



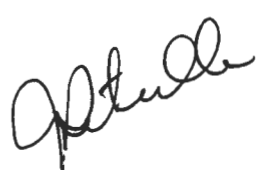
INTEROFFICE MEMORANDUM

DATE: October 17, 2017

TO: Mayor Teresa Jacobs
-AND-
Board of County Commissioners

FROM: John L. Petrelli, Director of Risk Management and Professional Standards

SUBJECT: Hurricane Irma Restoration Expenses Reimbursement
CONSENT AGENDA NOVEMBER 14, 2017



Hurricane Irma caused significant power outages across Central Florida. As a result of these power outages, many waste water lift stations were unable to operate as designed. The failure to operate as designed resulted in waste water back up into approximately 30 homes. The longstanding practice of the Risk Management program is that a remediation company is dispatched to remove the waste water and sanitize the area to prevent any health related issues. This practice was followed for these homes. Under normal circumstances, where there was a failure of the infrastructure, the County would also pay for restoration of the residence. While not failure of the infrastructure, the Risk Management program has begun to reimburse these individuals up to \$5,000 for restoration expenses not covered by their homeowner's insurance policy. The estimated cost of damages is \$150,000.

Action Requested:

Ratification of policy to reimburse individuals up to \$5,000 for restoration expenses not covered by their homeowner's insurance policy.

JLP/smm

c. Eric Gassman, Chief Accountability Officer