



## REPORT AND RECOMMENDATION

**TO:** Mayor Jerry L. Demings  
and  
County Commissioners

**THRU:** Raul Pino MD, MPH., Director  
Health Services Department 

**FROM:** Scott Egan, Vice Chair   
Orange County Emergency Medical Services Advisory Council  
Contact: (407) 836-7320

**DATE:** July 10, 2024

**RE:** EMSAC's Report and Recommendation on Rite Way BLS Services, Inc.'s Application for a Certificate of Public Convenience and Necessity to Provide Interfacility Basic Life Support Transport Services in Orange County, Florida

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In April 2024, Orange County's Office of the Medical Director/EMS Division notified Orange County's Emergency Medical Services Advisory Council that Rite Way BLS Services, Inc. ("Rite Way") had applied for a certificate of public convenience and necessity to provide interfacility basic life support transport services.


Pursuant to Section 20-95 of the Orange County Code, EMSAC met on June 26, 2024, to evaluate the countywide emergency medical services system and review Rite Way's application to expand the system by issuing an additional COPCN to provide interfacility basic life support transport services. At the meeting, EMS framed the issue, Rite Way presented its application, and EMSAC heard public comment and deliberated. In determining whether the application was in the interest of public convenience and necessity, EMSAC considered the guidelines adopted by the Board as codified in Section 20-95 of the Code. Specifically, EMSAC considered: (1) the number of providers currently providing services and the type and quality of services being provided; (2) the historic number of requests for service; (3) the benefits of the proposed service; (4) the results of the most recent County conducted survey; (5) the written objections to Rite Way's application; and (6) Rite Way's application .


At the conclusion of the meeting, EMSAC found that the issuance of an additional COPCN is not in the interest of the public convenience and necessity and voted to recommend a denial of Rite Way's application.

**RECOMMENDATION:** Deny Rite Way BLS Services, Inc.'s Application for a Certificate of Public Convenience and Necessity to Provide Interfacility Basic Life Support Transport Services in Orange County, Florida.

**MEMORANDUM**

**TO:** Mayor Jerry L. Demings  
and  
County Commissioners

**THRU:** Raul Pino MD, MPH., Director  
Health Services Department 

**FROM:** Christian C. Zuver, MD   
Office of the Medical Director/EMS Division  
Contact: (407) 836-8960

**DATE:** July 10, 2024

**RE:** EMS' Recommendation on Rite Way BLS Services, Inc.'s Application for a Certificate of Public Convenience and Necessity to Provide Interfacility Basic Life Support Transport Services in Orange County, Florida

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**I. Application.**

On February 22, 2024, Orange County EMS received an application from Rite Way BLS Services, Inc. ("Rite Way") for a COPCN to provide interfacility basic life support transport services in Orange County, Florida ("Application"). In accordance with Section 20-94 of the Orange County Code, EMS reviewed the Application and deemed the Application timely, accurate, and complete. EMS provided reasonable notice of the Application to the relevant parties including Orange County's Emergency Medical Services Advisory Council, the general public, municipalities, and all current COPCN holders. EMS received two (2) timely written objections to the Application from the following COPCN holders: RG Ambulance Inc. d/b/a American Ambulance and National Health Transport Inc. In accordance with Section 20-95 of the Code, EMS scheduled a meeting for EMSAC to evaluate the countywide emergency medical services system to consider the Application to expand the system by issuing a COPCN to Rite Way.

**II. EMSAC Meeting on June 26, 2024.**

EMSAC met on June 26, 2024, to evaluate the countywide emergency medical services system and review Rite Way's application to expand the system by issuing an additional COPCN to provide interfacility advanced and basic life support transport services. At the meeting, EMS framed the issue, Rite Way presented its application, and EMSAC heard public comments. In determining whether the application was in the interest of public convenience and necessity, EMSAC considered the guidelines adopted by the Board as codified in Section 20-95 of the Code. Specifically, EMSAC considered: (1) the number of providers currently providing services and the type and quality of services being provided; (2) the historic number of requests for service; (3) the benefits of the proposed service; (4) the results of the most recent County conducted survey; (5) the written objections to Rite Way's application; and (6) Rite Way's application. At the conclusion of the meeting, EMSAC found that the issuance of an additional COPCN is not in the interest of

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the public convenience and necessity and voted to recommend a denial of Rite Way's Application. Following the meeting, EMSAC submitted its Report and Recommendation to EMS, a copy of which is attached to this Memorandum.

**III. EMS' Recommendation.**

Pursuant to Section 20-96 of the Code, EMS recommends that the Board deny Rite Way BLS Services, Inc.'s Application for a certificate of public convenience and necessity to provide interfacility basic life support transport services in Orange County, Florida. EMS will schedule this item for a future Board agenda and request Board action for the final disposition of the Application.

Attachments

c: Byron W. Brooks, AICP, County Administrator  
Jeffrey J. Newton, County Attorney  
Danny Banks, Deputy County Administrator  
Dylan Schott, Assistant County Attorney