

2023 Strategic Plan Briefing to the Orange County Board of County Commissioners

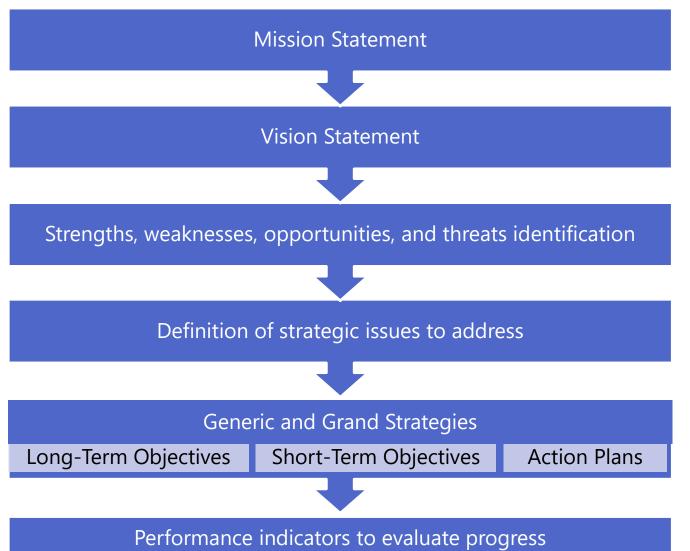


Strategic Planning Process



From the Airport Cooperative Research Program (ACRP) Report 20:

A process undertaken by an organization to define its future... and guide the organization from its current state to its vision for the future.



2013 Strategic Plan



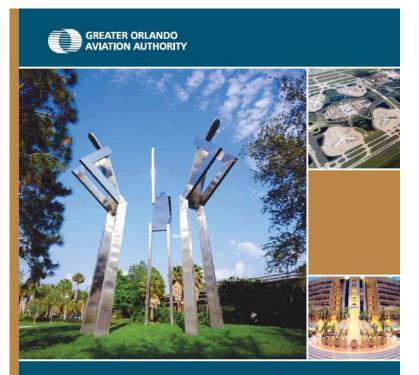
GOAA completed its "Strategic Plan" in 2013. The Strategic Plan articulated the Authority's mission and vision statements, values, and four high-level strategic goals centered around

Customer Service

Economic Development

Safe and Secure Facilities

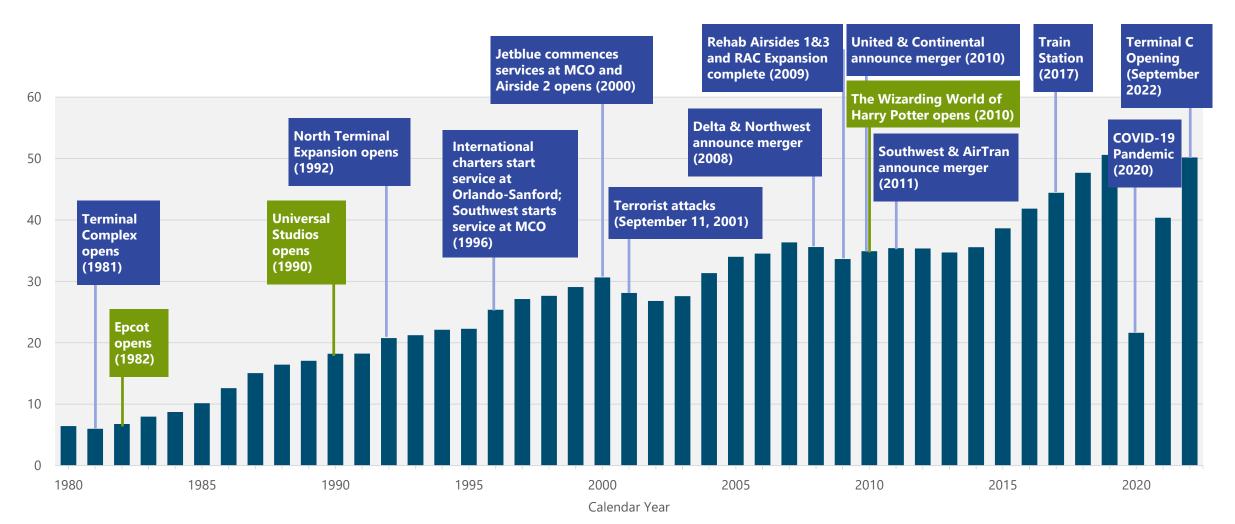
Fiscal Responsibility



2013 STRATEGIC PLAN

Significant Milestones & Passenger Activity





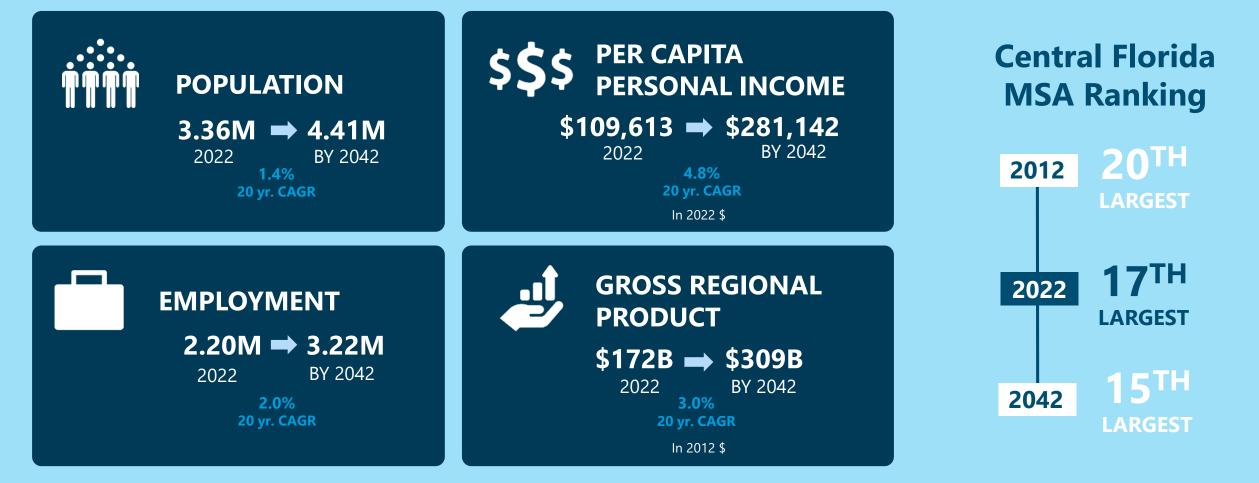
Sources: LFA Report; GOAA Website; FAA 2016 and 2017 TAF (CY)

Millions Annual Passengers

Note: Indicates national recession during all or part of the year, according to the National Bureau of Economic Research. The FAA TAF is in fiscal year but was converted to calendar year for comparison. The FAA TAF forecast does not include nonrevenue passengers; 2012 – 2017 passenger data were provided by GOAA, all other passenger data were retrieved from LFA Report

The Central Florida MSA Economy Is Robust and Growing





Note: MSA – Metropolitan Statistical Area; CAGR – Compound Annual Growth Rate. Central Florida MSA includes Orlando and Melbourne MSA combined Sources: Woods & Poole Economics, Inc. Moody's Analytics, June 2022.





DEMAND							TECHNOLOGY					
COVID-19	Mergers and Acquisitions			ULCCs		ſ	Security Screening		Electrification	APM Technology	Smartphones	
Great Recession Recovery	Basic Econom Fares	y Ancilla Fees	-	Pilot Shortage			Data Privacy		Social Media	Big Data	Digital Twins	
O	OPERATIONS				BUSINESS				REGULATION			
TNCs	Airline fleets	AAM		lic-Private tnerships	E-Cor		mmerce		Industry	NextGen	Land Use and Section 163	
Resiliency	Facility Flexibility	Other Disruptors	Col	d Storage	Be	Belly Cargo			Guidance/ Standards			

What are other airports talking about?



Passenger / Customer Experience Financial **Revenue Security Stakeholder Diversification** Engagement **Sustainability Operational Efficiency Environmental Human Resources Diversity, Equity,** Resiliency & Inclusion **Environmental** Facilities **Air Service Sustainability** Development **Safetv Collaboration**

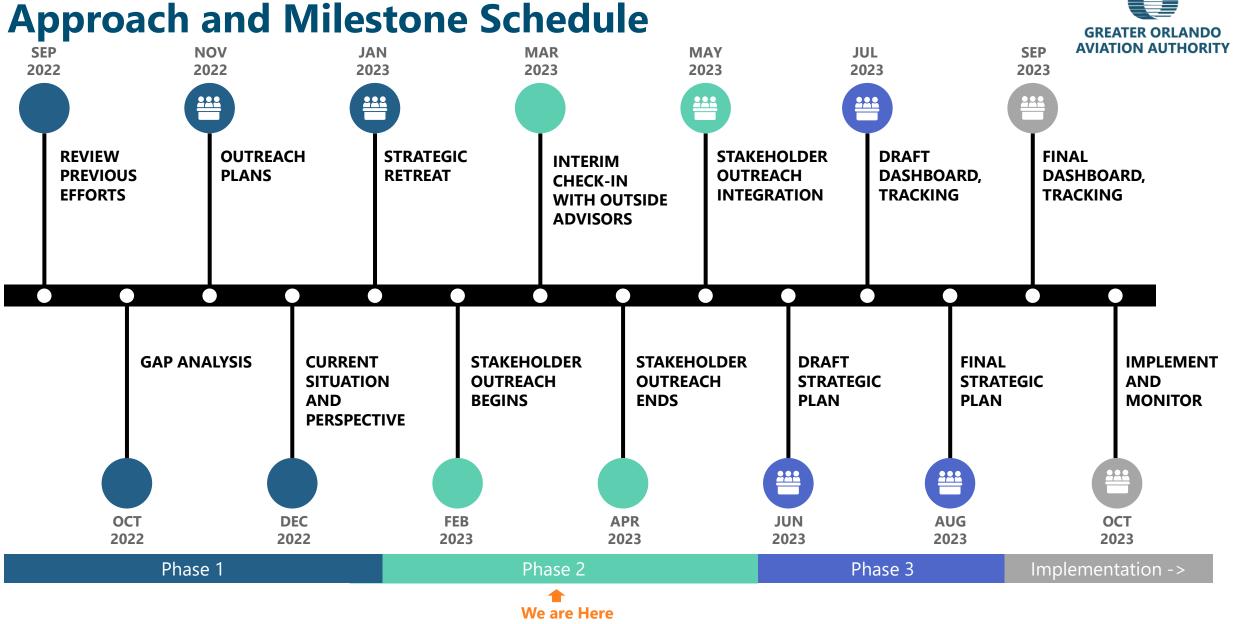
2023 Strategic Plan





Vision Became Reality!







Stakeholder Survey Input into GOAA's Strategic Plan

Greater Orlando Aviation Authority | Strategic Plan

How can you contribute to GOAA's Strategic Plan?



GOAA's leadership asks that you adopt the mindset and characteristics identified below when considering your responses to the survey questions:

UNCONSTRAINED

Bold

Challenging

Aspirational

Transformative

Fearless

Candid

Creative

Help develop a vision for the organization that reflects GOAA's potential for growth and positive impacts regionally and globally.

Aim for the ceiling, not the floor.



Focus is on leading, not on following

Access to the Stakeholder Survey



Please take this opportunity to make a positive impact on our organization! We greatly value your perspective and look forward to hearing from you. Thank you for your participation and support! The survey will be open through April 21, 2023. If you have additional questions and/or comments, please

submit them to:

strategicplan@goaa.org



https://orlandoairports.net/survey-1/