January 20, 2023

TO: Commissioner Nicole Wilson, District 1

Commissioner Christine Moore, District 2 Commissioner Mayra Uribe, District 3

Commissioner Maribel Gomez Cordero, District 4

Commissioner Emily Bonilla, District 5

Commissioner Michael "Mike" Scott, District 6

FROM: Mayor Jerry L. Demings

SUBJECT: Appointment of Manager of the Corrections Health Services Division

I'm pleased to announce Ms. Monique Mullin's appointment as the Corrections Health Services Division manager in the Health Services Department. Subject to confirmation by the Board of County Commissioners, Ms. Mullin's start date will be Monday, March 6, 2023.

Ms. Mullin comes to us from the private corrections healthcare industry, where she served as a Health Services Administrator for the Broward Sherriff's Office for the last 18 years. Prior to that, she served as a Health Services Administrator for the Department of Corrections for three years. Ms. Mullin has an associate degree in Nursing from Excelsior College, a bachelor's degree in Marketing, and a master's degree in Health Science from the University of Florida.

Ms. Mullin's starting salary will be \$142,500.80, and her resume is attached for your review.

ACTION REQUESTED: Confirmation of the Mayor's managerial appointment of

Monique Mullin as Manager of the Corrections Health

Services Division, Health Services Department.

Attachment

C: Byron W. Brooks, AICP, County Administrator
Danny Banks, Deputy County Administrator/Director of Public Safety
Raul Pino, MD, MPH, Director, Health Services Department

MONIQUE MULLIN, MHS, MBA, RN

5240 SW 24th Avenue ♦ Fort Lauderdale, FL 33312 ♦ Phone: 954-638-9507 ♦ moniquemullin@comcast.net

HEALTHCARE ADMINISTRATOR

- Dynamic professional with extensive experience in Healthcare Administration; experienced health services manager in both jails and prisons housing populations from 650 to 4500 offenders. Currently, the Health Services Administrator for Wellpath, contracted to provide private healthcare in the Broward County Jail System, at the North Broward Detention Center.
- National Commission on Correctional Health Care Facility of the Year 2009.
- Able to analyze complex data, ensure quality assurance, prepare comprehensive reports, and develop policies/procedures that will improve operating efficiencies.
- Enthusiastic, approachable, caring employee who listens and responds to patient needs, passionate about providing outstanding patient care
- Expert in ensuring that documentation is completed in accordance with company policies and government regulations.
- Demonstrated talent for providing top tier customer service, establishing rapport with staff and promptly addressing patient inquiries.
- Superb leadership, communication, interpersonal and problem solving skills.

AREAS OF EXPERTISE

- Healthcare Administration
- Regulatory/Legal Compliance
- Patient Care Relations
- Client Acquisition/Retention
- Office Management

- Contract Management
- Quality Assurance/Improvement
- Training & Development
- Inventory/Order Management
- Multitasking

- Budget Management
- Cost Analysis
- AP/AR/Payroll
- Client Relationships
- Business Management

PROFESSIONAL EXPERIENCE

Wellpath,, Pompano Beach, FL

Health Services Administrator

Managed a private health care contract at the North Broward Detention Center, serving 800 offenders annually.

Armor Correctional Health Services, Fort Lauderdale, FL

Health Services Administrator

Managed a private health care contract in the Broward County Jail System serving 4,500 offenders annually.

Wexford Health Sources/Prison Health Services, Miami, FL

Health Services Administrator

- Directed medical, mental health and dental services in a 1,200 bed Department of Corrections facility.
- Administered inpatient, outpatient, and offsite scheduling.

EMSA Ltd. Partnership, Miami, FL

Assistant Program Administrator

Liaised effectively between the facility administration and the medical department.

EDUCATION, LICENSES & CERTIFICATIONS

Master of Health Science/Master of Business Administration, University of Florida, Gainesville, FL Bachelor in Business Administration, Major in Marketing, University of Florida, Gainesville, FL

Associate in Science in Nursing, Excelsior College, Albany, NY, #RN9566782

Practical Nursing - License #PN5188085, McFatter Technical Center, Davie, FL

Certified Correctional Health Professional, National Commission on Correctional Health Care, 2006