



## Interoffice Memorandum

July 25, 2023

To: Mayor Jerry L. Demings  
-AND-  
County Commissioners

 C.M.

Carrie Mathes, CFCM, NIGP-CPP, CPPO, C.P.M., Manager II, Procurement Division

CONTACT: Rafael Mena, Chief Information Officer, Information Systems and Services Division  
407-836-5200

SUBJECT: Approval of Renewal and Purchase Order for Annual Maintenance, Equipment and Technician Services for the E911 Positron Viper System

### ACTION REQUESTED:

Approval of Renewal and Purchase Order for Annual Maintenance, Equipment and Technician Services for the E911 Positron Viper System, with AT&T, in the amount of \$894,373.44 for a one-year term.

### PROCUREMENT:

This renewal will provide Orange County Public Safety Answering Points (PSAPs) with annual maintenance, equipment, and technicians for the E911 Positron Viper System. The period of support is October 1, 2023 through September 30, 2024. The purchase order associated with this renewal will be created once fiscal year 2024 begins.

### FUNDING:

Funding is available in account numbers 1054-031-0677-02-3823, 1054-031-0677-03-3823, 1054-031-0677-04-3823, 1054-031-0677-07-3823, 1054-031-0677-06-3823, 1054-031-0677-08-3823, 1054-031-0677-09-3823, 1054-031-0677-10-3823, and 1054-031-0677-05-3823.

### APPROVALS:

The Information Systems and Services Division concurs with this recommendation.

### REMARKS:

In April 2001, the Board approved AT&T as the sole provider of 911 services for Orange County. The Board further approved maintenance, equipment, and technician services for the E911 Positron Viper System with AT&T on September 13, 2016.

Approval of Renewal and Purchase Order for Annual Maintenance, Equipment and Technician Services for the E911 Positron Viper System

Page 2

This renewal term will be added as an addendum to the existing Master Agreement # FL07-D530-05.

The Master Agreement, in accordance with Amendment/Agreement FL19-386-01, will provide extension on current Orange County 911 Technician Maintenance on current Viper systems for PSAPs located in Orange County. This is an allowable expenditure per FL State Statute 365.172(10). All PSAPs throughout the County are 911 call centers. The PSAPs includes City of Apopka, Greater Orlando Aviation Authority, Orange County Sheriff's Office, Orange County Fire Rescue, Orlando Police Department, Orlando Fire Department, University of Central Florida, Winter Garden Police Department, Winter Park Police Department, and Regional Computer Center's County's Data Center.

A comparison of prices for similar services in Seminole County and Brevard County were used to determine the reasonableness of the cost for this maintenance. While the systems at both of these agencies have some dissimilarities to the system at Orange County, price analysis indicated that the pricing for this service was consistent with the prices paid by these entities.