




Interoffice Memorandum

September 18, 2023

TO: Mayor Jerry L. Demings
-AND-
County Commissioners

FROM: Andres Salcedo, P.E., Acting Director 
Planning, Environmental, and Development Services
Department

CONTACT PERSON: **Amy R. Michaels, Tenant Services Administrator**
Office of Tenant Services
407-836-0952

SUBJECT: October 10, 2023 – Work Session
Office of Tenant Services Update

On January 24, 2023, the Board approved the creation of the Office of Tenant Services. The office acts as a one-stop shop and clearinghouse to address issues of landlord and tenant rights for citizens located within unincorporated Orange County. The goal of the office is to provide information and resources for landlords and tenants facing challenges. During the January public hearing, the Board requested a 6-month update on the progress and activities of the new office.

Staff will present an overview of the progress of the Office of Tenant Services since its' opening on March 1, 2023. Staff will discuss assistance provided to the residents of Orange County through outreach and education provided to both landlords and tenants in the form of seminars and community events. Staff will also provide an update of the preemption to the Tenant's Bill of Rights and Rental Notices Ordinance by the State of Florida.

This item is for informational purposes only; no action is required.

AS/arm:js