

Utilities Department

Mandatory Refuse & Recycling Collection Services Tentative 2026 MSBU Rate

June 3, 2025



Presentation Overview

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- Collection Program
- MSBU Background
- Proposed 2026 MSBU Rate
- New Collection Contracts
- Comparison of MSBU Rates
- Requested Action



Presentation Overview

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- **Collection Program**
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Collection Program

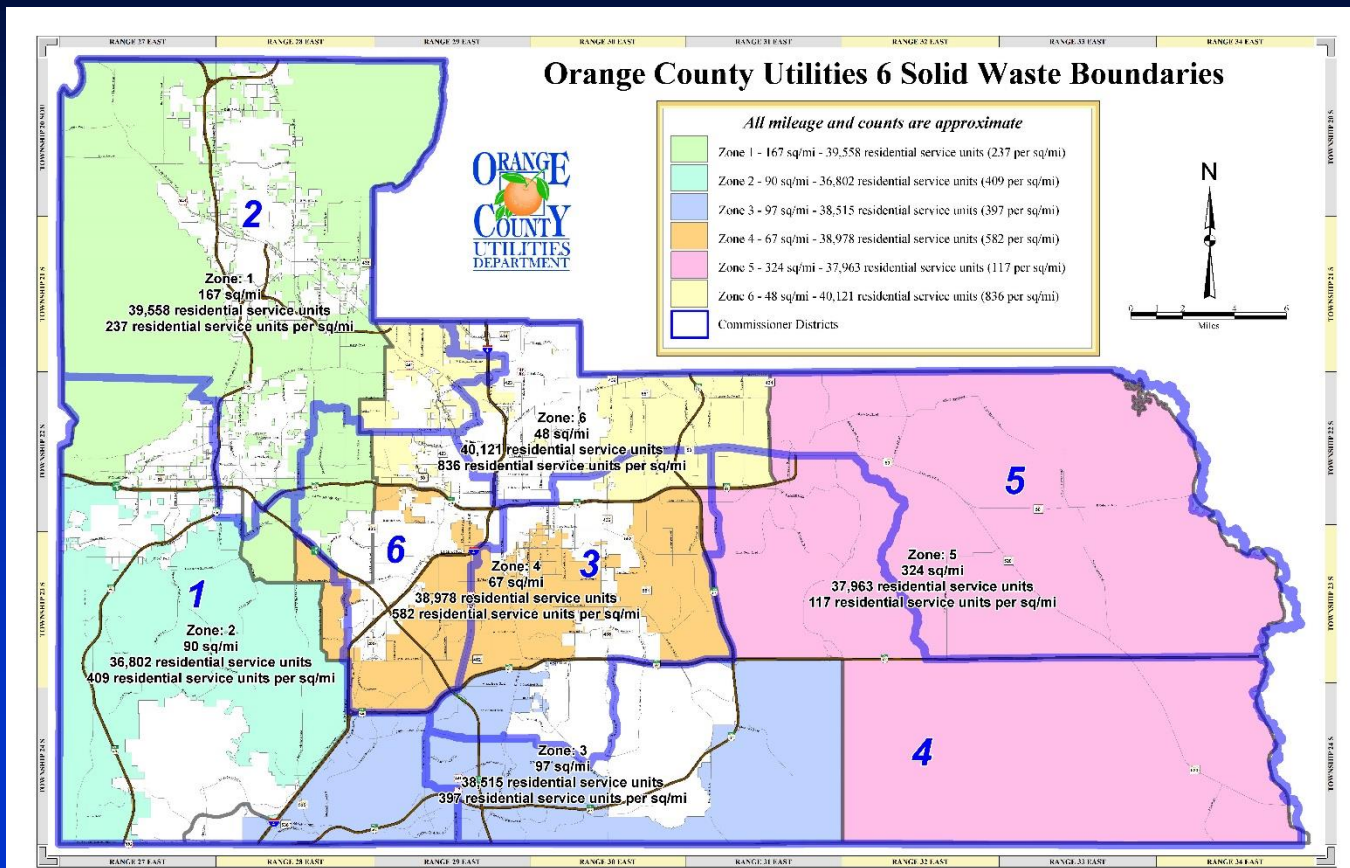
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- Approximately 235,000 residential households in the Solid Waste Municipal Services Benefit Unit
- For 2026, unincorporated area divided into six collection zones for more efficient management
- One exclusive collection provider per zone
- Weekly garbage, recycling, yard waste, and large item collections



Collection Program

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MSBU Background

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- Hauler compensation initially set by competitive procurement and adjusted annually
- BCC approved new contracts in November 2024
- BCC tentatively approves MSBU rate included in proposed property tax notice sent in August
- Final BCC adoption of MSBU rate at first Budget Public Hearing in September



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Proposed 2026 MSBU Rate

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MSBU Rate Components





Proposed 2026 MSBU Rate

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■ MSBU Rate Components

—Collection

- 82% cost increase due to competitive procurement of new collection contracts

—Disposal

- Annual adjustment based on waste generation by customers and tip fee

—Administration/Customer Service

- Budget reflects overhead and personnel costs
- Call center merger and administration support billback





Proposed 2026 MSBU Rate

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■ MSBU Rate Components

— Recycling

- Recycling Processing Agreement
- Recycling Quality Improvement Program (RQIP)

— Carts

- Haulers responsible for maintaining cart inventories

— Reserves/Rate Stabilization

- Smooth future rate increases

OOPS!
The following items are prohibited in the curbside recycling cart

Other: _____

This cart will not be collected the next time wrong items are found

Only Accepted Items

THINK 5

Recyclables should be empty and dry.

www.ocfl.net/WhatGoesWhere
407-836-6601

GREAT JOB!

Thank You for Recycling Right!

Only Accepted Items:

THINK 5

Recyclables should be empty and dry.

Note: _____

Keep up the good work!

QUESTIONS?
Solid.Waste@ocfl.net
407-836-6601

What goes Where?
www.ocfl.net/WhatGoesWhere



Proposed 2026 MSBU Rate

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Component	CY 2025	Proposed CY 2026	Change
Collection	\$168.32	\$305.92	\$137.60
Disposal	\$68.28	\$76.30	\$8.02
Administration/Customer Service	\$13.39	\$18.24	\$4.85
Recycling	\$36.07	\$30.22	(\$5.85)
Carts	\$14.62	\$0.00	(\$14.62)
Reserves/Rate Stabilization	(\$0.68)	(\$30.68)	(\$30.00)
MSBU Rate per Household	\$300.00	\$400.00	\$100.00



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New Collection Contracts

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- RFP approach
- Maintained collection level of service to customer
- Six zones
- Requirement for 20% spare trucks
- Directed service requirement for a fee
- Claw truck required in each zone
- Positive service verification
- All customers will have one day change
- 10 years since last contract procurement



New Collection Contracts

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■ Transition Milestones for Haulers

- Three incumbent companies, one new company
- All haulers have submitted transition plans
- July to August – finalize route information in GIS
- August to November – vehicle deliveries, hire personnel
- November to December – all verification equipment installed on trucks, practice dry runs
- Monday, December 29, 2025 – tentative start of new collection contract
- Start on Monday, not Thursday, January 1, 2026



New Collection Contracts

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■ Transition Information to Customers

- June/July – begin awareness and initial outreach
- August – first week Trim notice goes out, opportunity for appeal
- September 4 – rate approved by BCC at first budget hearing
- October – online search available for both current and future collection days, web page updates, promote new collection schedule in *Recycler* and social media
- November – mail out information to customers
- December – door hanger or US mail (twice), remind customers in *Recycler*, assign a customer service representative to Administration



New Collection Contracts

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- **Evaluation for In-House Collection**
 - In November BCC asked about conducting waste and recycling collection in-house
 - Working with consultant to prepare comparison
 - Preliminary cost estimates using “industry standards”
 - Degree of uncertainty for planning-level analysis



New Collection Contracts

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- **Evaluation for In-House Collection**
 - Looking at staffing, equipment, and facilities needs
 - No Florida jurisdiction of similar size provides all collection services
 - Collection component increase of more than 25 percent
 - Continuing to work on study



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Comparison of MSBU Rates

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- Miami-Dade County	\$697.00
- Palm Beach County*	\$486.27
- Hillsborough County	\$477.89
- Orange County	\$400.00
- Osceola County	\$381.98
- Broward County	\$370.00
- Lake County	\$345.00
- Seminole County	\$305.00
- Lee County*	\$318.39

Notes: 1) This slide compares Orange County's proposed 2026 rate to others' current 2025 rates. 2) * indicates an average of different zone rates



Comparison of MSBU Rates

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- Orange County	\$400.00
- Winter Park	\$342.00
- Ocoee	\$306.65
- Winter Garden	\$291.84
- Apopka	\$277.56
- Orlando	\$270.06

Note: This slide compares Orange County's proposed 2026 rate to others' current 2025 rates.



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Requested Action

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- Tentative approval of MSBU rate at \$400 per household for CY 2026

AND

- Set hauler compensation rates for CY 2026
 - Zone 1 \$297.60 per household
 - Zone 2 \$328.56 per household
 - Zone 3 \$324.00 per household
 - Zone 4 \$275.16 per household
 - Zone 5 \$306.96 per household
 - Zone 6 \$303.48 per household