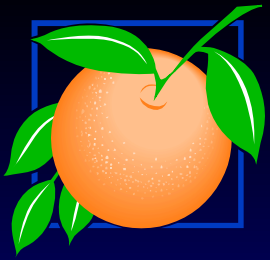


# Orange County Animal Services

## New Animal Services Facility

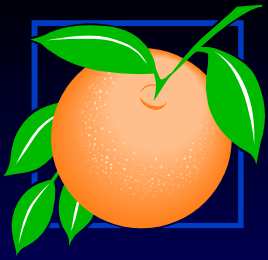




# Introduction

- **Background**
- **Design Process**
- **New Shelter  
Improvements**
- **Current Status**

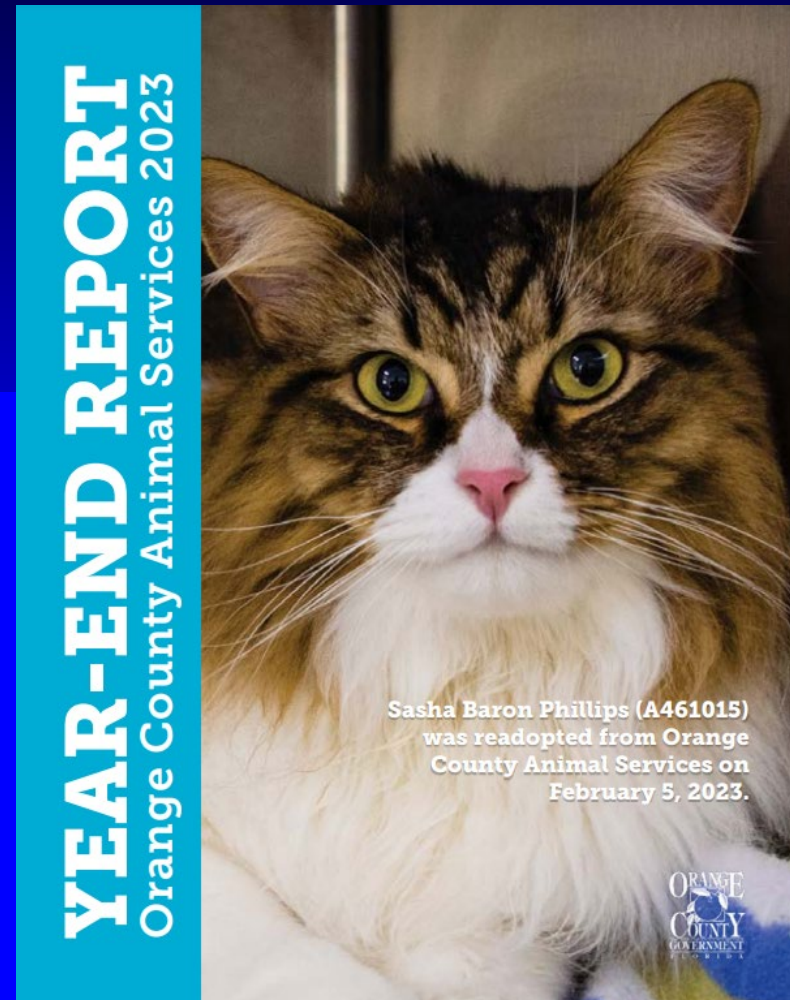


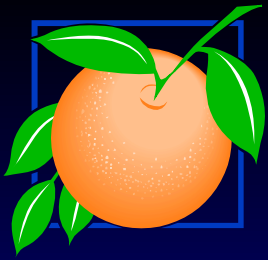


# Background

## Quarterly Report

- **Animal Services shares key data, media stories and other events with the Mayor and Commissioners on a quarterly basis**
- **Recently that included sharing our Year End Report**

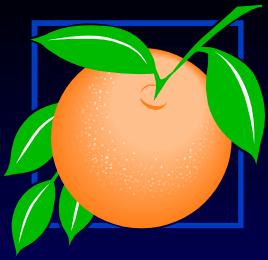




# Background

## **Animal Services Advisory Board**

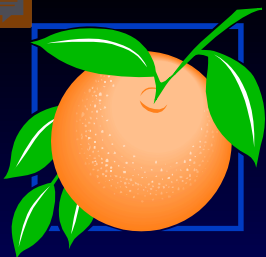
- **The Advisory Board's purpose is to provide recommendations to Animal Services**
- **The seven-person group meets once monthly**
- **The Advisory Board supports a significantly larger shelter with primarily single-housing and many of the Fear Free concepts**



# Background

## **Animal Services as an Open Admission Shelter**

- **No stray animal is turned away, regardless of medical challenge or behavior concern**
- **Stray animals are picked up by staff 24/7 or brought in by residents at any time the shelter is open to the public**
- **Intake via surrender is available with an appointment after consultation**
- **Many benchmark and neighboring shelters have ceased accepting surrenders entirely**



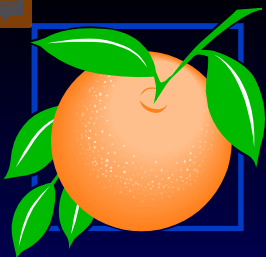
# Background

## Shelter-Based Services and Programs:

- **Adoptions**
- **Foster Care**
- **Rescue Placements**
- **Pet Reunifications**
- **Volunteer Opportunities**
- **Microchipping & Rabies Vaccination Services**
- **Heartworm Disease Sponsorship**
- ***Playgroups, Behavior Team***



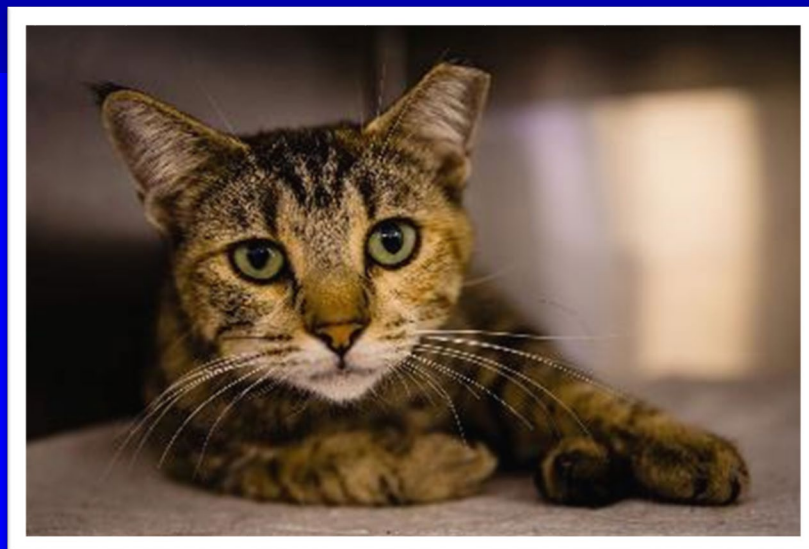


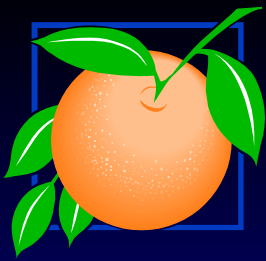


# Background

## Community Focused Services and Programs:

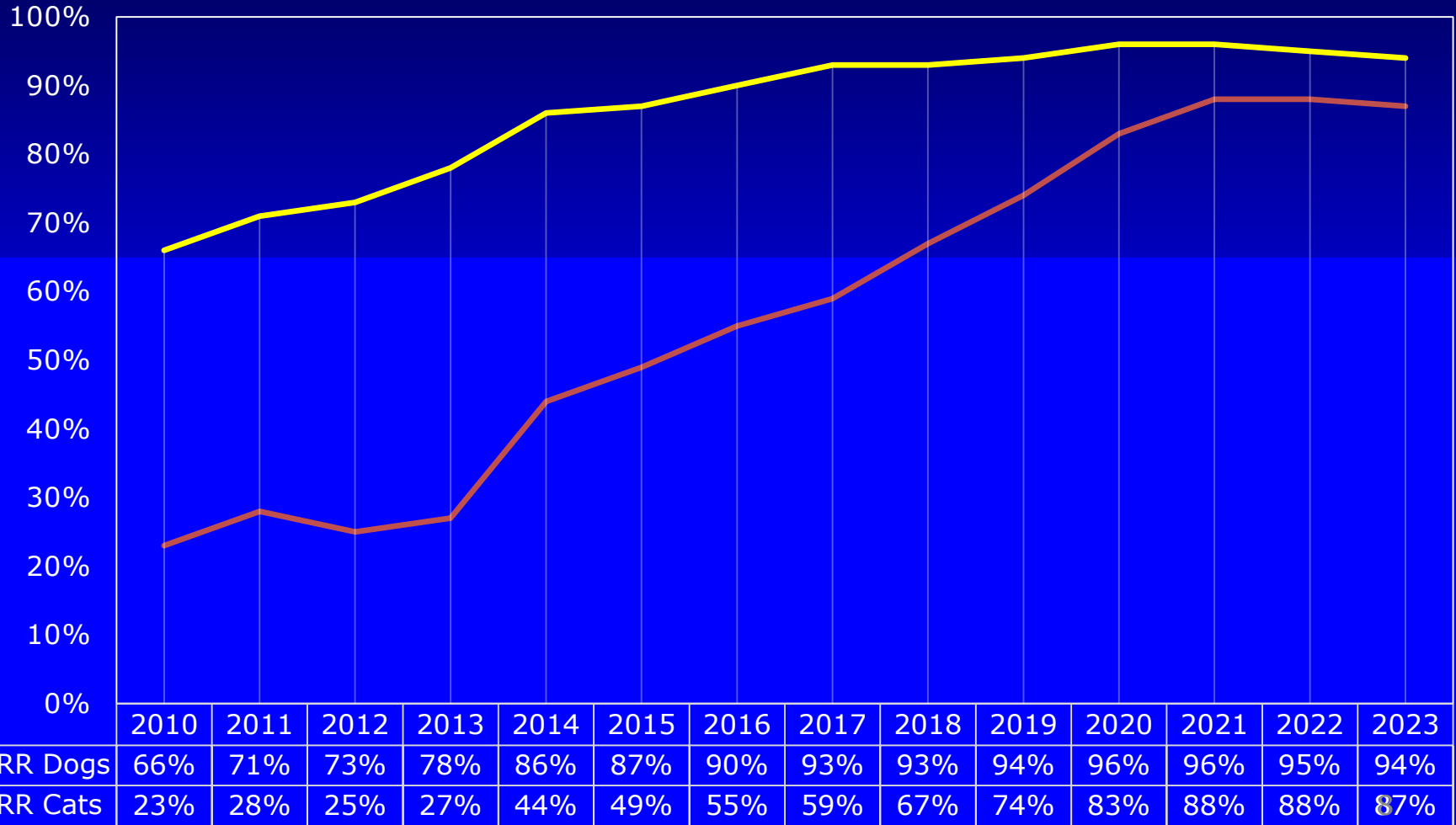
- **Satellite Adoption Centers**
- **Trap/Neuter/Return**
- **Outreach**
- **Wait Til 8 Kitten Diversion**
- ***Surrender Diversion***
- ***Spay/Neuter Voucher Program***
- ***Boarding Facility Partnerships***



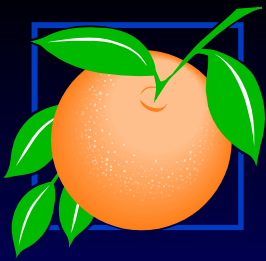


# Background

## Live Release Rate Percentage for Dogs and Cats

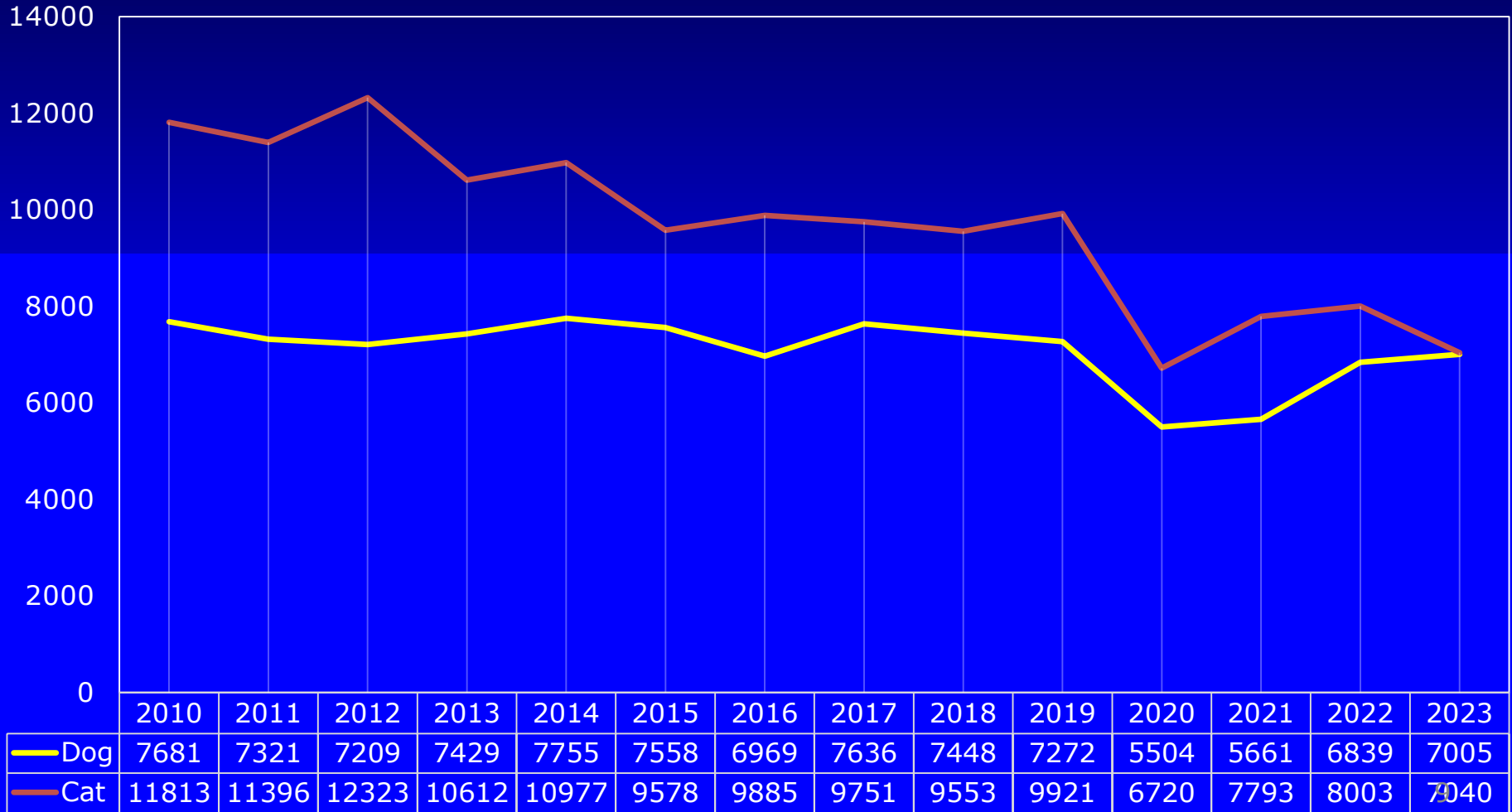


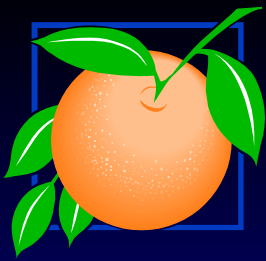




# Background

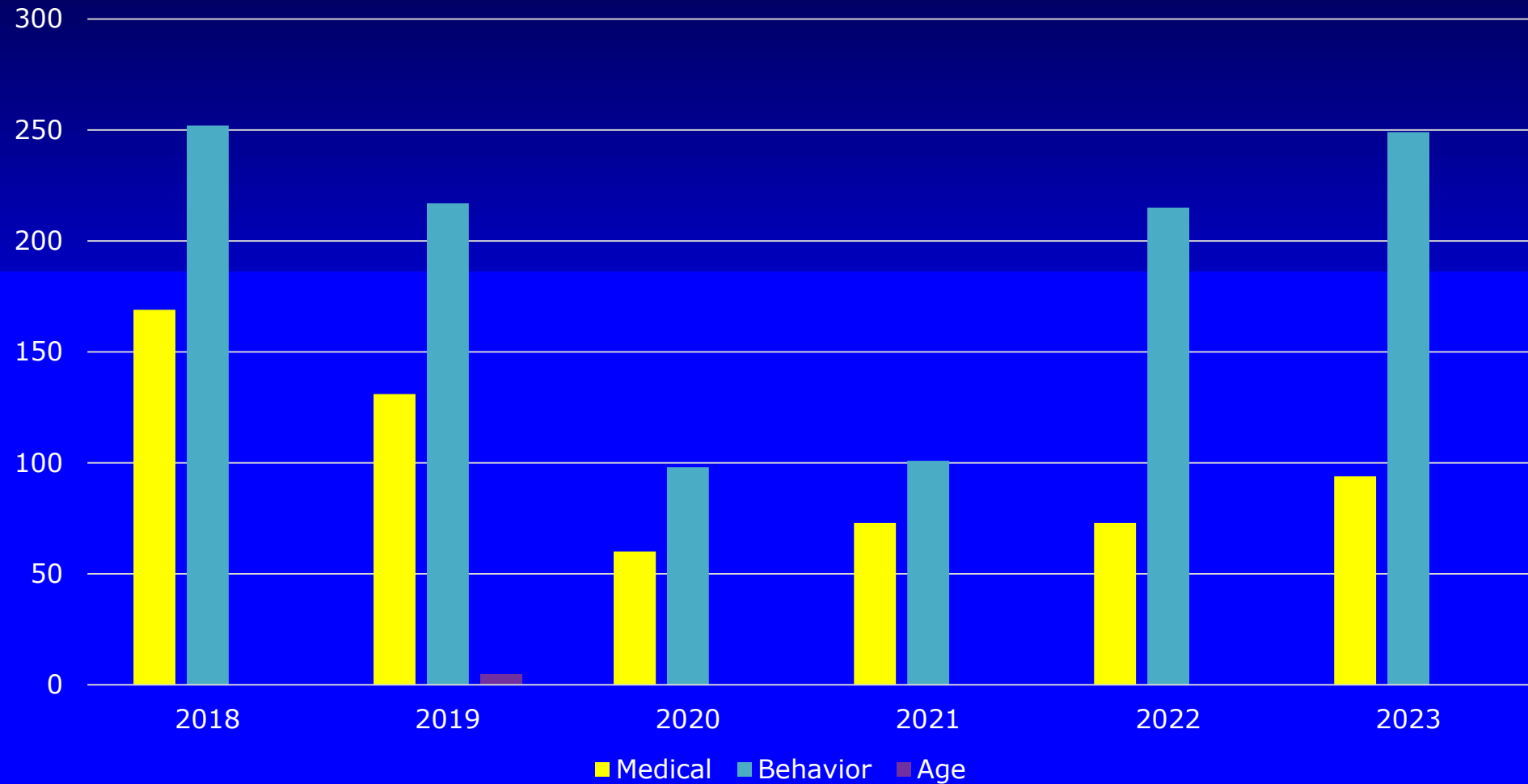
## Total Dog and Cat Impounds

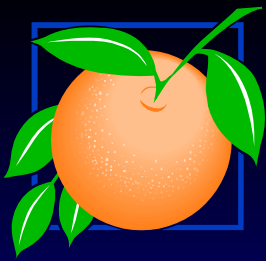




# Background

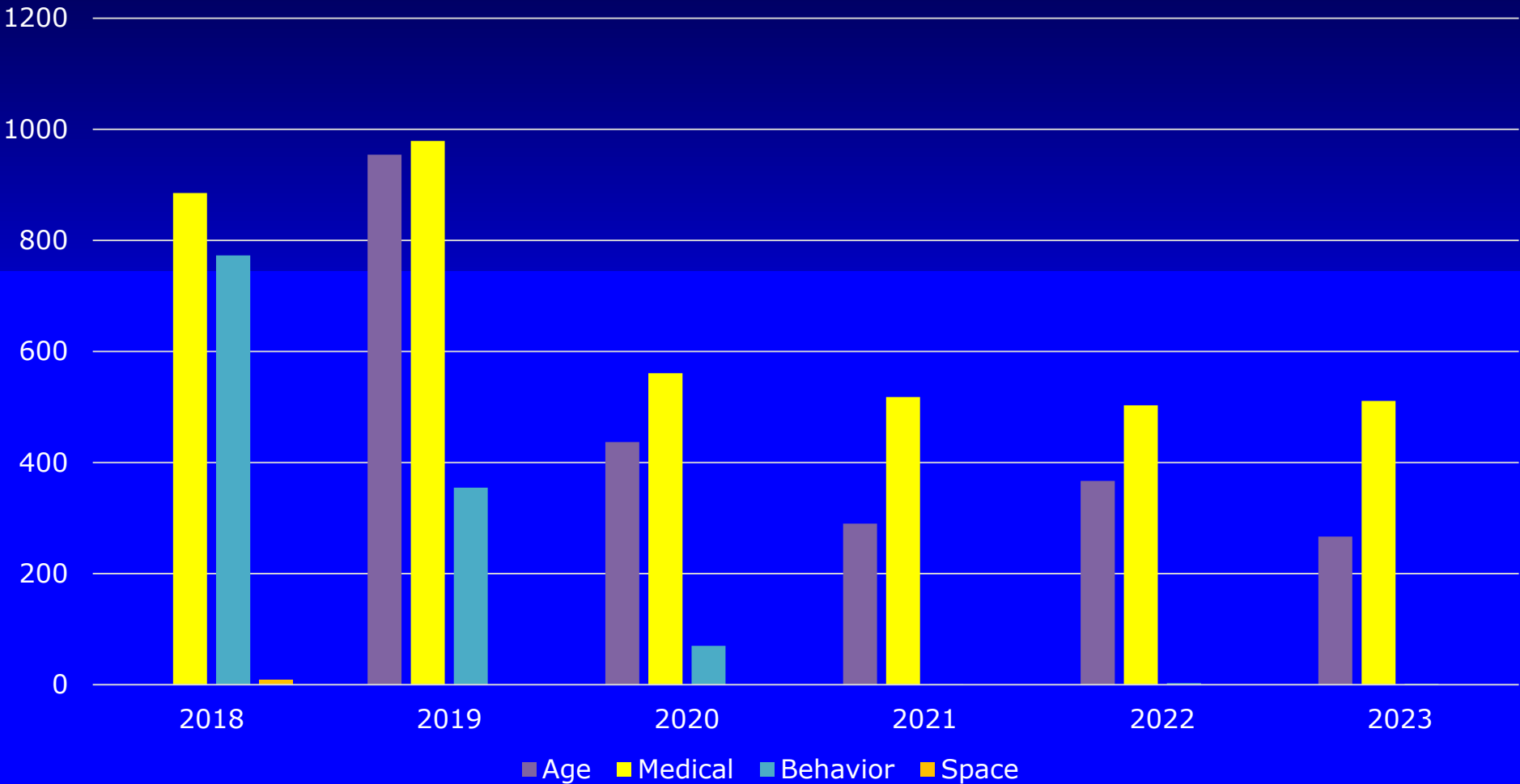
## Euthanasia Reasons for Dogs

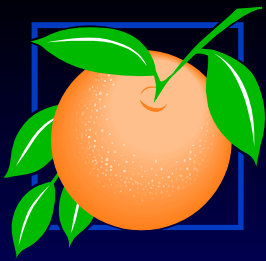




# Background

## Euthanasia Reasons for Cats





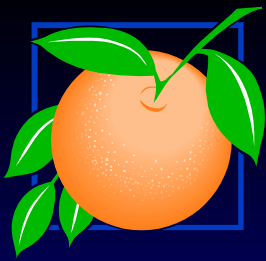
# Background

## What is “no kill?”

- **Best Friends Animal Society, a national animal welfare organization, has set the “no kill” benchmark at a 90% save rate, stating:**

*A total save rate of 90% for all animals in a shelter system is a simple, effective method for measuring a community's progress toward no-kill. It's an important metric, and it's used in service of a core goal: saving the life of every animal who can be saved. Overall, the number of pets who are suffering from irremediable medical or behavioral issues that compromise their quality of life and prevent them from being rehomed typically does not make up more than 10% of all pets entering the shelter system.*

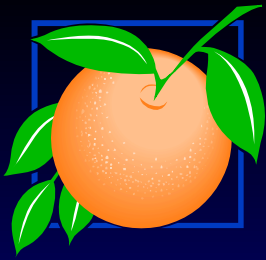
*Any community operating at or above a 90% save rate deserves the designation of no-kill.*



# Background

## Twice Daily Feeding (Dogs)

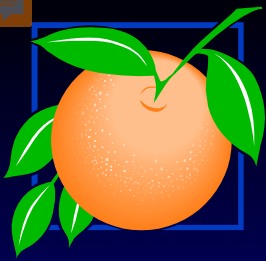
- **The Association of Shelter Veterinarians Guidelines for Standards of Care in Animal Shelters was updated in December 2022, stating the ideal practice was for shelters to feed the dogs twice daily**
- **In July 2023, the BCC expressed interest in having Animal Services feed the dogs twice daily**
- **With BCC support, six additional staff members are being recruited for this intended goal with planned implementation in Spring/Summer 2024**



# Background

## Other Florida Counties

- **Most neighboring and benchmark counties have recently opened new shelters or are in the process of doing so:**
  - **Miami-Dade County opened a new shelter in 2016**
  - **Broward County opened a new shelter in 2016**
  - **Lake County opened a new shelter in 2020**
  - **Palm Beach County is currently designing a shelter renovation/expansion**



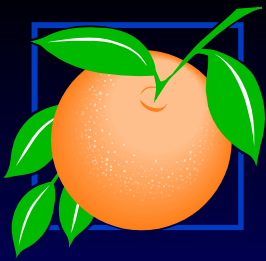
# Background

## Other Florida Counties

- **Square footage of benchmark/ neighboring shelters with new/ in progress buildings:**

<b>Shelter</b>	<b>Square Footage</b>
Palm Beach County Animal Care and Control	115,152 (projected)
Miami-Dade Animal Services	70,000 new shelter 35,000 original shelter
Broward County Animal Care	40,000
Lake County Animal Shelter	30,000





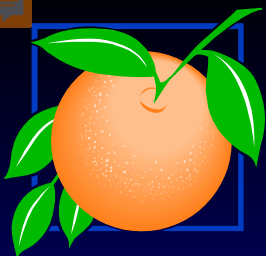
# Background

## Intakes State-Wide

- Orange County has significantly higher dog intakes at the government shelter as the area lacks private shelter support

2022 Live Dog Impounds	Government Shelter	Non-Government Shelters	Total
Hillsborough County	4333	6157	10490
<b>Orange County</b>	<b>6863</b>	<b>285</b>	<b>7148</b>
Miami-Dade County	6595	193	6788
Duval County	2898	3538	6436
Palm Beach County	4060	2308	6368
Lee County	4203	1859	6062
Broward County	2081	3072	5153
Volusia	-	2806	2806

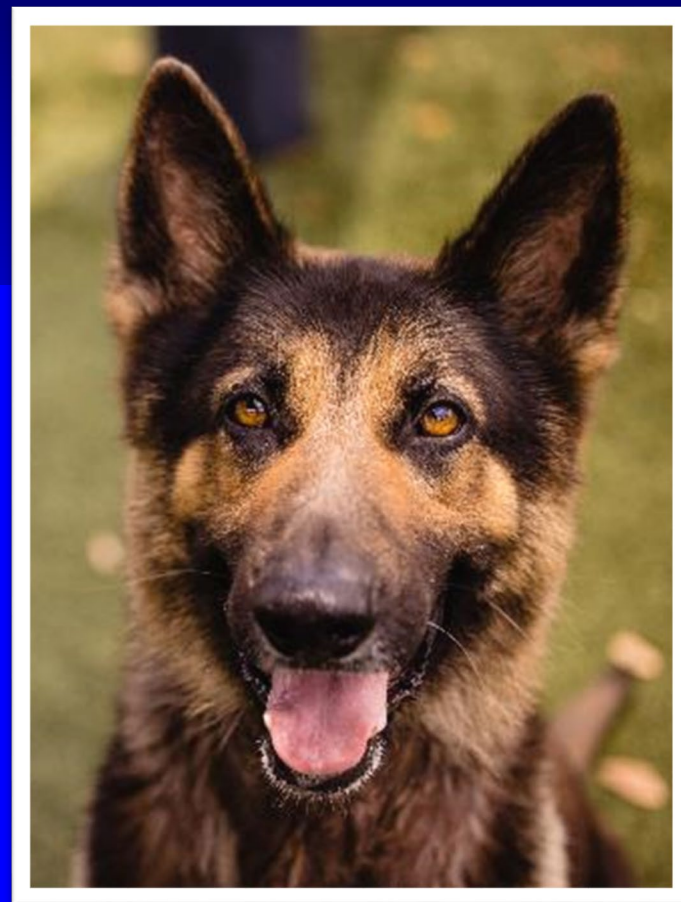
*The above data sourced from Shelter Animals Count*

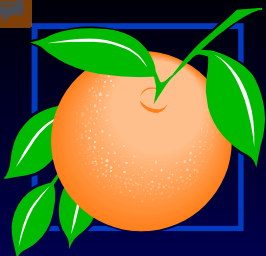


# Background

## Current Shelter

- **Built in 1987 at 25,000 SF**
- **Located adjacent to the Mall at Millenia**
- **Renovated multiple times throughout the years to optimize pet housing and guest experience**
- **Renovations increased facility to 40,000 SF**

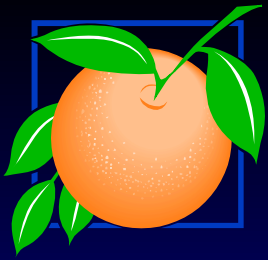




# Background

## Launch of New Shelter Discussion

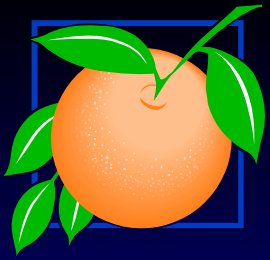
- **The current shelter features an open-air style in the primary dog building, the standard of the time**
- **In 2016, following concerns for high temperatures, the BCC requested a feasibility study to assess implementation of air-conditioning**
- **Due to the cost of implementing and maintaining air-conditioning in the building, the BCC instead opted to explore development of a new shelter**
- **Portable A/C in place for each recent summer**



# Background

## Upgrades to Current Shelter

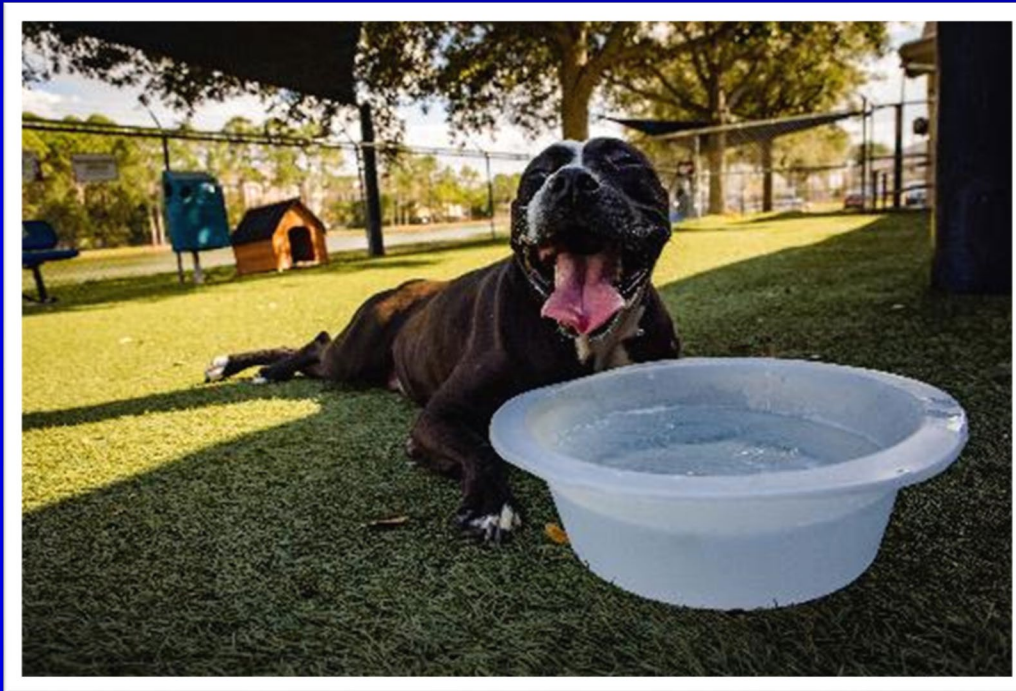
- **Cat Building Project (2017)**– Cat building was fully enclosed, with HVAC added at a cost of \$475,000
- **Ventilation Upgrade (2017)** – The air flow and circulation in the primary dog building were improved at a cost of \$450,000
- **Roof Coating (2019)** – The roof of the primary dog building was coated, and windows closed and painted to reduce heat at a cost of \$18,000

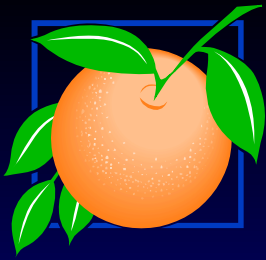


# Background

## Original Design Concept

- Address the primary dog housing excessive heat issues by providing air conditioned kennels

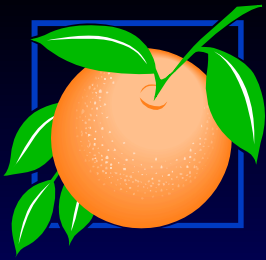




# Background

## Original Design Concept

- **Replace the existing building structure that was reaching the end of its useful life**
  - **Would defer or eliminate expensive building maintenance costs**
  - **Would allow for less expensive short term solutions to building issues**
- **Eliminate the use of trailers for office space**
- **Set up the building to be more user and customer friendly**

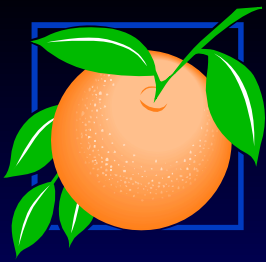


# Background

## Original Design Concept

- **At a February 2017 BCC Meeting a 50,000 SF to 70,000 SF shelter was presented**
  - **Housing for approximately 150 to 200 Dogs**
  - **Housing for approximately 175 to 225 Cats**
  - **Build at current location**
  - **Parameters discussed were not based on a formal, extensive assessment of shelter needs**
  - **A CIP was submitted based on SF pricing at the time**

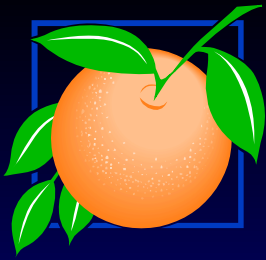




# Design Process

## Designer Selected

- **In March 2022, the BCC selected Bacon Group, Inc. architecture for design of the new shelter**
- **This architect has a team of expert sub-consultants and has been involved in the design of dozens of shelters and boarding facilities including:**
  - **Miami-Dade County Animal Services**
  - **Atlanta Humane Society**
  - **Jacksonville Humane Society**
  - **Chesapeake Animal Services**
  - **Montgomery County Animal Resource Center**




# Design Process

## Planning/Programming Phase

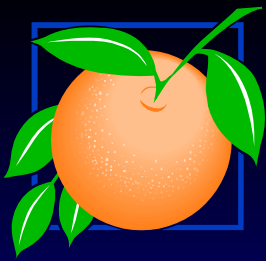
- In the planning and program phase, shelter staff determined the ideal layout and spaces to maximize efficiency for existing and future services and best use of the property

who we are ▾ veterinary professionals ▾ pet professionals ▾ shelters pet owners fear free near me



## Taking the “pet” out of “petrified”

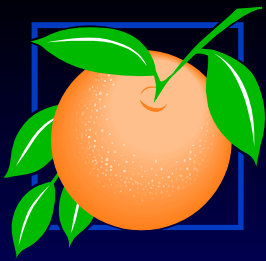
At Fear Free®, our mission is to prevent and alleviate fear, anxiety & stress in pets by inspiring and educating the people who care for them.



# **New Shelter Improvements**

**Since early 2017, there has been a shift in thinking regarding the mission of public animal shelters**

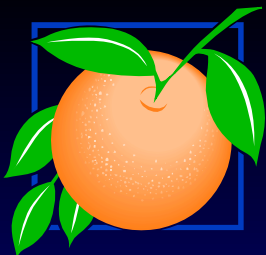
- **A major focus has been placed on the live release of animals which increases the need for robust placement programs**
  - **Adoption program requires a positive guest experience for the public when visiting the shelter**
  - **Program requires a change in how the animals are housed to ensure a safe, successful interaction between potential adopters and the pets**



# **New Shelter Improvements**

## **Overview of Changes to Programming since 2017**

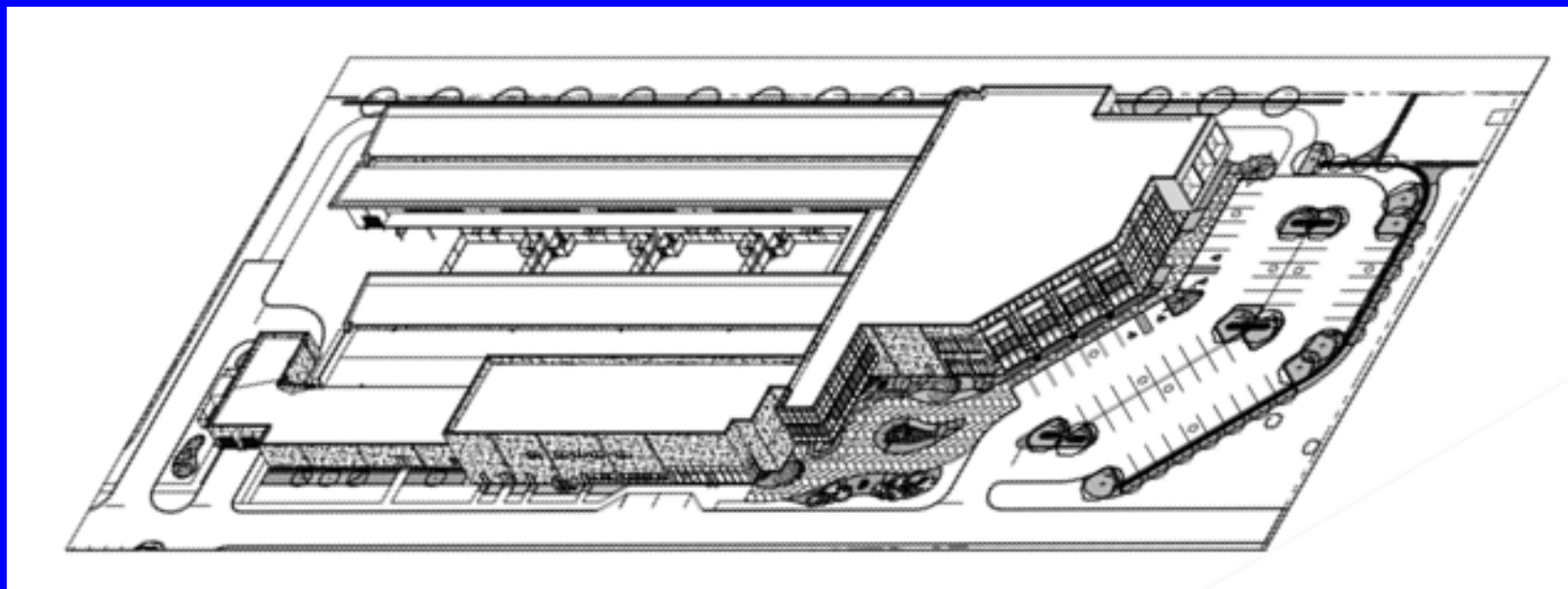
- **Increased the overall number of animals housed**
- **Eliminated co-housing of dogs with few exceptions**
- **Implemented features to reduce disease spread**
- **Implemented features of Fear Free Design**
- **Increased the size of the clinic**
- **Increased the lobby space to encourage visits and to improve the overall experience of the public**
- **Increased the office & meeting space for new programs**
- **Increased the garage for safer animal intakes**
- **Planned for future expansion**

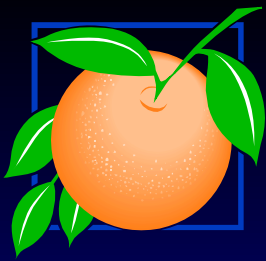


# New Shelter Improvements

## New Shelter Design Features

- Space for up to 244 dogs and up to 194 cats
  - Includes easily accessible fenced play yards
- Space for an additional 40 dogs provided in existing “isolation” building, total dog housing 284 dogs

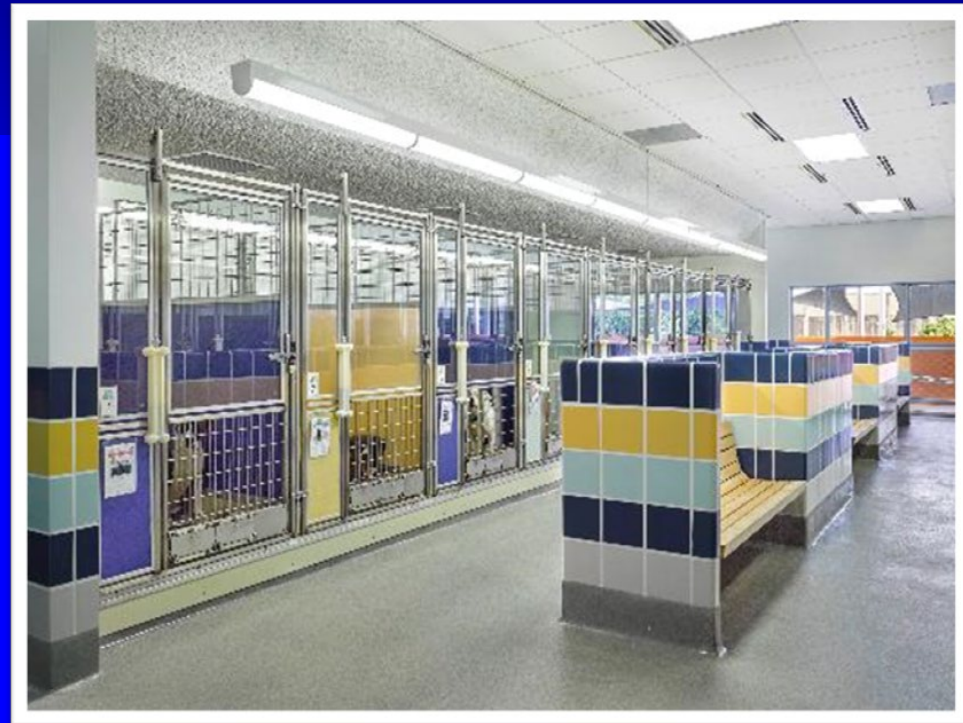


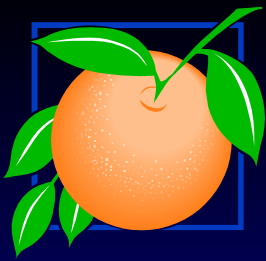


# New Shelter Improvements

## Kennel Improvements

- **Dog kennels**
  - **Primarily designed for single-housing**
  - **Exceptions planned for bonded pairs, nursing litters, etc.**

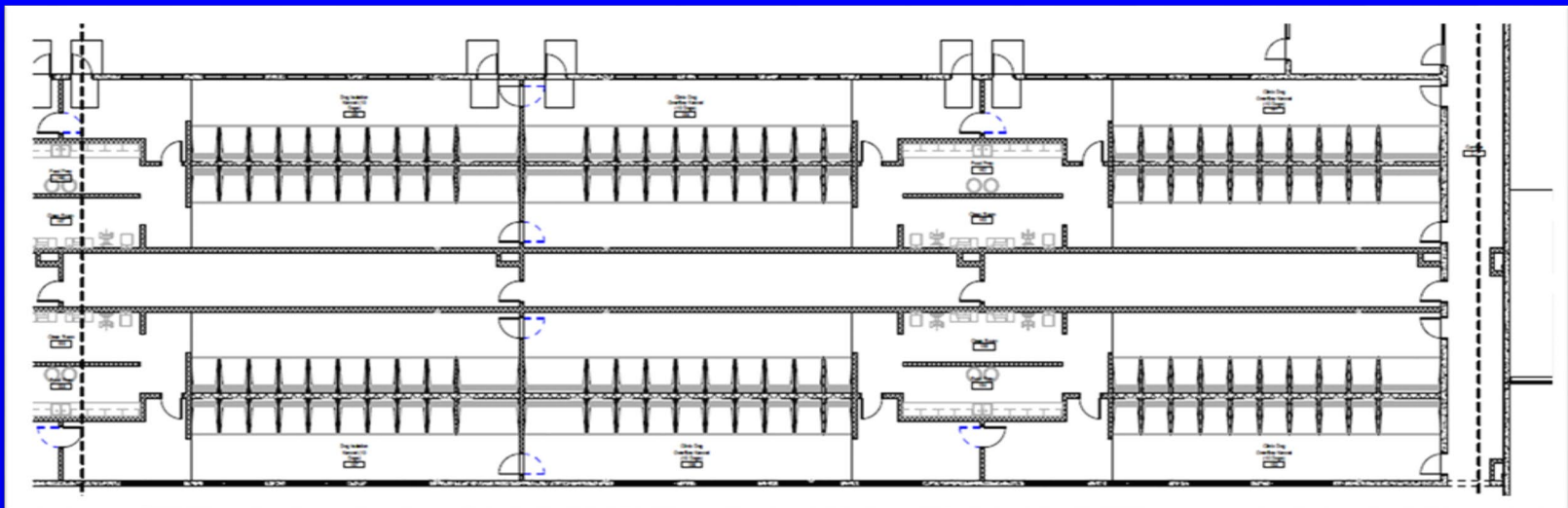




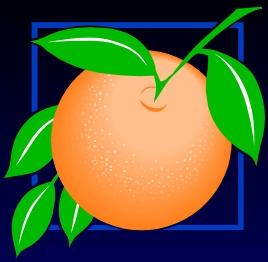
# New Shelter Improvements

## Kennel Improvements

- The new shelter features “pod” style design in which dog kennels are in small groups and cats are contained in individual rooms
- This is less stressful on the animals and better enables disease control





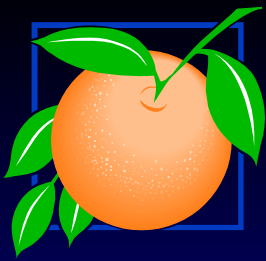


# New Shelter Improvements

**The Pod Style Design mitigates the spread of disease by allowing for quarantine of individual pods**

- Animal Services will have a more effective response in controlling contagious diseases such as pneumovirus, upper respiratory infections, parvovirus, distemper, etc.**

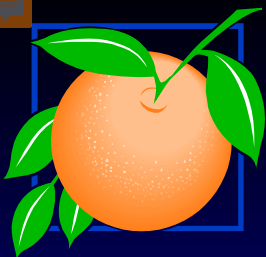




# **New Shelter Improvements**

## **Fear Free Features**

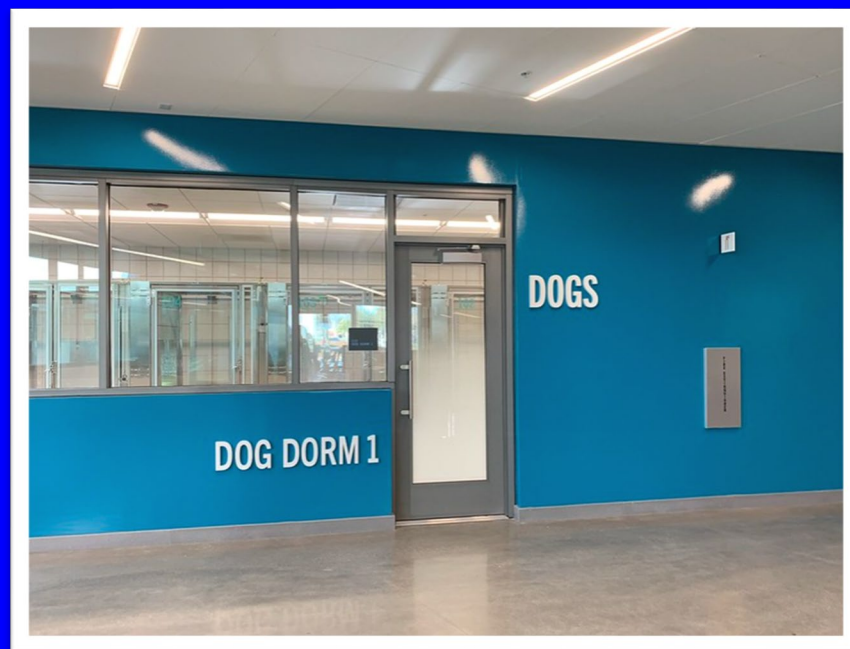
- **The new Pod Style Design eliminates the need for newly arrived pets to be immediately viewable and intermixed with adoptable pets**
  - **Enables the incoming animals to be housed separately from the pets available for adoption**
  - **Allows for incoming pets to have a decompression period before they are accessible to the public**
  - **Allows for behavior and health assessments to determine placement suitability**

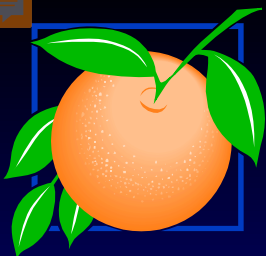


# New Shelter Improvements

## Fear Free Features

- The new design features viewing windows, allowing people to view the animals at a distance, rather than immediately cage front, reducing stress
- Cats will be housed upstairs and dogs will be housed downstairs
  - Reduces stress
  - Eliminates accidental interactions



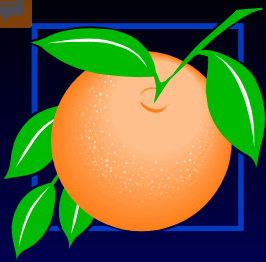


# New Shelter Improvements

## Fear Free Features

- **Kennel design incorporates courtyards**
  - **Allows for natural light in the kennels**
  - **Provides an area for enrichment programs for the resident dogs**
  - **Provides an area for meet and greets with potential adopters**





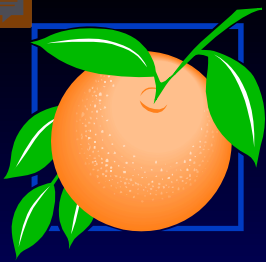
# New Shelter Improvements

## Expanded Clinic

- Provides additional space to increase spay/neuter surgeries, improve quality of care for shelter pets
- Provides opportunity to expand existing services provided to the public
- Improving recheck experience for the 450+ foster parents





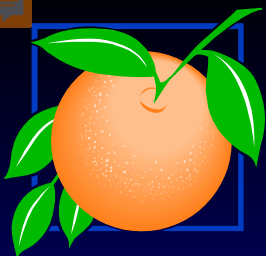


# New Shelter Improvements

## New Expanded Lobby, Programming Spaces

- Provides appropriate space for the more than 70,000 annual visitors to the shelter
- Allows for space for program expansion including community meeting spaces and additional events

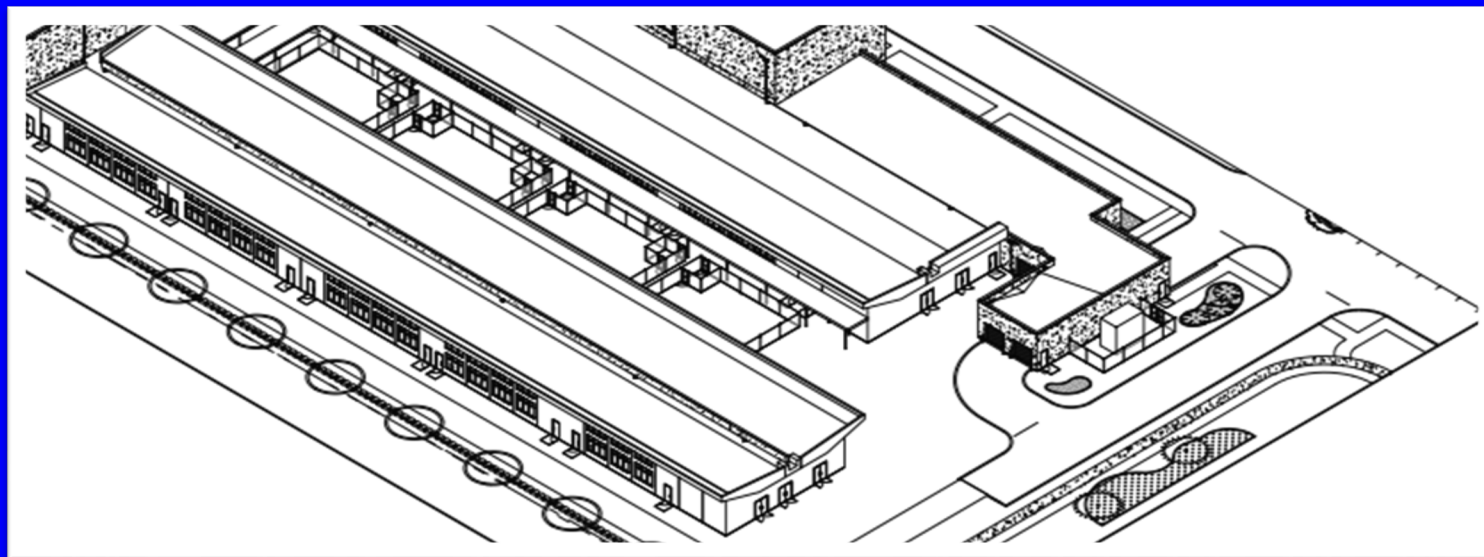




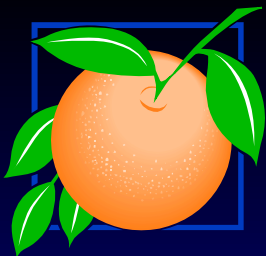
# New Shelter Improvements

## New Shelter Design Features

- Larger drive-through garage with an area for cats and an area for dogs, all intakes would be in this centralized area, animals enclosed in vehicles until staff are available to assist

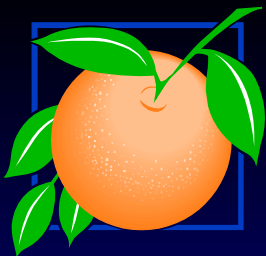






## ORANGE COUNTY ANIMAL SERVICES FACILITY

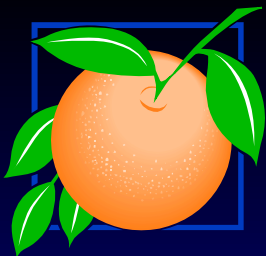




# ORANGE COUNTY ANIMAL SERVICES FACILITY

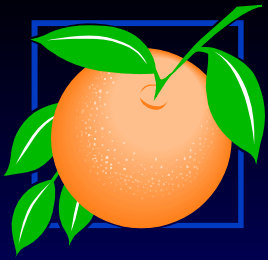






ORANGE COUNTY ANIMAL SERVICES FACILITY

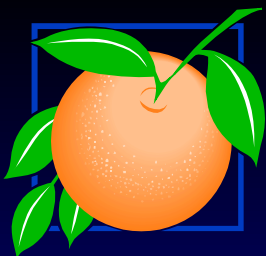




# Current Status

- **The design team has completed the 30% design development plan, which reflects:**
  - **122,000 square feet**
  - **265 total dog kennels (225 new)**
  - **194 total cat housing**





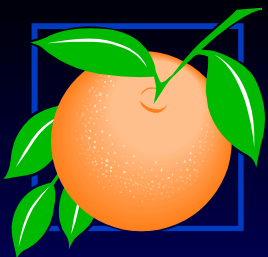
# Current Status

- **Budget**

- **Project Budget was developed in early 2017 based on SF pricing on recently completed shelters**
- **Current Budget is \$41M**
- **Based on today's pricing the original project outlined in early 2017 would cost between \$60M to \$65M now without the additional improvements identified during programming and discussed today**





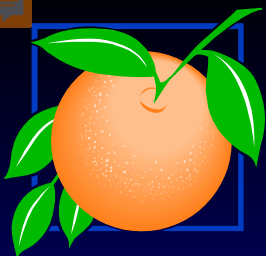


# Current Status

- **Budget**

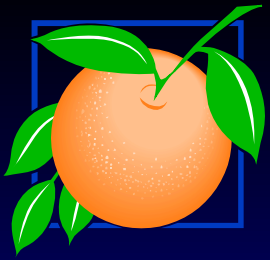
- **The new project has increased the size of the building and building costs have almost tripled since 2017**
- **Two professional estimates were prepared and reconciled**
- **Projected total project budget as designed is \$95M**
- **Projected budget shortfall is \$54M**
- **Additional funds will be needed in FY26/FY27**





# Current Status

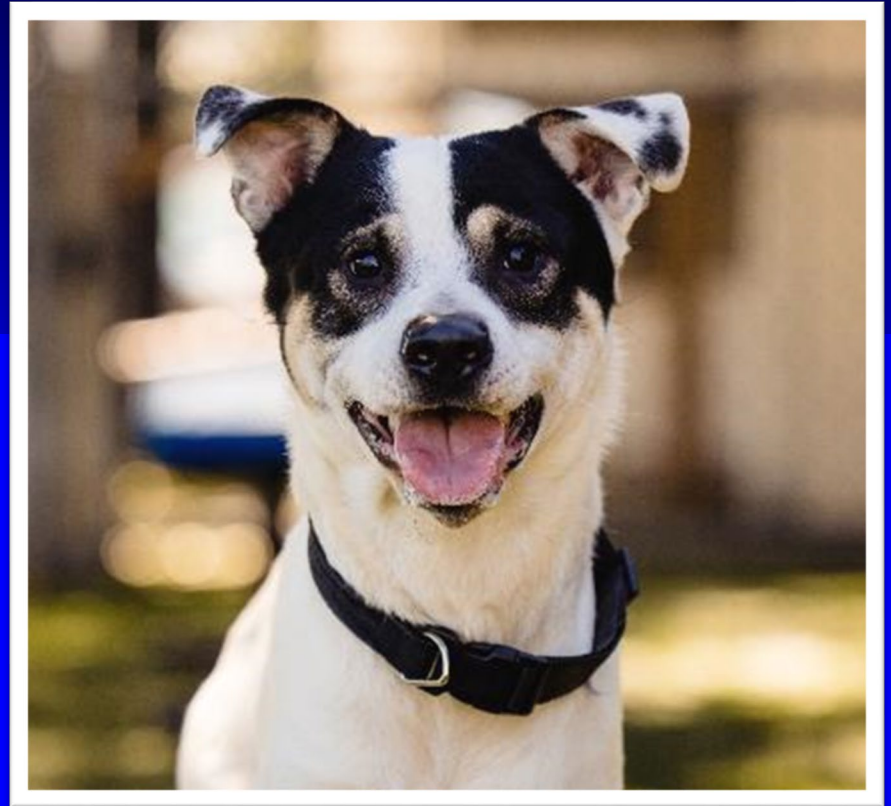
- **The additional funding needed to construct the Animal Services Facility as presented would come from adjustments to the 5-Year CIP**
- **To minimize the impact on the 5-Year CIP, staff will evaluate financing options using existing sales tax and based on cash flow needs during construction**



# Current Status

## Completion

- **Mosquito Control will be demolished later this year**
- **Projected substantial completion for the project is currently early 2027**





# Orange County Animal Services

## New Animal Services Facility

