



Interoffice Memorandum

May 28, 2021

TO: Mayor Jerry L. Demings
-AND-
County Commissioners

~~FROM:~~ Carrie Mathes, CFCM, NIGP-CPP, CPPO, C.P.M., Manager,
Procurement Division

CONTACT: Angela Chestang, Manager, Citizens' Commission for Children
Division
407-836-9504

SUBJECT: Award of Human Service Contracts Y21-2000 Series for Fiscal
Years 2020-2021 and 2021-2022

ACTION REQUESTED:

Approval to award Human Service Contracts for Children and Families, Y21-2000 Series for Fiscal Years 2020-2021 and 2021-2022 in the total of \$6,447,227.56 for a one-year term. Further request for authorization for the Procurement Division to renew the contracts for two additional one-year terms.

PROCUREMENT:

The purpose of these contracts is to fund non-profit organizations that provide health and human services to children and families throughout Orange County.

FUNDING:

Funding is available in account numbers 0001-062-0404-8610, 0001-062-0406-8610, 0001-062-2406-3179, 0001-062-2406-8610, 0001-062-2555-8610, 0001-062-2556-8610, and 0001-062-0391-8610.

APPROVALS:

The Citizens' Commission for Children Division concurs with this recommendation.

REMARKS:

The Citizens' Review Panel for Human Services (CRP) is responsible for recommending the allocation of human service dollars to fund nonprofit programs in Orange County.

Prior to making funding recommendations, panel members are provided an orientation and training on the fund distribution process. This training includes, but is not limited to, evaluation of all facets of the funding proposal, such as budgets, program design, and review of organization documents comprised of bylaws, financial statements, Internal Revenue Service's form 990, strategic plans, and other supporting documentation submitted by organizations. CRP members also received Results-Based Accountability training from Forefront, LLC prior to participating in the evaluation processes.

Below is a description of funding for each fiscal year by organization:

- **Aspire Health Partners, Inc.** will provide the following services:
 - **Case Management Position in Support of the Winter Park Neighborhood Center for Families (NCF), Family Counseling Position in Support of the Bithlo/Christmas, Ivey Lane, and West Orange NCFs.** These four positions provide case management and family counseling services in the NCFs.
 - **Adult Residential II Treatment Program (CRP and Drug Abuse Trust Fund (DATF))** offers intensive therapy for those individuals in need of ongoing treatment for alcohol and other drug dependency.
 - **Women's Residential II Treatment Program** allows women, including those who are pregnant and postpartum clients to reside at the long-term residential facility with their infants while receiving treatment.
- **Capoeira for Tomorrow, Inc.** will provide the following services:
 - **Physical Health Program for Youth in Sectors 3 and 5** is to identify a physical health issue(s) affecting youth and their families in Orange County, develop an innovative solution, and implement creative strategies that will affect change in an area not already identified in another area of designated funding. The program shall provide

programming with a proven link between the program components and positive health outcomes. Programming may be provided independently or in conjunction with other established programming throughout the community.

- **Small Scale CRP Youth Mentoring Program** is to have an emphasis on a mentoring component based on best practices, dedicated staff, and agency support to achieve successful program outcomes including, but not limited to increase graduate success, prevention or reduction of anti-social, delinquent, or destructive behaviors, and reduction of delinquent recidivism.
- **Center for Independent Living in Central Florida, Inc. Training for Deaf and Hearing-Impaired Program** will provide training and education services for deaf/hearing impaired Orange County citizens. The program shall have an emphasis on increasing the independence, knowledge, and safety of deaf/hearing impaired individuals by providing services emphasizing American Sign Language instruction and usage of technology in order to foster successful independent living skills for participants.
- **Coalition for the Homeless of Central Florida, Inc.'s Center for Women and Families Program** provides services to homeless individuals and families. Some of the services provided are food and shelter, case management, healthcare, mental health care/substance abuse, education, childcare, and parenting classes. The Women's Residential Counseling Program provides long-term transitional housing to single women and women with children working on becoming self-sufficient, as well as emergency housing for victims of spousal abuse.
- **Community Coordinated Care for Children, Inc.** will provide the following services:
 - **School Readiness** program strives to improve the quality of life for families of young children by coordinating the delivery of childcare services that are quality-based, accessible and affordable.
 - **English for Speakers of Other Languages (ESOL) in Support of the Oak Ridge NCF** program provide ongoing, comprehensive instruction for Orange County residents whose first language is not English.
- **Community Health Centers, Inc.** will provide the following services:

- **Pediatric Expansion Program** provides primary pediatric services at two of Community Health Center's facilities: Apopka Children's Health Center and Pine Hills Family Health Center. The program offers a wide range of Pediatric Medical Services to uninsured and underinsured children, including doctor visits, well and sick child care, immunizations, chronic health management, school/sport physicals, EPSDT screening, hospital care, lab, pharmacy, x-ray services, on-call services, patient/parenting education, case management, and referrals for specialist services. The program population also includes all newborns delivered through the Perinatal Program and newborns delivered at Florida Hospital with no pediatrician on record
- **Youth Dental Care Program** will provide dental services to include, but not be limited to diagnostic screenings including x-rays, preventative education, oral hygiene instruction, prophylaxis, cleanings, fluoridation application, prescriptions, sealants, fillings, extractions, periodontal therapies, nonsurgical endodontics, and emergency care to Orange County youth.
- **Foundation for Foster Children, Inc.** will provide the following services:
 - **Adult Literacy Program** will provide learning opportunities for adults with limited writing, math, and English language skills to improve their capacities so they can succeed as productive family members, employees and citizens. The program shall have an emphasis on basic skills such as reading, writing, math, English language competency, and problem solving. This funding may also support literacy in the area of ESOL.
 - **Physical Health Program for Youth - Sectors 1 and 4** is to identify a physical health issue(s) affecting youth and their families in Orange County, develop an innovative solution, and implement creative strategies that will affect change in an area not already identified in another area of designated funding. The program shall provide programming with a proven link between the program components and positive health outcomes. Programming may be provided independently or in conjunction with other established programming throughout the community.
 - **Reemployability - Sector 1, 3, 4, 5** will provide job search counseling services to Orange County residents, who are unemployed and looking

to get back into the workforce. The program shall provide participants with comprehensive case management to enable them to become job ready and/or employed. Programming may be provided independently or in conjunction with other established programming throughout the community.

- **Standardized Testing Preparation** will provide services to help students improve performance on standardized testing. The program shall offer guidance to student on how to use valuable tools and innovative strategies and reinforce the importance of language, literacy and reading while taking standardized tests.
- **Fresh Breath International Worship Center, Inc. Physical Health Program for Youth - Sector 2** will provide job search counseling services to Orange County residents, who are unemployed and looking to get back into the workforce. The program shall provide participants with comprehensive case management to enable them to become job ready and/or employed. Programming may be provided independently or in conjunction with other established programming throughout the community.
- **Goodwill Industries of Central Florida, Inc.** will provide the following services:
 - **Life Skills Training & Development for Offenders** - Orange County program is to provide life skills classes and training services for males and females incarcerated in the Orange County Jail and/or Work Release Center to help them successfully, upon release, re-enter society, prevent recidivism, and enable them to become responsible members in the community. The program shall also focus on basic skills such as antisocial behavior, anger management, problem solving, functional social skills, communication skills, interpersonal relationships, self-control, substance abuse/addiction education, job training, and transitional housing.
 - **Employment & Job Readiness position in Support of Engelwood and Eatonville NCF** program services will include, but not limited to job readiness and employability skills training, resume preparation, job counseling, job development, referrals to open positions and follow - along after placement to assist the client in retaining his or her job.
- **Harbor House of Central Florida, Inc.** will provide the following services:

- **Domestic Violence Program (CRP and General Revenue)** provides a safe, secure refuge where the victims of domestic violence and their children can assess their situations and consider their future alternatives in a non-threatening environment.
- **Early Victim Engagement Program** serves to reduce the number of intimate partner homicides and increase the successful prosecution rate by collaborating with professionals in the civil and criminal justice system to enhance and maintain a comprehensive system of survivor safety and better accountability.
- **Health Care Center for the Homeless, Inc. DBA Orange Blossom Family Health** will provide the following services:
 - **Primary Medical Care** will provide patient visits (which may include medical case management, primary care diagnosis and treatment, patient education, medication refill, lab, and x-rays), will be provided to Orange County clients
 - **Youth Dental Program** will provide access to primary and preventative dental services and establish a dental care home, prevent decay and cavities, restore dentally need challenged mouths, complete dental care plans, and provide Orange Health Education.
- **Heart of Florida United Way, Inc.'s 211 Program** is available to every citizen in Orange County. Information and referral specialists assess and gather pertinent information from callers regarding their specific needs and link them with appropriate community resources.
- **LifeStream Behavioral Center, Inc.** will provide the **Anthony House** program The Anthony House Program is a transitional housing program operating 24 hours a day/7 day a week. The program provides housing, food, life skills training, psycho educational and psychotherapy activities to address substance abuse and mental health issues, if applicable. The goal is to facilitate independence, community based affordable permanent housing for the individuals the program serves.
- **Lighthouse of Central Florida, Inc.** will provide services for the **Blind & Vision Impaired - Orange County program** is to provide training and education services for blind or vision impaired citizens of Orange County. The program shall have an emphasis on increasing the independence, knowledge, and safety of blind/vision impaired individuals by providing services,

instruction, and usage of techniques and technology in order to foster successful independent living skills for participants.

- **Orlando Health, Inc. dba The Howard Phillips Center for Children and Families** will provide the following services:
 - **Children's Advocacy Center** will work with child victims of alleged abuse and their non-offending family members to provide families with a neutral party, who is not part of the investigation, and who can act as a liaison with the other agencies involved and who can help the families to understand the child welfare and criminal prosecution system.
 - **The Healing Tree (Adults & Children)** program provides counseling services for three populations: 1) children, aged 3-18, affected by abuse; 2) abuse-reactive children, aged 3-11 years; and 3) caregivers whose children are involved in any Howard Phillips Center Program
- **Grand Avenue Economic Community Development Corp. DBA Pathlight Home** will provide **Reemployability - Sector 2** job search counseling services to Orange County residents, who are unemployed and looking to get back into the workforce. The program shall provide participants with comprehensive case management to enable them to become job ready and/or employed. Programming may be provided independently or in conjunction with other established programming throughout the community.
- **Pathways Drop-In Center, Inc.'s Supported Services, Socialization & Recreational Programming** for the Mentally Challenged will provide services to mental health consumers, and is dedicated to providing a safe and supportive place for social activities and services for mental health consumers who are responsible for day-to-day operations of the organization. Services include food, clothing, personal items, laundry and telephone access, and fellowship with understanding peers.
- **Professional Opportunities Program for Students, Inc.** will provide the following services:
 - **Summer Internship Program** partners with Orange County Public Schools to effectively support Central Florida's At-Risk students to graduate high school and prepares students to successfully compete in the workforce.

- **Redeeming Light Community Services, Inc.** will provide **Group Parenting and Advocacy - Sector 3** will offer parents or legal guardians of children birth to 18 the opportunity to connect and support each other as they learn and practice new parenting skills through structured parent and parent-child activities. The program shall include strategies for effective communication, age-appropriate child development, behavior management, child safety, and injury prevention. Session content may also include special needs parenting, LGBTQ+, single parenting skills, co-parenting strategies, etc.
- **Second Harvest Food Bank of Central Florida, Inc.** will provide the following services:
 - **Children and Family Meal Program** will improve access to healthy food and alleviate hunger in households with children. This will be accomplished by providing meals to children and families for out of school time periods such as after school, weekends, and during the summertime. Additionally, reduce disparities in access to food for targeted populations and communities in need to include families in public housing complexes, migrant families, families in transitional housing and community partners
- **Senior First, Inc.** will provide the following services:
 - **Community Care for the Elderly** program provides an array of case management services with the goal of preventing any unnecessary nursing home placement of severely, functionally-impaired seniors.
 - **Congregate Meals (CRP and Taft NCF)** program provides nutritionally balanced meals to seniors, as well as socialization, arts and crafts, exercise and other activities.
 - **Transportation** program provides seniors continued mobility and independence by offering transportation to shopping, meal sites and other destinations.
 - **Short Term Case Management** program provides a series of one-on-one services that include screening, assessment, planning, arrangement for and coordination of appropriate services for clients 60 years old and older. Short-term Case Management usually ends after 30 days
- **Specialized Treatment, Education and Prevention Services, Inc.** will provide the following services:

- **Day Treatment Program** offers individual, group and family substance abuse counseling to adult men and women and their families, as well as adolescents on a case-by-case basis. These outpatient settings provide a structured, but less restrictive setting than a residential treatment program.
- **Women's Residential II Treatment (CRP and DATF)** provides intensive, long-term substance abuse treatment services for women ages 18 and up and their families on a 24-hour basis. The program offers the opportunity for pregnant women to bring their newborn babies back to the facility after delivery.
- **The Community Life Improvement Center, Inc.** will provide **Supportive Services for Children of Incarcerated Parents - Sector 2** will target youth identified as at-risk of becoming or is currently involved with the juvenile justice system due to elevated risk factors of parental or guardian incarceration. The program shall promote positive behaviors and interaction in the family and social environments, emphasizing the achievement of attainable goals including, but not limited to, increased academic success, reduction of involvement in delinquent or destructive behaviors, prevention or reduction of anti-social, and reduction of delinquent recidivism.
- **Victim Service Center of Central Florida, Inc.** will provide the following services:
 - **Victim Service Program** provides comprehensive case management services to victims of all crime in Orange County. Services include a full assessment and personalized case plan, personal advocacy safety assessments and formalized safety plans, assistance filing for injunctions for protection and applications for the Victim Compensation Program and information referrals to all clients. The agency manages a 24-hour, 7 days a week; 365 days a year rape crisis hotline with trained Victim Advocates. In addition, the program provides ongoing community education on victim's rights and services.
 - **Prevention and Outreach Program** will provide services that focus on awareness of sexual violence and crime prevention techniques, active bystander intervention, and health relationship boundaries that empower individuals and help reduce violence. The program will serve the community at-large, including population at a higher risk of becoming

victims such as the homeless, non-English speakers, LGBTQ, and youth.

- **Volunteers for Community Impact, Inc. (CRP and NCF)** will provide the **Foster Grandparent Program** is an intergenerational program that links low-income seniors (age 60+) with special-needs children. Some of the sites include public schools, Head Start classrooms, after school programs, and emergency shelters.

Award of Human Services Contracts, Y21-2000s for Fiscal Years 2020-2021 and 2021-2022

Agency Name	Program/RFP	Contract Number	Accounting Line	Funding Recommendation	Fiscal Year
Fiscal Year 2020-2021					
Capoeira for Tomorrow, Inc.	Small Scale CRP - Youth Mentoring Program	Y21-2004	0001-062-2556-8610	\$ 45,000.00	20-21
Capoeira for Tomorrow, Inc.	Physical Health Program for Youth - Sector 3	Y21-2004	0001-062-2556-8610	\$ 100,000.00	20-21
Capoeira For Tomorrow, Inc.	Physical Health Program for Youth - Sector 5	Y21-2004	0001-062-2556-8610	\$ 100,000.00	20-21
Community Health Centers	Youth Dental Care Program	Y21-2010	0001-062-2556-8610	\$ 250,000.00	20-21
Foundation for Foster Children	Adult Literacy Program	Y21-2014	0001-062-2556-8610	\$ 100,000.00	20-21
Foundation for Foster Children	Physical Health Program for Youth - Sector 1	Y21-2014	0001-062-2556-8610	\$ 100,000.00	20-21
Foundation for Foster Children	Physical Health Program for Youth - Sector 4	Y21-2014	0001-062-2556-8610	\$ 100,000.00	20-21
Foundation for Foster Children	Reemployability - Sector 1	Y21-2014	0001-062-2556-8610	\$ 150,000.00	20-21
Foundation for Foster Children	Reemployability - Sector 3	Y21-2014	0001-062-2556-8610	\$ 150,000.00	20-21
Foundation for Foster Children	Reemployability - Sector 4	Y21-2014	0001-062-2556-8610	\$ 150,000.00	20-21
Foundation for Foster Children	Reemployability - Sector 5	Y21-2014	0001-062-2556-8610	\$ 150,000.00	20-21
Foundation for Foster Children	Standardized Testing Preparation	Y21-2014	0001-062-2556-8610	\$ 150,000.00	20-21
Fresh Breath International	Physical Health Program for Youth - Sector 2	Y21-2015	0001-062-2556-8610	\$ 100,000.00	20-21
Health Care Center for the Homeless, Inc. DBA Orange Blossom Family Health	Youth Dental Program	Y21-2018	0001-062-2556-8610	\$ 250,000.00	20-21
Grand Avenue Economic Community Development Corp. DBA Pathlight Home	Reemployability - Sector 2	Y21-2024	0001-062-2556-8610	\$ 150,000.00	20-21
Redeeming Light Community Services, Inc.	Group Parenting and Advocacy - Sector 3	Y21-2029	0001-062-2556-8610	\$ 100,000.00	20-21
The Community Life Improvement Center, Inc.	Supportive Services for Children of Incarcerated Parents - Sector 2 (CSF)	Y21-2034	0001-062-2556-8610	\$ 150,000.00	20-21

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Agency Name	Program/RFP	Contract Number	Accounting Line	Funding Recommendation	Fiscal Year
Fiscal Year 2021-2022					
Aspire Health Partners, Inc.	Adult Residential II Treatment Program (CRP)	Y21-2002	0001-062-0404-8610	\$ 35,258.40	21-22
Aspire Health Partners, Inc.	Adult Residential II Treatment Program Drug Abuse Trust Fund (DATF)	Y21-2002	0001-062-0391-8610	\$ 139,476.00	21-22
Aspire Health Partners, Inc.	Women's Residential II Treatment Program	Y21-2002	0001-062-0404-8610	\$ 108,368.64	21-22
Aspire Health Partners, Inc.	Case Management Position - In Support of Winter Park NCF	Y21-2002	0001-062-0404-8610	\$ 50,000.00	21-22
Aspire Health Partners, Inc.	Family Counseling Position In Support of Bithlo/Christmas NCF	Y21-2002	0001-062-0404-8610	\$ 50,000.00	21-22
Aspire Health Partners, Inc.	Family Counseling Position In Support of Ivey Lane NCF	Y21-2002	0001-062-0404-8610	\$ 50,000.00	21-22
Aspire Health Partners, Inc.	Family Counseling Position In Support of West Orange NCF	Y21-2002	0001-062-0404-8610	\$ 50,000.00	21-22
Center for Independent Living in Central Florida, Inc.	Training for Deaf and Hearing Impaired	Y21-2005	0001-062-0404-8610	\$ 75,000.00	21-22
Coalition for the Homeless of Central Florida, Inc.	Center for Women and Families	Y21-2007	0001-062-0406-8610	\$ 600,242.00	21-22
Community Coordinated Care for Children, Inc.	English for Speakers of Other Languages (ESOL) in Support of the Oak Ridge NCF	Y21-2008	0001-062-0404-8610	\$ 49,997.40	21-22
Community Coordinated Care for Children, Inc.	School Readiness	Y21-2008	0001-062-0404-8610	\$ 159,863.00	21-22
Community Health Centers	Pediatric Expansion Program	Y21-2010	0001-062-0404-3195	\$ 57,189.60	21-22
Goodwill Industries of Central Florida	Employment & Job Readiness position in Support of Engelwood NCF	Y21-2016	0001-062-0404-8610	\$ 71,252.00	21-22
Goodwill Industries of Central Florida	Employment & Job Readiness position in Support of Eatonville NCF	Y21-2016	0001-062-0404-8610	\$ 34,865.00	21-22
Goodwill Industries of Central Florida	Life Skills Training & Development for Offenders	Y21-2016	0001-062-0404-8610	\$ 50,000.00	21-22
Harbor House of Central Florida, Inc.	Domestic Violence Program (CRP)	Y21-2017	0001-062-0406-8610	\$ 104,020.38	21-22
Harbor House of Central Florida, Inc.	Domestic Violence Program (General Rev)	Y21-2017	0001-062-2406-8610	\$ 232,979.40	21-22
Harbor House of Central Florida, Inc.	Early Victim Engagement Program	Y21-2017	0001-062-2406-8610	\$ 182,070.00	21-22
Health Care Center for the Homeless, Inc. DBA Orange Blossom Family Health	Primary Medical Care	Y21-2018	0001-062-0404-3195	\$ 97,665.36	21-22
Heart of Florida United Way, Inc.	2-1-1	Y21-2019	0001-062-0404-8610	\$ 188,118.00	21-22
LifeStream Behavioral Center, Inc.	Anthony House	Y21-2020	0001-062-0406-8610	\$ 473,094.00	21-22

Award of Human Services Contracts, Y21-2000s for Fiscal Years 2020-2021 and 2021-2022

Agency Name	Program/RFP	Contract Number	Accounting Line	Funding Recommendation	Fiscal Year
Lighthouse Central Florida	Services for the Blind & Vision Impaired	Y21-2021	0001-062-0404-8610	\$ 75,000.00	21-22
Orlando Health, Inc. dba The Howard Phillips Center for (Children Advocacy Center) Children and Families)	Children's Advocacy Center	Y21-2023	0001-062-0404-8610	\$ 26,854.41	21-22
Orlando Health, Inc. dba The Howard Phillips Center for Children and Families (The Healing Tree)	The Healing Tree (Adults & Children)	Y21-2023	0001-062-0404-8610	\$ 96,971.22	21-22
Pathways Drop-In Center, Inc.	Supported Services, Socialization & Recreational Programming for the Mentally Challenged	Y21-2025	0001-062-0404-8610	\$ 110,366.00	21-22
Professional Opportunities Program For Students/POPS	Summer Internship Program	Y21-2027	0001-062-2406-3179	\$ 110,695.25	21-22
Second Harvest Food Bank of Central Florida, Inc.	Children and Family Meal Program	Y21-2031	0001-062-0404-8610	\$ 53,060.00	21-22
Seniors First, Inc.	Community Care for the Elderly	Y21-2032	0001-062-0404-8610	\$ 81,819.00	21-22
Seniors First, Inc.	Congregate Meals (CRP)	Y21-2032	0001-062-0404-8610	\$ 126,601.74	21-22
Seniors First, Inc.	Transportation	Y21-2032	0001-062-0404-8610	\$ 101,125.53	21-22
Seniors First, Inc.	Short Term Case Management	Y21-2032	0001-062-0404-8610	\$ 48,582.00	21-22
Seniors First, Inc.	Congregate Meals (Taft NCF)	Y21-2032	0001-062-2540-8610	\$ 45,941.00	21-22
Specialized Treatment, Education and Prevention Services, Inc.	Women's Residential II Treatment CRP	Y21-2033	0001-062-0404-8610	\$ 3,132.93	21-22
Specialized Treatment, Education and Prevention Services, Inc.	Day Treatment	Y21-2033	0001-062-0404-8610	\$ 26,066.04	21-22
Specialized Treatment, Education and Prevention Services, Inc.	Women's Residential II Treatment (DATF)	Y21-2033	0001-062-0391-8610	\$ 46,500.00	21-22
Victim Service Center of Central Florida, Inc.	Victim Service Program	Y21-2039	0001-062-2406-8610	\$ 241,446.00	21-22
Victim Service Center of Central Florida, Inc.	Prevention and Outreach Program	Y21-2039	0001-062-2406-8610	\$ 50,000.00	21-22
Volunteers for Community Impact, Inc.	Foster Grandparent Program (CRP)	Y21-2040	0001-062-0404-8610	\$ 51,000.00	21-22
Volunteers for Community Impact, Inc.	Foster Grandparent Program (NCF)	Y21-2040	0001-062-2540-8610	\$ 12,135.38	21-22