Utilities Department

Residential Collection Program One Year Update

March 7, 2017



Background
2016 Overview
Recycling Challenges
Large Item Challenges
Large Item Collection Options



Background

- 2016 Overview
- Recycling Challenges
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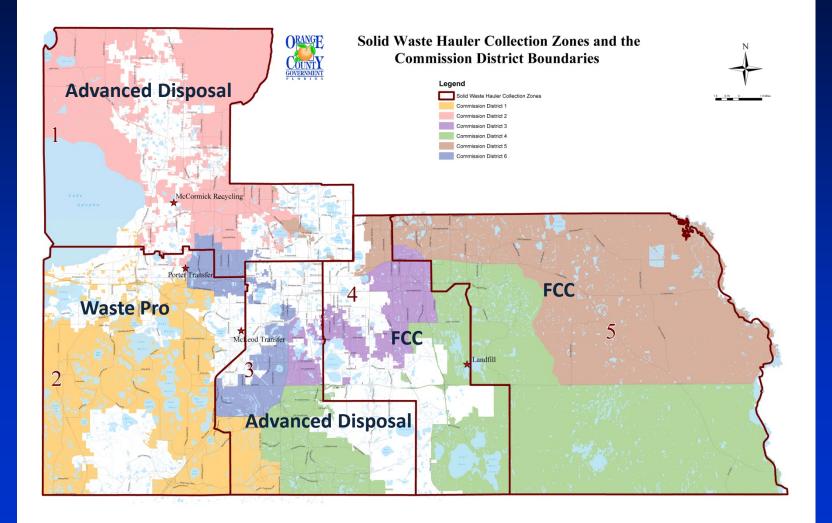


BCC Approval – July 28, 2015

- -Automated 1-1-1
- -Hauler contracts
 - Advanced Disposal (Zones 1 & 3)
 - Waste Pro (Zone 2)
 - FCC (Zones 4 & 5)
- -95-gallon roll carts
- -CNG trucks
- -Two collection holidays



Background





Automated Collection 1-1-1

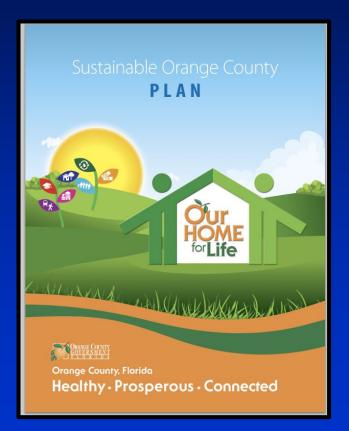
- -Once-a-week garbage
 - Items must fit into the 95 gallon cart
- -Once-a-week recycling
 - Items must fit into the 95 gallon cart
 - Recycle only plastic, metal, glass containers and cardboard and paper
- -Once-a-week yard waste
 - Yard waste must be in a container or bag or tied into a bundle
- -Call in for large items
 - Items too large for the cart





Benefits of Automated 1-1-1

- **–Orange County Sustainability Plan**
- -CNG trucks
 - Greenhouse gas reduction
 - Cleaner air
 - Noise reduction
- Less congestion on roadwaysRecycling increase





- Customer Outreach
 - -Postcards
 - -Newsletters
 - -Cart deliveries with Welcome Kits
 - -Door tags



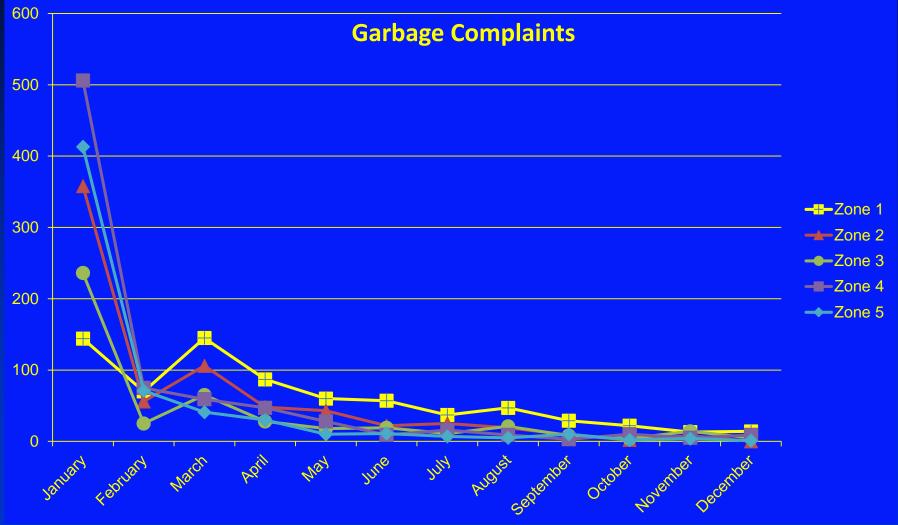


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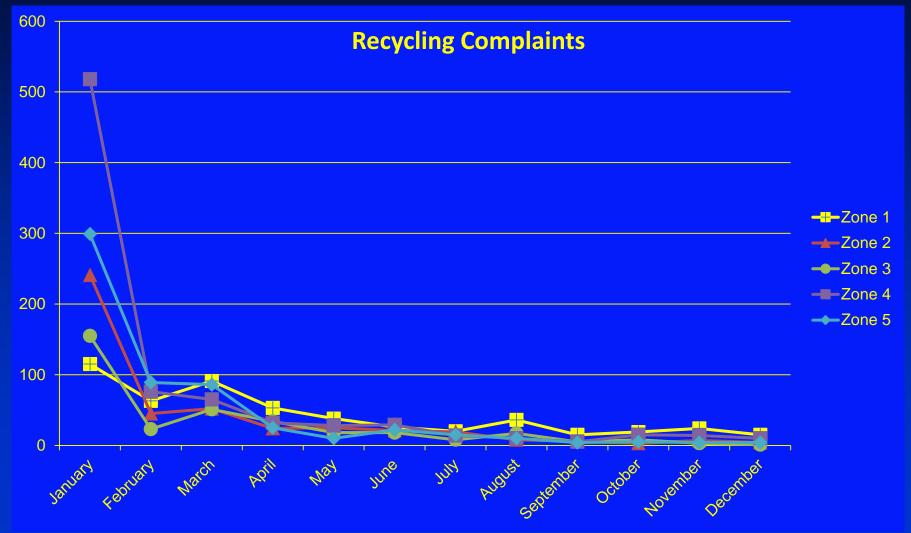






















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Recycling Collection Issue

-Non-program materials placed in the recycling roll cart





 Recyclables Accepted in Our Program

 Plastic, metal, glass containers
 Cardboard

-Paper







Items Not Accepted in Our Recycling Program

- -Plastic bags
- -Garbage
- -Food
- -Vegetation
- -Clothes
- -Electronics
- -Appliances



Recycling Education Campaign

- -Newsletters
- -Community events
- -Social media

Orange County, Florida

Published by Sprout Social [?] - January 19 at 11:47am - 🔗

We want your plastic bottles/containers. Check the bottoms for 1-5 and place in the blue lid recycling roll cart. #OCFLThink5 #OCFLRecycles http://giphy.com/gifs/26gsiLGUodyrPzQTC





 reduce the amount of garbage in the recycling stream, the Orange County Utilities Solid Waste Division recently launched the "Think 5" recycling education initiative.





By focusing on the top five recyclable items – plastic, metal, and glass containers; as well as cardboard and paper – the overall goal is to help raise avareness about goad recycling habits. The success of the recycling program hinges on this new education effort to help residents learn how to maximize the potential of the larger recycling roll card and minimize the anount of wrong materials that might go in the cart. For more information, visit www.cofl.net/recycles, send an email to Solid/Waste@cdf.net, or call the Solid Waste Holline at 40-736-601. Plastic bags (including ones for garbage) do not go in the blue lif and cart. The nexy-del notatiols processing facility cannot open them, and they get cought in the screens and sorters. Resident are encouraged to reaue plastic bags for garbage or doop them off at a store that accepts bags for recycling., Materials placed in the blue Ta cort in plastic bags will be rejected and disposed of the the inardfill.





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Large Item Collection

Commissioners' requests for discussion-2016 Overview

Large Item Challenges

2016 Large Item Collection Overview
 Scheduling large item collection
 Calls for "missed" pickups not scheduled
 Items placed curbside





Scheduling Large Item Collection Manual vs. automated collection Large item service frequency







Large Items Include Washers, dryers, automobile tires, furniture, etc.









Large Items Do Not Include

–Freon-containing devices, yard waste, items exceeding 3 cubic yards, items that can fit in the roll cart







Items Placed Curbside Evictions and move-outs





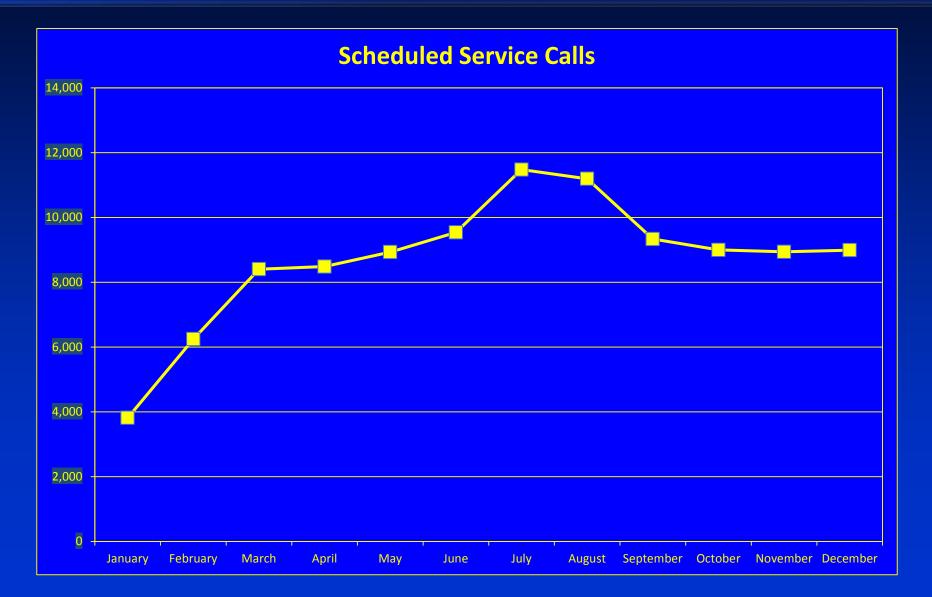


- Education and Outreach
 - -Postcards
 - -Newsletters
 - -Customer service and field staff











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Continue Current Practice
 Targeted education outreach

OR

Amend Current Collection Contract

 Weekly large item collection service
 No scheduling required
 Additional cost

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