



## Interoffice Memorandum

July 19, 2024

**TO:** Mayor Jerry L. Demings  
-AND-  
County Commissioners

**FROM:** Ed Torres, M.S., P.E., LEED AP, Director  
Utilities Department

**SUBJECT:** **August 13, 2024 - Public Hearing**  
**Amendment of Chapter 37, Article I of the Orange County Code**  
**Contact Person: Lindy A. Wolfe, P.E., LEED AP, Manager**  
**Utilities Engineering Division**  
**407-254-9918**

Orange County Code Chapter 37 – Water and Wastewater, Article I, Orange County Water, Wastewater and Reclaimed Water Service Rules contains regulations pertaining to the provision of central drinking water, reclaimed water and wastewater service within unincorporated Orange County. Staff is recommending a revision to Chapter 37, Article I to update the Level of Service (LOS) standards for water and wastewater services.

The Utilities Department conducted a review of the average flows used to determine the LOS standards for water and wastewater service provided by Orange County Utilities. The current LOS standards are 275 gallons per day (average daily flow) per Equivalent Residential Connection (ERC) for water service and 225 gallons per day (average daily flow) per Equivalent Residential Unit (ERU) for wastewater service. The single-family potable water billing records indicated updated average flows due to water conservation, water saving fixture regulations, smaller lots, and increased use of reclaimed water instead of potable water for the irrigation of new home lawns.

In conjunction with the Comprehensive Plan Text Amendment 2024-1-B-CP-1, this Ordinance Amendment seeks to modify the LOS to 225 gallons per day per ERC for water and 200 gallons per day per ERU for wastewater.

The County Attorney's Office has reviewed the ordinance as to form. On July 18, 2024, the Planning and Zoning Commission held a public hearing and recommended adoption of the proposed ordinance.

**Action Requested:** **Make a finding of consistency with the Comprehensive Plan and ADOPT An Ordinance Amending Orange County Code Chapter 37, Article I, Entitled "Orange County Water, Wastewater and Reclaimed Water Service Rules"; Amending Section 37-5 to Update the Level of Service Standards for Water and Wastewater; and Providing an Effective Date; and authorize Staff to correct any non-substantial grammatical or scrivener's errors.**

**All Districts.**