge new home construction in Osceola County

Education and Training

M.A. in Urban and Regional Planning

University of Florida, Gainesville, Florida

B.A. in Criminology

University of Florida, Gainesville, Florida

Certificate in Architecture and Urbanism

Universidade Federal do Paraná, Curitiba, Brazil

Crime Prevention Through Environmental Design Practitioner

Florida Crime Prevention Training Institute, Florida Attorney General's Office

Mayor's Executive Leadership Program

Orange County Government

Professional Affiliations

American Institute of Certified Planners, 2015 to Present

American Planning Association, 2010 to Present

Community Involvement

Primrose Center, 2025 to Present

Board of Directors, Secretary

City of Orlando & Orange County Cultural Plan Steering Committee, 2024 to Present

Committee Member

Callahan Head Start, 2010 to Present

Guest Reader

University of Florida, 2012 to 2023

Urban and Regional Planning Department Advisory Council Member

Valencia College – Take Stock in Children, 2018 to 2022

Mentor

Orlando City Foundation, 2018 to 2023

Board Member