



COUNTY ATTORNEY'S OFFICE
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December 30, 2024

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Hilary Hannan Saylor, Assistant General Counsel
Aramark
2400 Market Street, 8th Floor
Philadelphia, PA 19103

RE: Inmate Food Services Contract, Orange County Corrections Department

Dear Ms. Saylor:

The Orange County Corrections Department (OCCD) in Orange County, Florida, through the Orange County Attorney's Office, is looking for an equitable resolution to address Aramark's outstanding obligations pursuant to Orange County Contract Y12-182-KS.

On December 14, 2012, your company began performing services at OCCD under the above-listed contract. Those services ended on May 13, 2024. As I'm sure you are aware, Exhibit A, section 9 of the contract required Aramark to ensure all equipment turned over to OCCD at the end of the contract period was in excellent working order. In addition, Aramark was responsible for all maintenance on the equipment, at no cost to Orange County, as well as the replacement of equipment that became unserviceable. To date, there are several outstanding items at OCCD that were never repaired or replaced as required by the contract.

OCCD has identified the following items that still need repair/replacement, since the departure of Aramark, along with corresponding cost estimates:

- | | |
|--|-----------|
| • 3 Convection Ovens (\$12,900 each) | \$ 38,700 |
| • 1 Baxter Oven | \$ 55,492 |
| • 2 Ten-Gallon Steam Kettles (\$18,810 each) | \$ 37,620 |
| • 1 Stove Top (Flat) Range 2796 | \$ 6,000 |
| • 8 One Hundred-Gallon Steam Kettles (\$35,498 each) | \$283,984 |
| • 1 Convection Steamer | \$ 29,060 |

The total estimated cost for repairs/replacement, as required by the contract, is \$450,856. While the County is confident it has a valid claim for such an amount, it also has an interest in promptly resolving an issue that has needlessly dragged on for months. To that end, the County is focused on recovering payment for the following items: 3 Convection Ovens (\$38,700); 1 Baxter Oven (\$55,492); 4 One Hundred-Gallon Steam Kettles (\$141,992), for a total of **\$236,184**. Orange County has other interests with Aramark and would certainly like to believe it is doing business with a

responsible partner who will honor its contractual obligations. If Aramark agrees with the \$236,184, OCCD will recommend the amount to the Orange County Board of County Commissioners as a reasonable settlement to resolve the outstanding repair/replacement issues regarding Contract Y12-182-KS, allowing the parties to confidently move forward with other endeavors. The County is looking to have this issue completely resolved by January 31, 2025. We look forward to your response.

Sincerely,

A handwritten signature in black ink that reads "Scott Shevenell". The signature is written in a cursive, flowing style.

Scott Shevenell
Assistant County Attorney