

CARLOS R. DURDEN

(407) 836-9097

Senior Emergency Management Leader

An experienced Emergency Manager and strong leader with thirty years of military and civilian experience, including Disaster Preparedness, Emergency Management and Chemical, Biological, Radiological, Nuclear (CBRN) defense program management. A former Emergency Manager / Director of eighteen years for the US Air Force. Developed emergency operation and response planning documents covering preparedness, sheltering, response, hazard mitigation, and recovery. Implemented National Incident Management System (NIMS) requirements into planning publications and exercises. Provided solid analytical advice to senior leaders and executive staff. Managed hazardous materials and programs consisting of emergency response, resource management, training, and publications development. An experienced Emergency Operation Center (EOC) manager with over thirty major real-world activations. Activates the EOC and coordinates emergency management functions with local, state and federal emergency response agencies, governmental agencies and volunteer organizations. Strong office managerial skills in overseeing office personnel, financial programs, including travel, training, developing, and justifying budget requirements.

Areas of Expertise

**Program Management
Process Analysis**

**Project Planning
Budgeting/Grants**

**State/Federal Partnership
Executive-level experience**

FUNCTIONAL EXPERIENCE

Planning

- Wrote Joint Emergency Operations plans to define organizational responsibilities for preparedness, mitigation, response and recovery actions for natural disasters and terrorist incidents
- Provided analytical input to the response plans, providing in-depth response instructions for chemical detection, protection and decontamination
- Administered and coordinated Nuclear Response Plans, outlining executive level responsibilities, resources and personnel needs during Japan's Fukushima Radiological incident
- Developed and planned multiple County and State plans including Continuity of Operations (COOP) Plans and Comprehensive Emergency Management Plans (CEMP)

Exercises

- Exercise development team leader. Planned, scripted and evaluated terrorist incidents, natural disaster, active-shooter, pandemics, and major accidents, increasing mission readiness
- Provided written reports on findings and observations, generated lessons learned documents
- Key planner in Department of Defense (DoD) top level exercises involving thousands of personnel and billions of dollars in resources; coordinated with all branches of military with zero incidents
- Developed multiple tabletop and functional exercise scenarios for the Orange County Emergency Response Team (OCERT) and senior leadership addressing hurricanes, sinkholes, tornadoes, flooding, and cybersecurity incidents

CARLOS R. DURDEN

Operational Response

- Provided Emergency Management support to the Pentagon after Sept 11 attack, worked in AF Command Center
- Served as Incident Commander for four HAZMAT releases; protected over 20,000 residents
- Emergency Operation Center (EOC) Director/Manager for three aircraft mishaps, twelve typhoons, twelve hurricanes, five floods, earthquakes and other real-world events - coordinated response and recovery actions
- Orange County EOC Manager for COVID-19 response; Led EOC, Managed Executive Policy Group meetings, Coordinated Testing & Vaccinations' sites and managed State Resources
- Directed response operations and managed one of four U.S. Air Force Emergency Operations Centers (EOCs) during Japan's Fukushima nuclear reactor incident
- Served as the County liaison to the Orlando Emergency Operations Center (EOC) during the Pulse Nightclub disaster

Program Management

- Served as the County liaison to the Federal Emergency Management Agency (FEMA) for Disaster Recovery Centers (DRC), Public Assistance (PA), and Individual Assistance (IA) program
- Interprets and formulates policies necessary to comply with the local, state, and federal law
- Conducts research and advises the Director of the Office of Emergency Management on legislative matters, policy and procedural needs, operational progress, and community concerns

Resource and Personnel Management

- Direct supervised over 140 EM personnel, consisting of training, performance reports and schedules
- Coordinates the maintenance of the EOC facilities and equipment to ensure continuous readiness
- Responsible for \$4.3 million in resources, and managed millions in equipment
- Developed spending plans, oversaw travel, managed a multi-million dollar budget

Oral and Written Communications

- Provided routine briefings to the Secretary of Defense, Secretary of the Air Force, County Mayor, and executive leadership
- Reviews emergency management plans of county divisions and departments, all municipalities, state and federal agencies
- Maintained and updated multiple Comprehensive Emergency Management Plans
- Developed high-level status briefs on emergency management programs
- Awarded Air Education Training Command Master Instructor Badge; over 5,000 teaching hours

Position Titles

- Assistant Manager Emergency Management Orange County Government Florida, 2020 - Current
- Emergency Management Specialist Orange County, 2014 - 2020
- Joint Base Emergency Manager/Director USAF Langley, Virginia Feb 2013 - Aug 2014
- Emergency Manager USAF Guam Aug 2010 - Feb 2013
- Emergency Manager USAF San Antonio, Texas Jan 2006 - Aug 2010
- Emergency Manager USAF Okinawa, Japan Jan 2004 - Jan 2006

EDUCATION

CARLOS R. DURDEN

- (Currently Enrolled) Master's in Public Administration- American Military University
- Bachelor of Arts Disaster & Emergency Management - American Military University
- Associate Applied Science Disaster Preparedness - Community College of the Air Force
- Public Safety Leadership Development Certification Program – Valencia College
- Mayor's Executive Leadership Program (MELP) – 2023
- United States Air Force Senior Non-Commissioned Officer Leadership Course
- Air University Institute of Technology Superintendent Course

Additional Training and Certification

- Certified Emergency Manager (CEM)
- EOC Manager/Director Position Qualifications Review Board (QRB) through FDEM
- FEMA Advance Professional Series (APS)
- FEMA Professional Development Series (PDS)
- CERT Program Manager L427/ CERT Train the Trainer L428
- ICS Train the Trainer L449
- Air Education and Training Command Master Instructor
- Air Force Basic Instructors Course, San Antonio, Tx
- Air Force Disaster Preparedness Officer/Specialist School, Ft McClellan Al
- Hazardous Material Incident Commander
- Hazardous Material Awareness and Operations

ACCOMPLISHMENTS:

- 1996 Airman of the Year Scott Air Force Base
- 2003 Noncommissioned Officer of the Quarter Kunsan Air Base Korea
- 2006 Noncommissioned Officer of the Quarter Lackland Air Force Base
- 2006 Outstanding Instructor Award
- 2008 Emergency Manager of the Year Lackland Air Force Base
- 2010 Senior Noncommissioned Officer of the Quarter Lackland Air Force Base
- 2011 Senior Noncommissioned Officer of the Quarter Andersen Air Force Base
- 2011 Senior Noncommissioned Officer of the Year Andersen Air Force Base
- 2015 Commissioner Siplin Letter of Appreciation
- 2016 Commissioner Edwards Letter of Appreciation
- 2016 Sheraton Vistana Resort Outstanding Business Partner Award
- 2017 Mayor Jacobs Letter of Appreciation for Leadership
- 2018 Commissioner Siplin Letter of Appreciation
- 2019 Commissioner Uribe Letter of Appreciation

AFFILIATIONS:

- International Association of Emergency Management (IAEM)
- Florida Emergency Preparedness Association (FEPA)
- Air Force Emergency Management Association (AFEMA)