




Interoffice Memorandum

July 11, 2017

TO: Mayor Teresa Jacobs
and the Board of County Commissioners

FROM:  Carrie Woodell, Manager, Procurement Division

CONTACT: Donna Wyche, Manager
Mental Health & Homeless Issues Division
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SUBJECT: Ratification of Amendment No. 3, Y15-143-ZM Centralized Community Resource/Case Management Software Application

ACTION REQUESTED:

Ratification of Amendment No. 3, Contract Y15-143-ZM Centralized Community Resource/Case Management Software Application, with Spirit, Inc., in the amount of \$112,050, for a revised contract amount of \$510,975.

PROCUREMENT:

As part of the County's response to the tragedy at Pulse Night Club in Orlando, Florida, this contract was utilized to implement an Orlando United Assistance Center Information System.

FUNDING:

Funding is available in account 0001-060-2504-3197.

DISCUSSION:

This contract was originally intended to provide a centralized Community Resource/Case Management Database software to increase the connectivity between community providers and youth and families in need, increasing the effectiveness and proper use of community resources.

Expansion of this system was authorized as an emergency procurement following the Pulse shooting. Orange County immediately responded with assistance and resources at Camping World Stadium, these resources were later formally transitioned to the Orlando United Assistance Center (OUAC) located within an Orange County facility.

OUAC became the one-stop for all victims and survivors in need of resources, specifically behavioral health resources. There was a clear and immediate need to not only link victims and survivors to available behavioral health services within the community but to also have an electronic system that could track individuals and services provided.

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Orange County was in the process of developing a very similar software system with Spirit Inc.; therefore, it was determined that the firm had the ability to respond with a 24-hour turnaround to assist the community and Orange County.

The pricing for this amendment is considered reasonable as it is consistent with the unit rates established in the original contract award.

Previous Amendments for this contract are as follow:

Amendment 1: Allowed for other government agencies to piggy-back off this contract (at the discretion of the Contractor). This amendment has no impact on the County.

Amendment 2: Amended the schedule of deliverables from a 120-day implementation to a 210-day implementation.